Key controls:

CM1 A formalized documented system for tracking and reporting

CM2 A formalized documented system for approval

CM3 Changes meeting Project criteria must go to Project Office or Senior Management for Approval/Management

CM4 Change Request must have all required documentation

CM5 Change Request must have an Assessment Analysis

CM6 Change Request must have Testing Environment

CM7 Change Requests must have Testing documentation

CM8 Change Requests must have Production Approval

CM9 Change Request must have Production documentation

CM10 Change Request must have documentation of users and process owner approval

CM11 Version Control must be documented and maintained

CM12 Service Reviews Changes made to the Applications