In this month’s tip, we'll demonstrate how to turn off pop-up blocker for the newest browser versions, as well as previous versions. Disabling pop-up blocker continues to be one of the top two technical resolutions for eIRB support callers. Please see the attached tip.

For further tips or instruction, please see the eIRB user guides and quick sheets on the IRB web site. Previous tips may also be accessed here.

The IRB Office

(314) 977-7744
eIRB Tip of the Month— January 2016

Disabling Pop-Up Blocker— Updated*

eIRB uses pop-up windows to present users with information, as well as to ask questions and confirm actions. In order for the system to function properly, pop-up blocker should always be disabled for the eIRB site. This action may need to be taken more than once, especially on University computers which receive automatic updates from ITS that may reset functions. In this month’s tip, we’ll demonstrate how to turn off pop-up blocker for the newer browser versions, as well as previous versions.

**Did you know?** Disabling pop-up blocker continues to be one of the top two technical resolutions given to callers seeking support for the eIRB system.

1. **Internet Explorer**, newer versions (11 or above), *(1-Gear Icon > 2-Internet Options > 3-Privacy tab > 4-Turn On Pop-Up Blocker (uncheck))*

![Step 1](image1.png)

![Step 2](image2.png)

![Step 3](image3.png)

![Step 4](image4.png)

Note that “Tools” is now represented by the gear icon on the right hand side of the browser window.

1.2. **Internet Explorer**, older versions, *(Tools > Pop-up Blocker > Turn Off pop-up Blocker)*

![Step 1](image5.png)

![Step 2](image6.png)

![Step 3](image7.png)

![Step 4](image8.png)
2. Mozilla Firefox, newer versions (10.0.3 or above, 38.1.1), (1-Tools > 2-Options > 3-Content tab > 4-Block pop-up windows (uncheck))

Note that the Firefox menu bar (where you find “Tools” may be hiding. Right click at the top of the browser window and check ‘Menu Bar’ to display the menu and find ‘Tools’.

2.2. Mozilla Firefox, older versions, (Tools > Options > Content tab > Block pop-up windows (uncheck))
3. Apple Safari, newer versions (10.7 or above), (1-Safari > 2-Preferences > 3-Security tab > 4-Block pop-up windows (uncheck))

Note that disabling pop-up blocker may be different for different browser versions. Use the ‘Help’ feature to learn how to disable it if you are having trouble locating the function.

3.2. Apple Safari, older versions, (Safari > Block Pop-Up Windows)

* This tip was prepared in January 2016. Please note that information given in this tip and/or the screen shots used could change or become outdated in the future. Rely on the IRB website for the most current and up-to-date information regarding IRB policies and procedures or call the IRB office at (314) 977-7744 with any questions.