Disabling pop-up blocker continues to be the number one technical resolution given to callers seeking support for the eIRB system. Many University computers have upgraded their Internet browsers which may have relocated the pop-up blocker feature or changed its visual appearance. In this month's tip, we'll demonstrate how to turn off pop-up blocker for the previous browser versions as well as the newer versions. Please see the attached tip.

For further tips or instruction, please see the eIRB user guides and quick sheets on the IRB web site. Previous tips may also be accessed here.

The IRB Office

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eIRB uses pop-up windows to present users with information, as well as to ask questions and confirm actions. In order for the system to function properly, pop-up blocker should always be disabled for the eIRB site. Page 15 of the eIRB Investigator Submitter Guide shows how to disable pop-up blocker in all three of the supported Internet browsers. However, many University computers have upgraded their browsers which may have relocated the pop-up blocker function or changed the visual appearance as shown in the user guide. In this month’s tip, we’ll demonstrate how to turn off pop-up blocker for the previous browser versions as well as the newer versions.

Did you know? Disabling pop-up blocker continues to be the number one technical resolution given to callers seeking support for the eIRB system. This action may need to be taken more than once, especially on University computers which receive automatic updates from ITS that have the ability to reset functions.

**Example 1: Internet Explorer, older versions, (Tools > Pop-up Blocker > Turn Off Pop-up Blocker)**

![Example 1: Internet Explorer, older versions, (Tools > Pop-up Blocker > Turn Off Pop-up Blocker)](image1)

**Example 1.2: Internet Explorer, newer versions (8 or above), (Tools > Pop-up Blocker > Turn Off Pop-up Blocker)**

![Example 1.2: Internet Explorer, newer versions (8 or above), (Tools > Pop-up Blocker > Turn Off Pop-up Blocker)](image2)

Note that “Tools” is now located on the right hand side of the browser window and not the left.
Example 2: Mozilla Firefox, older versions, (Tools > Options > Content > Block pop-up windows)

Example 2.2: Mozilla Firefox, newer versions (10.0.3 or above), (Tools > Options > Content > Block pop-up windows)

Note that the Firefox menu bar may be hiding. Right click at the top of the browser window and check ‘Menu Bar’ to display the menu and find ‘Tools’.
Example 3: Safari, older versions, (Safari > Block Pop-Up Windows)

Example 3.2: Safari, newer versions (10.7 or above), (Safari > Preferences > Security > Block pop-up windows)

Note that disabling pop-up blocker may be different for different browser versions. Use the ‘Help’ feature to learn hot to disable it if you are having trouble locating the function.