A member of the Information Technology Services Operations group will be glad to calculate a price estimate based on your needs, the structural qualities of the physical location where the work will be completed, and current material costs.

Static pricing documentation should never be considered an official price estimate and should not be used to generate an Inter-Departmental Order (IDO) or Purchase Order. Only an Information Technology Services Operations staff member is authorized to provide an official price estimate. The attached price list is meant for informational purposes to reflect general costs that may be involved with telecommunications and cabling services. Unfortunately, fixed pricing for services and equipment is unavailable due to the varying physical installation requirements in buildings throughout campus and fluctuations in the cost of materials.

To request a price estimate, call 314-977-4000 and open a work request. Most price estimates require a site visit and consultation, so please provide accurate phone numbers and an email for the contact person requesting the work. A member of the Operations group will contact you and determine a price based on your needs.
Telephone Service and Equipment Charges

Pricing

- Install new voice line $225.00 (additional charge of $20/month)
- Install new fax line $175.00 (additional charge of $20/month)
- Voice Mail programming $75.00
- Phone Line Move $50.00
- Feature Add/Change $25.00
- Announcement Service $75.00
- Auto Attendant $100.00
- Agent Phone license $90.00
- Softphone license $100.00
- Digital Phone license $100.00
- VOIP Phone license $100.00

Equipment

Phones
- All 3900 and 1100 VOIP telephone series include display and speakerphones
- M3902 Handset (will support 1 line) $75.00
- M3903 Handset (will support 2 lines) $95.00
- M3904 Handset (will support 12 lines) $110.00
- M3905 Handset for Call Center (will support up to 7 lines) $175.00
- IP Phone 1120 (will support 4 lines) $230.00
- IP Phone 1140 (will support 12 lines) $340.00
- IP Phone 1150 (will support 7 lines) $389.00
- IP Wireless 6140 $603.00
* Norte l models 2006, 2008 and 2616 (all versions) are discontinued

Repairs

Replacements (Phones that cannot be repaired on-site must be replaced.)
- VOIP Phones $90
- All other phones $60

Accessories

- 22 Button Expansion Module (for 2600 series) w/ foot stand $160.00
- Expansion Module (for 3900 series) w/ foot stand $180.00
- Expansion Module (for 1100 series) $220.00
- 15' Line Cord $5.00
- 25' Line Cord $10.00
- Polycom Unit without a microphone $295.00
- Polycom Unit with 2 microphones $439.90

Cabling

- If cabling is needed, please open a Remedy Ticket with Network Infrastructure to get cost estimate.
- Cabling cost varies based on building needing wiring, cost of cable and availability of cabling technicians.