BE A BILLIKEN.
You have entrusted us with the most important part of your life — your student. Of course, we will care for your student’s education. But we want to assure you that we have your student’s best interests in mind as well. We hope through the SLU 101 and Fall Welcome orientation programs, Family Weekend and other ongoing communication that you and your student feel informed and connected to Saint Louis University and campus life.

In this calendar and handbook, you will find a number of frequently asked questions many parents and families want answered and a list of University resources your student may need during his or her time here. We understand the needs of each student are different, and we hope this will assist you in acclimating your student to University life.

We know that as students get their first taste of independence, often miles from home, it can be difficult for parents and families to get answers to questions like, “How was your day?” and “What’s going on in your classes?” That is why, if you can, we would encourage you to use the dates, tips and information provided to begin conversations with your student. If you are able to ask, “How was Homecoming?” or “Are you studying for your midterms next week?” you might be able to get him or her talking.

Succeeding at Saint Louis University is a team effort that takes hard work from students, as well as support from faculty, staff and parents and families. We take the role you play in your student’s success seriously. We hope you do too. You are part of the SLU family now. If there is something the University can do to help you or your student, please do not hesitate to contact the appropriate person or department.

Please accept our prayers and warmest wishes for your student — now beginning an important journey at Saint Louis University.

Sincerely,
Mona Hicks, Ed.D.
Assistant Vice President and Dean of Students

Mission Statement

The Mission of Saint Louis University is the pursuit of truth for the greater glory of God and for the service of humanity. The University seeks excellence in the fulfillment of its corporate purposes of teaching, research, health care and service to the community. It is dedicated to leadership in the continuing quest for understanding of God’s creation and for the discovery, dissemination and integration of the values, knowledge and skills required to transform society in the spirit of the Gospels. As a Catholic, Jesuit university, this pursuit is motivated by the inspiration and values of the Judeo-Christian tradition and is guided by the spiritual and intellectual ideals of the Society of Jesus.

What is a Billiken?

The Billiken is a good-luck figure who represents “things as they ought to be.” Designed and manufactured in the early 1900s as a bank and statuette and was the national rage for about six months. By 1912, the Billiken and its value as a good-luck charm were just memories for all except the loyal fans of Saint Louis University. How the Billiken became attached to the University is perhaps the primary debate. The uniting of SLU and the Billiken seems to have happened sometime between 1910 and 1911 at the height of Billikenmania. A St. Louis sports writer decided that SLU Football coach John Bender resembled the Billiken. Later, a cartoonist drew a caricature of the coach in the form of a Billiken and posted it in the window of a drugstore. The football team soon became known as “Bender’s Billikens.” One last point on Billiken luck: To buy a Billiken gives the purchaser luck, but to have one given to you is better luck.
The summer months before the start of school will certainly be filled with a variety of activities and emotions for both you and your student. There will be great excitement, and there may also be anxious anticipation.

This is a good time to communicate some of your hopes, expectations, and concerns for your student while in college. Discussions on academics, time management, campus involvement, decision making, values, money, personal safety and responsibility, along with issues such as drugs and alcohol can set an important tone as your student prepares for his or her college experience.

Tips

• Be prepared for the many emotional ups and downs that you and your student may face throughout the summer.
• Discuss your values and expectations for upcoming school year with your student.
• Help your student begin to prepare for classes. Visit slu.bncollege.com to preorder textbooks for the fall semester.
• Stop by the bookstore while on campus to get some Billiken spirit gear.
• Connect with other SLU parents and families at facebook.com/SLUParentsProgram.

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As we continue to look ahead to the start of school, it is important to realize that it takes time for students to adjust to college life, both academically and socially. Perhaps your student was very successful in high school. This does not mean that all things will go smoothly in college; the GPA might drop a bit the first semester. Or just because your student struggled in high school does not necessarily mean that everything will be a struggle in college.

As students adjust to college life they will need to learn how to balance classes, study time, activities and friends—not to mention finding time to do laundry! SLU is here to help. We have many departments to help students as they transition to the university: Student Success Center, Student Health & Counseling, Student Involvement Center, and Campus Ministry, just to name a few.

Tips

• Encourage your student to reach out to his/her roommate to get to know each other better, discuss living arrangements, and determine who is bringing what items.

• Make sure your homeowner’s insurance covers your student’s belongings at college.

• If your student will be commuting to SLU from home, discuss changing expectations and relationships. Encourage your student to stick around campus beyond class time to engage in the community and activities.

• If you haven’t already started, now is a great time to begin collecting all those items your student will need at SLU. Be sure to refer to the Housing & Residence Life website, slu.edu/x27917.xml for a list of suggested items.

• Preview the Fall Welcome schedule and activities at slu.edu/fall-welcome.

July

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• Preview the Fall Welcome schedule and activities at slu.edu/fall-welcome.
This is the beginning of your student’s college experience. For many, the excitement can quickly change to anxiety and insecurity. The start of college can bring adjustment in nearly every aspect of a student’s life. It may involve homesickness, adjusting to a new living situation, navigating an unfamiliar campus, assuming responsibility for day-to-day tasks, learning how to manage their time, forming new relationships, renegotiating relationships at home, and adapting to a more challenging academic environment.

Communication between students and their families is especially important at this time of year. Listen and provide reassurance, but resist the temptation to step in and fix your student’s problems.

This is also a time of transition for parents and families. Consider ways to celebrate the milestone of going to college with the whole family. Talk about ways your student can stay connected with younger siblings at home. Give yourself time to adjust as well. To assist with this transition, connect with other SLU parents and families at Fall Welcome Events.

### Tips

- Talk to your student about your expectations regarding communication with home while he/she is at school. Consider setting aside a regular time to catch up each week.
- Reassure your student that the transition to college can be a difficult, but rewarding, experience. Some challenges are common and to be expected.
- Talk to your student about personal safety and responsibility. Encourage your student to use campus safety escorts and to keep their residence hall door locked at all times.

### AUGUST

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*Ensure financial arrangements are made for the fall semester*

- **Residence Halls Open for Some First-Year Students (See information from Housing and Residence Life for details)**  
  Aug. 20-25: Fall Welcome

**August**

Convocation and Family Welcome

Classes Begin

Mass of the Holy Spirit
September

As the fall semester gets underway, some of the initial transition issues of being a college student may have begun to fade but others persist. For some, homesickness may become more intense. Your student may call or come home more often. Roommate conflicts, if they have not been resolved, may impede the adjustment process. Encourage your student to seek out his or her resident advisor. Your student may experience time management issues and other academic concerns. Encourage your student to enhance his or her study strategies by utilizing campus resources such as tutoring, supplemental instruction, and writing services. Participating in study groups, using the library, going to professors' office hours, and asking questions in class can also help.

Encourage your student to get involved on campus. Taking part in residence life activities, student organizations, service opportunities and other programs will help your student get connected. Resident advisors, commuter assistants and transfer mentors are a great resource.

Tips

• All residential students and commuter students are assigned a resident advisor, commuter assistant or transfer mentor. Suggest to your student to seek them out for advice and programs to help them connect with their community.
• Ask about your student’s first weeks of classes. What is interesting him or her the most? What might be most challenging?
• Plan to attend Homecoming & Family Weekend and spend some time with your student on campus. Visit slu.edu/familyweekend.xml for more information and to register. Registration deadline is September 19.
It is hard to believe that midterms are already here. Your student’s first midterm examinations may bring increased stress and anxiety. Trying to juggle the demands of school and creating a social life can be a lot of work and is sometimes overwhelming. Continue to encourage the use of academic resources like tutoring and writing services, especially if midterm exams did not go as well as your student would have liked.

Remember, this is a year of transition. Your student may want to change his or her major. It is important to be sympathetic but careful not to provide too many suggestions on how to fix your student’s problems. Convey your confidence in his or her own abilities. Suggest that your student speak to an academic advisor or a career development specialist. It is important that students complete the semester to the best of their ability. Most of the coursework will fit into their program requirements or perhaps an elective – even if they change their major.

Tips
• Encourage your student to start studying for midterms early. A day or two in advance is typically not enough.
• Midterm grades become available following fall break - check in with your student about their academic progress and what changes they can make for the rest of the semester.
• Encourage your student to seek help if needed. Student Health & Counseling and Campus Ministers can be a great resource.

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As students round the learning curve on their way to the end of the semester, many will feel a sense of accomplishment and relief. Some will realize the added pressure that comes from procrastinating on projects and papers and studying for exams.

Now is the time to encourage your student to stay balanced and make wellness a priority. This includes a healthy diet, adequate sleep and exercise, and some relaxation. Stress and fatigue may lower a student’s ability to fight off illness.

**Tips**

- **November** can be a tough time for students as major projects become due and the excitement of the beginning of college wears off. Be supportive and positive.

- Many papers are due at the end of November or early December - encourage your student to use writing services in the Student Success Center. Writing consultants can help from the brainstorming process to the finalizing the paper. Appointments book up fast so scheduling early is a good idea.

- Talk to your student about what courses he or she will be taking in the spring. Course registration is this month.

- Once students register for courses, visit [slu.bncollege.com](http://slu.bncollege.com) to preorder textbooks for the spring term.

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**NOVEMBER**

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**November**

- All Saints Day
- Daylight Savings Time Ends
- Ashura Begins at Sunset

- Veterans Day

- University Memorial Mass
- Nov 1-3: Registration for spring semester: registrar.slu.edu

- Veterans Day

- University Holiday

- Veterans Day

- University Holiday

- Thanksgiving Break

- University Holiday

- All Saints Day

- Housing applications available for 2015-2016
December

Finals are here and winter break is approaching. Students are completing papers, staying up late studying and getting ready for their final exams. The stress of final exams may be overwhelming for first-year students who do not know what to expect. Encourage your student to begin studying early and to take advantage of professors’ office hours and other campus resources to help them prepare. Also, encourage your student to participate in stress-reducing activities such as Midnight Breakfast and utilizing the Simon Recreation Center.

You probably can’t wait for your student to come home and spend some quality time with the family. Remember that returning home after a semester of independence can be another time of transition for both students and their families. You may have many family events planned, but your student might have other ideas. Catching up on sleep and spending time with old friends might very well top his or her list of things to do while on break. Discuss your expectations for the winter break prior to your student’s return home.

Tips

• Consider sending a finals care package. Touches of home are especially welcome as students stress about their upcoming exams.
• Remember students have been setting their own curfew and exercising their independence while at school. Discuss your expectations for winter break ahead of time for a smoother transition to your student being home again.
• Students can sell textbooks back during the week before finals and finals week at the bookstore. They should return rental textbooks prior to leaving for break.
## January

January signals the beginning of the spring term. Some students are excited to return to campus and get back into the swing of classes, student organizations and activities. Some students may see this as a fresh start. If the fall semester was not as successful as they had hoped, now can be a time to start anew and reevaluate study strategies and time management skills. Other students may experience homesickness again after being back home for the extended winter break. Reassure your student that all of his or her feelings and challenges are a normal part of the transition.

January is also a time to stay healthy. Remind your student to get enough rest and to consider visiting our state-of-the-art Simon Recreation Center and getting involved in fitness classes and intramural sports.

### Tips
- Before returning to SLU, help your student reflect on the first semester. Talk about their successes in the fall and any changes that he or she wants to make to benefit them in the spring semester. Help them to set realistic goals for the rest of the year.
- Reassure your student that his or her feelings are normal for a second semester first-year student adjusting to college.
- File the FAFSA. Visit the Student Financial Services website at finaid.slu.edu for more information.

### January 2015

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- **Classes Begin**
- **Martin Luther King Jr. Day:** University Holiday
Although it is still early in the semester, some students are already feeling the pressures of keeping up with assignments, projects, and tests. Encourage your student to use campus resources such as tutoring and writing services and to talk to their professors.

With Valentine’s Day approaching, students may focus more on their relationships than on their studies. It is important to remind your student to balance things... to stay focused, manage projects and assignments, and attend class regularly to be successful.

Tips
• Encourage your student to “hang in there” but to seek help if needed. The Student Success Center is a great resource.
• Remember to send notes of encouragement — care packages are always welcome.
• Begin to discuss spring break and summer plans with your student.
• Talk with your student about a study abroad experience and challenge your student to think about his or her personal, academic and professional goals during an international experience. Registration deadline for fall 2015 is March 1.

February
March

As we begin the homestretch, March brings us not only spring break, but also midterm exams. It is also a time to begin making decisions on class schedules for next school year.

It is important that students do not get so wrapped up in spring break plans that they lose sight of what needs to be done in order to be successful. Encourage your student to think through his or her choices. If students make good decisions and wisely plan their actions, they can return from spring break rested, renewed and ready to complete the last half of the semester.

Tips

- Talk to your student about class selection for next year. Encourage your student to make an appointment with his or her advisor for fall registration.
- Guide your student to the many campus resources that are available.
- Talk with your student about completing his or her housing application for the next academic year. Students should begin thinking about the residence halls or on-campus apartments they would like to live in and communicating with potential roommates. Visit slu.edu/housing and residence-life for more information.
- Encourage your student to bring home items they no longer need during spring break or Easter. Move out will go smoother with less to pack.

### March

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• Encourage your student to bring home items they no longer need during spring break or Easter. Move out will go smoother with less to pack.
The pace has certainly escalated since the start of school. Many students will experience considerable stress and fatigue as they work to coordinate all of their projects, papers and group assignments; not to mention, preparing for final exams. April also tends to be a time for increased student organization activities and social events.

It is important that parents and families encourage students to do the best they can to finish out the semester strong. It may be time to revisit and reevaluate goals.

Tips
• Encourage your student to exercise and eat healthy and to continue to make wellness a priority when they are stressed.
• Simultaneously challenge and support your student.
• It’s not too late to join a study group; encourage your student to do so.
• Get your student’s room ready for his or her return.

Easter Monday: No Day Classes
Easter:
Easter Monday No Day Classes
May

The end of the academic year brings a variety of emotions. Students are realizing that once final exams are over, many will be packing up and moving home for the summer. Leaving new friends and wondering how family members will react to new-found independence may cause anxiety. Students may want the freedom of college back at home. Talk to your student about your summer expectations.

Students may also be concerned with family reaction to their academic performance. It is important to understand that grades alone do not provide a full picture of a student’s academic progress. College is definitely different from high school. It takes time to develop note-taking and test-taking skills, along with study habits and time management abilities.

Encourage your student to reflect on the past school year and its successes and challenges. Discuss how initial academic interests and career plans may have been affected by the first year of college. This can be an occasion for increased motivation towards original goals or an opportunity to explore alternative plans.

Tips

• Consider sending a finals care package.
• Talk about expectations for the summer and be willing to compromise.
• Students can sell textbooks back during the week before finals and finals week at the bookstore. Rental textbooks should be returned prior to leaving for the summer.
• Help your student reflect on his or her first year. Talk about academic strategies and goals for the fall semester.
• Enjoy the summer!

May

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**Academic Advising**

`slu.edu/advising`

At Saint Louis University, the academic advising process is considered a very important aspect of each student’s educational experience. Focused on an integrated approach, academic advisors work collaboratively with Faculty and Career Development Specialists to provide students with the tools they need to be successful at SLU. Each member of the advising process plays an integral role in the success of our students. Academic Advisors support individualized educational planning and encourage strategies for academic and transitional success. Faculty members provide a disciplinary perspective on the identification of academic interests and information related to specific majors and careers. Career Development Specialists provide opportunities for greater in-depth self-exploration related to major and career choice and more specialized information on careers. Students are responsible for active participation in the advising process. In working together, students achieve the support needed for a successful transition, academic success, and choice of major and career. There are various units of academic advising on campus, each serving the specific needs of students in that unit. All students will be assigned a Primary Academic Advisor as early as SLU 101. Additionally, students who are multiple academic programs or special programs (honors, pre-professional health, pre-law) may be assigned a Secondary Academic Advisor to ensure progress towards those programs and degree requirements.

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**Academic Advising Offices**

- **Medical Center Academic Advising**
  - Student Success Center
  - School of Nursing 114 • 314-977-8992
  - Deisy College of Health Sciences
  - School of Nursing

- **College of Arts and Sciences**
  - Verheagen Hall 215 • 314-977-2926
FREQUENTLY ASKED QUESTIONS

Is it ok that my student is coming into SLU as a still-deciding/undeclared major?
Yes. Many students come to SLU as a still-deciding student, and it is perfectly fine to start his/her SLU career this way. Each student will receive ongoing support, discussion and resources from his assigned Academic Advisor and Career Development Specialist to help them determine their intended academic and professional path throughout their years at SLU. Academic Advisors will recommend a number of general education classes that will satisfy degree requirements and introduce students to various subjects of study. Students that are interested in more than one specific major, or have no specified interest at all, are often advised through SLU’s Major Exploration office. Major Exploration is an office dedicated to working with still-deciding students.

Thus, intentional approach, students meet with advisors three times during a semester to help them learn major and career path best suits their skills, interests, and abilities.

Can I meet my student’s Academic Advisor?
Parents and family members have the opportunity to see and hear from the academic advising staff during SLU 101 summer orientation during the Academic Programs Information session. This session will allow you to understand the functions of the advising offices and meet some of the people who care for your student and their academic career at SLU.

We respectfully ask that parents and family members do not attend the individual student advising appointments during SLU 101, as this is your student’s first opportunity to individually make decisions about their academic career with the support and guidance of their Academic Advisor. This first meeting is the first step in developing an ongoing relationship between student and advisor in order to ensure that the student will readily seek their academic advisor for information and assistance.

How much studying should I expect my student to do?
The rate for studying is 2-3 hours for every hour in class. Therefore, if your student is taking 15 credit hours, they should anticipate studying outside of class up to 30-45 hours. Being a college student is a full-time job. As a parent or family member, you can support your student by encouraging appropriate study habits. Freshman students often underestimate the amount of study time required. Good study habits and time management skills help to ensure academic success.

Will I receive grade or progress reports?
No, students access their grades online through mySLUI SLU.edu. Students may authorize parents and family members to view their grades using mySLUIShare. For more information about mySLUIShare, see the University Registrar section.

Can I contact Saint Louis University to discuss my student’s records?
For the Family Educational Rights and Privacy Act of 1974 (FERPA), once students attend a post-secondary institution all rights formally given to the parent transfer to the student. Therefore, without proper authorization a parent or family member may not contact Saint Louis University to discuss their student’s records. For more information about FERPA, see the University Registrar section.

ACADEMIC SUPPORT

Student Success Center • Busch Student Center 331 314-977-3484 • slu.edu/success

Academic Advising & Support strive to enhance the pursuit of lifelong learning, intellectual inquiry and communication by fostering students’ academic success and encouraging self-advocacy.

Services promote a holistic developmental process that empowers students to become independent, competent and confident learners. The department offers services to all students in writing and tutoring, provides Supplemental Instruction for select courses, supports students with disabilities in academic accommodations, and aids first-year students in their transition to Saint Louis University through the University 101 course, and the MAP-Works transition assessment. In addition, the department offers Academic Coaching for any student needing support with academic skills and goal setting assistance.

PRIMARY RESOURCES & PROGRAMS

Tutoring Writing Services Supplemental Instruction Academic Coaching Disability Services University 101 transition course for first-year students (EDH 101) MAP-Works student transition assessment

How do I get tickets for concerts and/or other events at Chaifetz Arena?
Tickets to events at Chaifetz Arena can be purchased in person at the box office, online through thechaifetzarena.com or by phone at 314-534-1111. Please be aware that tickets purchased through phone, internet and outlets are subject to additional convenience charges.

The Chaifetz Arena box office, located on the north side of the arena at gate B facing the outfield field, is open Monday through Friday 9 a.m. - 5 p.m. and Saturday 10 a.m. - 2 p.m. (Closed) Saturdays Memorial Day through Labor Day unless there is an event.

How do I Join the Billiken Club?
The Billiken Club is the annual charitable giving program that benefits all 18 Saint Louis University athletic programs. For more information about the Billiken Club or to join, please call 314-977-8380 or email billiken@slubluebirds.edu.

SAINT LOUIS UNIVERSITY BOOKSTORE

Busch Student Center 314-531-7925 • slu.bookcollege.com

The Saint Louis University Bookstore, a service of Barnes & Noble College, is the exclusive on-campus provider for course specific textbooks, school supplies, and Billiken apparel and gifts. The bookstore provides textbooks for sale and rental, with used, new, and digital/e books available for most courses. A textbook sell back system is available year round where students can sell back unneeded books for cash. Several payment options are available including billing textbooks, supplies and computers to your Saint Louis University account.

PRIMARY RESOURCES AND PROGRAMS

Textbooks required by faculty ordered in various formats
Computers and computer accessory sales Special order book service Graduation Regalia, class rings and announcements Sell and accept Barnes & Noble Gift cards

WEBSITES

For textbooks, clothing and gifts: slu.bookcollege.com
For Software: ThinkEDU.com
Free Nook Study download (digital/e book study software): nookstudy.com/college

FREQUENTLY ASKED QUESTIONS

What does a student need to purchase textbooks?
Each student is provided a course specific textbook. If the bookstore does not have access to. It is necessary for students to bring their course schedule when purchasing textbooks to ensure they choose the correct books.

What is the availability of textbooks?
We are the exclusive supplier for faculty required course materials. We offer several options including rental or multiple titles, used and new copies, digital/e book formats and course specific packs and textbook bundles that are SLU specific. Pre-ordering online via our website is the best way to save money. It is important to note that every book may not be available as used, rental or digital.

What is the refund policy?
Textbooks may be returned for a full refund within one week of the start of each semester. Refund will be made in the original form of payment. Books must be in the original purchase condition including at components and shrink wrap intact. Activated digital codes are not refundable. If a student drops a course, a full refund will be given within the first 30 days of the semester, provided the above conditions are met and a drop slip is provided from the university.

How does a student sell books back?
The best time for students to get the most money for books is during finals week of each semester. Students can receive back 50% of the original purchase price for books that a professor has ordered for the upcoming semester. Books not ordered may still have value based on national demand. International editions and “free” copies cannot be sold back to the bookstore. A receipt is not needed. We do require a valid SLU ID.

BILLiken ATHLETICS

Chaifetz Arena 314-977-45US (4758) • slubillikens.com

Saint Louis University sponsors 18 NCAA Division I sports – basketball, men’s and women’s basketball, men’s and women’s cross country, field hockey, men’s and women’s soccer, softball, men’s and women’s swimming and diving, men’s and women’s tennis, men’s and women’s track and field (indoor and outdoor) and volleyball. The Billikens are members of the Atlantic 10 Conference. The primary goals of the Billiken Athletics are to compete, educate and build community.

How frequently do Saint Louis University men’s and women’s swimming and diving, men’s and women’s basketball, men’s and women’s cross country, field hockey, men’s and women’s soccer, softball, men’s and women’s swimming and diving, men’s and women’s tennis, men’s and women’s track and field (indoor and outdoor) and volleyball interests typically go on sale? The Chaifetz Arena box office is accepting deposits for season tickets now. Individual tickets for Saint Louis University men’s basketball typically go on sale in October. Tickets can be purchased online at slubillikens.com, by phone at 314-977-45US or at the Chaifetz Arena box office.

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SAINT LOUIS UNIVERSITY /// slu.edu

FREQUENTLY ASKED QUESTIONS

What can I suggest to assist my student academically?
Students should always feel empowered to be in contact with the faculty in their classes. Interactions with faculty allow students to get additional information, ask for clarification, and create a personal relationship that can assist a student in feeling comfortable seeking assistance. Many SLU students utilize tutoring and writing services to continue their learning outside of class, whether he or she is trying to go from a B to an A in a class or the subject in which they are struggling. Securing time with a tutor or writing consultant is easy with our online scheduler, SLU Appointments, through the mySLU portal.

How does a student get necessary academic accommodations due to a disability?
Students with a documented disability may register with disability services to receive academic accommodations. Appointments may be scheduled through our online scheduler, SLU Appointments, through the mySLU portal or by calling the Student Success Center at 314-977-3484. It is the student’s responsibility to self-disclose with staff in Disability Services. Only when working with Disability Services first may a student receive accommodations from a professor. While students may speak with their professors initially, they will not generally provide accommodations until they have received a notice from Disability Services. It is recommended that students register with Disability Services as early as possible during or before the academic year to ensure the most timely accommodations.

What are the benefits of the University 101 course?
The University 101: Enhancing First Year Success course (EDH 101) at SLU provides students with an opportunity to interact with their peers, an upperclass student mentor, and a faculty/staff member in an interactive classroom setting intended to aid in their transition to SLU and college life. While it is an elective course for most students, a large percentage of incoming students elect to take the course, as it provides them with another opportunity to connect with the University. Our data shows that students who take the University 101 course have a higher rate of retention at the University, and do better academically than students who do not take the course.

What is the availability of textbooks?
We are the exclusive supplier for faculty required course materials. We offer several options including rental or multiple titles, used and new copies, digital/e book formats and course specific packs and textbook bundles that are SLU specific. Pre-ordering online via our website is the best way to save money. It is important to note that every book may not be available as used, rental or digital.

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FREQUENTLY ASKED QUESTIONS
How do we pay for textbooks? The bookstore accepts all major credit cards, cash, checks, Barnes & Noble gift cards and SLU Billiken Bucks. Textbooks, computers, and supplies can be billed to your SLU account at the beginning of each semester and online via our website.

CAMPUSS DINING
Busch Student Center

Campus Dining is comprised of food and nutrition specialists dedicated to providing the Saint Louis University community with fun, healthy dining options. We understand, engage and satisfy students with tailored campus dining food service operations. We have a passion for great, healthy food and insist on quality. We are driven to enhance the quality of the SLU campus life, and we rely on the strength and campus involvement of our people.

PRIMARY RESOURCES AND PROGRAMS

DINING LOCATIONS ON CAMPUS

RETAIL DINING LOCATIONS
Floor Food Court
John Cook School of Business
Plus Library
Salus Center
Busch Student Center

RESIDENT DINING

Griesedieck & Reinert Dining Restaurants are the all-you-can-eat locations on campus.

FREQUENTLY ASKED QUESTIONS

WHAT IS CONSIDERED A “MEAL”? Meals are available in our resident dining restaurants located in Griesedieck and Reinert. Meals can also be used at select other locations. Meals are available by the block or students may opt for the “all-access” plan which allows students to come and go all day, seven days a week.

WHAT IS “FLEX”? Flex dollars are part of the meal plan that can be used in any campus dining restaurant. Flex dollars allow our customers to purchase anything from a cup of coffee to menu items to be taken back to their rooms. Flex dollars will transfer from the fall semester to the spring semester. Any remaining at the end of the spring will be forfeited.

WHAT IS BONUS FLEX? Bonus Flex is just like Flex, with three exceptions: you buy these funds in addition to your meal plan, these funds do not expire at the end of the semester, and an additional “Bonus” is then added to the student’s Bonus Flex account. Residents (students living in residence halls) receive a 25% bonus. Commuters (students living in off or off campus apartments) receive a 10% bonus. To add Bonus Flex, visit Parking and Card Services or log into your mySLU account and click on SLU Card accounts.

CAMPUS MINISTRY
Eckelkamp Center
314-977-2425 • slu.edu/services/ministry

Campus Ministry encourages students to grow in faith and to find support for that growth within the University community. It offers worship services, small faith sharing groups, retreats, spiritual direction, and faith and justice opportunities for Catholic students and students of other faith traditions.

PRIMARY RESOURCES AND PROGRAMS

DAILY & SUNDAY MASS
Immersion trips
Worship services
Retreats

BENEFITS STATEMENT

Benefits derived through campus recreation participation include:
• Improved emotional well-being
• Reduced stress
• Improved happiness and self-confidence
• Character and community building
• Improved interaction with diverse sets of people
• Engagement in college social life
• Improved team-building and leadership skills
• Time management

Who is eligible to use the Simon Recreation Center?

Usage of recreation facilities is available to Saint Louis University students, faculty, staff, alum and their spouses, and children of SLU. There is a membership fee for the Simon Recreation Center. This fee for students is included in their student activity fees. All eligible users must have a photo ID to enter the facility and the SLU ID is preferable.

How can students get a job in Campus Recreation?

Students may stop by our administrative offices, within the Simon Recreation Center, anytime Monday through Friday, between the hours of 9 a.m. to 5 p.m. to pick up and/or submit an application.

They may also apply online through Career Link (slu.edu/career-services). Employment opportunities for students include entry desk, juice bar, check-out, fitness center attendant, wellness suite, intramural official, building maintenance and lifeguard. Student staff gain valuable experience including leadership and time management skills, customer service, interactions with diverse sets of people, communication skills and working as a team in a fun environment.

How do students sign up for intramurals?

Students can pick up a registration form at the Simon Recreation Center or at their residence hall. We offer competitive and recreational team sports such as basketball, flag football, soccer, softball, and volleyball. Intramural registration is $20 per team. If you register a four-team floor within your residence hall, you are eligible for a voucher worth $10 and pay the remaining $15. If the team does not forfeit during the season, the $15 fee will be refunded. Individual sports are also offered such as racquetball, squash, bowling and golf.

What types of fitness and recreational programs are offered and is there a cost?

There are more than 25 fitness classes offered each week including boot camp, hip-hop, Pilates, spinning, yoga and zumba. Participants can purchase an all-access fitness pass for $90 each semester or pay $5 per class. Members are encouraged to stop by during the first week of semester and try a variety of classes free of charge. We also offer personal training and a number of aquatic, wellness and instructional classes.

How do students participate in club sports?

There are more than 30 sport clubs that range from recreational to competitive. Competitive clubs begin practicing during the fall semester and may have tryouts. Students can gather information about sport clubs through the Simon Recreation Center website, through SLU Groups or at the annual SLU Fair held the first week of classes each fall. Students are encouraged to start new sport clubs and can contact the Intramural and Club Sport Coordinator at 314-977-7124 for assistance.

Spiritual conversations
Christian Life Communities
Interfaith resources

FREQUENTLY ASKED QUESTIONS

What kind of things can a student do with Campus Ministry?

Students can get involved with the Sunday masses as lectors, servers, Eucharistic ministers, hospitality ministers, and choir members. They can participate in overnight and weekend retreats which provide an opportunity to step back from the hectic pace of campus life and to reflect on God’s movement in one’s life. Following the Jesuit tradition, a number of faith and justice opportunities are coordinated through Campus Ministry including spring break immersion trips.

My student is not Catholic. What does Campus Ministry have for him/her?

While we do minister from within the tradition of the Catholic Church and Ignation spirituality, our retreats and programs are open to all students, regardless of religious affiliation. Ministers from many faith traditions are affiliated with SLU Campus Ministry. Some work directly on-campus with prayer groups, faith sharing and social opportunities, and some offer opportunities for worship and companionship at nearby churches or centers. We are always available to help students connect to other places of worship so they can feel at home in our city.

If a student is having a hard time maintaining a relationship with God after leaving home, can you help?

Yes. If a student is struggling with his/her faith, is unsure what they believe, or has been separated from religious practice, we accompany students from where they are to where they can be. Campus Ministers are here to help students as they consider their relationship with God. Additionally, Campus Ministry also works closely with many SLU departments to provide students far-reaching and additional support for a variety of issues they may face including personal, religious, and campus-related issues.

When do students usually attend Mass?

The St. Francis Xavier College Church is a regular patch of the Archdiocese of St. Louis, with Mass offered at multiple times Sunday and throughout the week. Many students favor the Sunday 4:30 p.m. and 9 p.m. liturgies sponsored by Campus Ministry, providing opportunities for students to participate as ushers, readers, Eucharistic ministers, hospitality ministers, and choir members. Campus Ministry also offers the opportunity to attend Mass in the residence halls on various weekends—often with fellowship following.

What if there is a death or serious family illness? Whom should I contact?

During office hours, please contact Campus Ministry, 314-977-2425, or the Campus Minister on-call, 314-630-9197 during off-hours. Campus Ministers are trained to respond to crises involving death or illness. Students also often request that we remember family members in the Prayers of the Faithful at Mass.

How involved are the Jesuits on campus?

Priests, brothers, and scholastics of the Society of Jesus (the Jesuits) are involved at every level of SLU community life. Jesuits involved in the University community support students and the sacramental and spiritual opportunities of Ignatian, reflection, retreats and service.

In their work as administrators, faculty and staff, Jesuits support and reinforce the mission of the University in all aspects of university life. Students will even find Jesuit scholastics (seminarians) sharing the task of studies as these younger Jesuits prepare for ministry.

CAMPUS RECREATION

Simon Recreation Center
314-977-3181 • simonrec.slu.edu

The mission of Campus Recreation is to provide quality recreational opportunities, which aid and encourage a healthy lifestyle to the Saint Louis University community. To accomplish this mission the department strives for excellence in intramural programs, services and facilities and promotes their contribution to one’s well-being.
What is the guest policy? Current members who are affiliated with the University may sponsor up to 2 guests per visit. The sponsor must accompany their guest(s) to the Service Desk within the main entrance of the Simon Recreation Center. There is a $10 daily-use fee per guest. Guests must provide photo identification and sign our guest waiver. Sponsors are responsible for their guests and must remain with them at all times while in the facility.

CENTER FOR SERVICE AND COMMUNITY ENGAGEMENT

Center for Global Citizenship 130
314-977-4105 • slu.edu/service

The Center for Service and Community Engagement works to:
• SERVE: We connect students, faculty, staff, and alumni to volunteer opportunities in the community, both locally and globally.
• LEARN: We promote community-based scholarship by supporting campus-wide service-learning efforts and fostering university-community research partnerships.
• ENGAGE: We encourage personal and social responsibility by transforming volunteers into effective servant leaders and advocates of social justice.

PRIMARY RESOURCES AND PROGRAMS

Service Learning
Make A Difference Day
Advocacy training
Christmas At SLU
Relay For Life
Community service

Do you help with the job search prior to graduation?
The job search is another important component of career development. Writing a good resume and cover letter, learning how to network both in person and through social networking, and understanding interview skills are all components of the job search that we work closely with students on so they find meaningful work following graduation.

CROSS CULTURAL CENTER

Center for Global Citizenship 134
314-977-2119 • slu.edu/ccc

In support of Saint Louis University's Jesuit mission, the Cross Cultural Center (CCC) maintains an inclusive environment of mutual respect between people of all backgrounds, cultures and identities. It is our mission to promote multicultural awareness and education, provide support services to historically underrepresented and marginalized student populations and develop students into critically reflective and socially just leaders within society. Our efforts are grounded in cultivating knowledge and engagement through intentional collaborations, experiences, initiatives, and programs.

PRIMARY RESOURCES AND PROGRAMS

The Cross Cultural Center provides co-curricular and educational experiences that engage the Saint Louis University community by broadening knowledge of diversity, multiculturalism and social justice. Additionally, we provide support for students from underrepresented backgrounds. Involvements and initiatives include but are not limited to:
• Student advising & mentoring
• Multicultural education
• Diversity & Inclusion workshops
• Collaborative heritage month celebrations
• African-American Male Scholars (AAMS) Initiative
• Dr. Martin Luther King, Jr. Scholarship Program
• 1 AM (Identity, Awareness, Multiculturalism) Discussion Series
• Intergroup Dialogue
• Safe Zone Ally training program

FREQUENTLY ASKED QUESTIONS

What student groups are supported by the Cross Cultural Center?
The CCC staff supports and advises student organizations that represent a broad range of interests, cultures, beliefs, and social justice issues at Saint Louis University. Our advisors assist students to develop realistic organizational goals and to understand their duties as student leaders. They also serve as a resource for interpreting and clarifying university policies and practices, assist in problem solving, and support organizational meetings and events. Student groups plan and present various educational and social programs each year. CCC-advised organizations include:
• Asian American Association (AAA)
• Black Student Alliance (BSA)
• Filipino Student Association (FSA)
• Hindu Student Community (HSC)
• Hispanic-American Leadership Organization (HALO)
• Indian Student Association (ISA)
• International Student Federation (ISF)
• Irish Student Guild (ISG)
• Korean Student Association (KSA)
• Muslim Student Association (MSA)
• Rainbow Alliance
• Saint Louis University Chapter of the National Association for the Advancement of Colored People (SLU NAACP)
• Taiwanese Student Association (TSA)
• Una, the Feminist Voice of SLU

FREQUENTLY ASKED QUESTIONS about finding work:

What can Career Services do for my first-year student? Career Services can be of great help to students who are unsure of what they want to do with their college career and their future. By offering students an opportunity to take various career assessments, which show students their strengths and areas of interest, Career Services can help first-year students begin to think about and explore the numerous possibilities of career paths that are open to them. Employment perspectives, interview preparation, assistance with finding jobs and internships, and other personalized support.

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• International Student Federation (ISF)
• Irish Student Guild (ISG)
• Korean Student Association (KSA)
• Muslim Student Association (MSA)
• Rainbow Alliance
• Saint Louis University Chapter of the National Association for the Advancement of Colored People (SLU NAACP)
• Taiwanese Student Association (TSA)
• Una, the Feminist Voice of SLU
FREQUENTLY ASKED QUESTIONS

How safe is campus?

The campus is safe, and keeping it that way is our top priority. The Department of Public Safety and Emergency Preparedness (DPSEP) patrols the campus 24/7. We have a state-of-the-art communications center, where we can monitor 500 campus security cameras. We provide free safety escorts and crime prevention and emergency preparedness programs for our students.

Will my student be safe at SLU?

Yes, and we will do everything we can to make sure the campus is safe. But it’s also important to remember that safety is a shared responsibility. We need your students to follow our guidance and not put themselves at risk unnecessarily. You can help by reminding them to pay attention to their surroundings, report suspicious activity, and follow any safety information provided by DPSEP.

What are the most common crimes on-campus?

Thefts. Students can help prevent these crimes by not leaving their valuable items unattended in public areas. Students should also remember to always keep their residence hall and apartment doors locked.

To learn more about on-campus safety matters, visit our website (dps.slu.edu) where we keep a Daily Crime Log and post our Annual Campus Security and Fire Safety Report.

What about off campus? Is it safe?

Like all major cities, there are areas of concern, and crimes do occur. However, in recent years, St. Louis has made great strides to reduce crime, especially serious crime. In general, if your student follows good safety practices and uses common sense, he/she will be safe.

What can be submitted as a request? Where is the Service Request site located?

The FAMIS service request system is no longer limited to maintenance/Facilities Management. Users are able to enter service requests for Grounds Services, Custodial Services, Distribution Services, Parking and Card Services, Transportation Services, Recycling Pickup and FAMIS support. Facilities Services encourages everyone to utilize the FAMIS service request system at fs.slu.edu and only call the service desk at 314-977-2955 in case of an actual emergency. To visit or submit a request, go to the Facilities Services website at fs.slu.edu and click on “Service Request” or visit mySLU > Tools > Facilities Service Request to access the program. Follow the instructions for the crime scene. If your student experiences any issues when logging into the system, please have them contact the ITS Help Desk by calling 314-977-4000 or have them enter a ticket through mySLU > Tools > ITS Service Request.

My student has a maintenance type emergency during the night? Who should he or she call?

If your FAMIS service request is an Emergency, contact Facilities Management by phone at 314-977-2955 during regular business hours 8 a.m. - 5 p.m. After regular business hours, contact Public Safety, by phone at 314-977-3000 or alert us of the emergency. (Do not submit Emergency Requests through the Online Work Request System). Emergency maintenance requests include any problem that must be addressed immediately, e.g. leaking water, safety issues or unsafe conditions.

What are the most common crimes off-campus?

The best source for this information is the St. Louis Metropolitan Police Department, which posts monthly crime information for each neighborhood on their website.

What happens if a crime is reported on campus?

If a crime is reported to our department, we respond quickly. We also contact the St. Louis Metropolitan Police Department, which dispatches officers to our campus. If the call goes to 911, we are notified and respond as well.

Will I be notified if my student is a victim of a crime?

We notify the Dean of Students Office any time a student is involved in any type of incident involving Public Safety. Their office handles parental notification.

What safety measures are in place on campus?

- Approximately 100 trained, licensed security officers
- 24/7 patrols of campus by car, bike, personal mobility vehicle, golf carts and foot
- A state-of-the-art 24/7 Communications Center
- Approximately 500 CCTV cameras on campus
- Emergency phones located throughout campus
- Duress alarms and cameras in the garages
- Safety escorts (SLURide)
- Emergency taxi service
- Tip-off testing, messaging and anonymous email for information sharing
- An emergency notification system (text messaging, etc.)
- Large monitors in key buildings to broadcast emergency information
- Card swipe systems, cameras, and desk attendants in residence halls
- Crime prevention programs
- Emergency preparedness efforts
- Website with resources, tips and information
- Community Emergency Response Team program

FACILITIES MANAGEMENT

Lutken Hall
314-977-2955 • fs.slu.edu

Facilities Management provides stewardship of campus resources through an integrated approach to planning, thereby enhancing a physical environment that is sustainable and conducive to the diverse characteristics of the University’s mission of teaching, research and community service. In providing this service, we balance all aspects of facilities services, including program fulfillment, efficient use of physical and financial resources, attention to long and short term maintenance and operational costs, quality of spaces and materials, compliance with life-safety codes, and adherence to established policies and guidelines. Our goal is to provide an attractive and functional environment that will serve as a resource in attracting and retaining quality students, faculty and staff.

PRIMARY RESOURCES AND PROGRAMS

24/7 patrols of campus
Safety escorts (SLURide)
Emergency notification system
Crime prevention programs
Emergency preparedness efforts
Community Emergency Response Team (CERT)

HOUSING AND RESIDENCE LIFE

Village Brown Hall
314-977-2811 • slu.edu/reslife.xml

Housing and Residence Life enhances the campus experience by establishing a living environment that facilitates the growth and development of the whole student. Housing and Residence Life strives to provide a safe and secure environment that fosters healthy, inclusive community-building among residents, supporting and emphasizing their academic success. Our commitment is to intentionally support the development of men and women for others through our support of the educational mission of the University and to Jesuit, Catholic heritage.

PRIMARY RESOURCES AND PROGRAMS

Housing assignments & meal plans
Residential curriculum
Learning Communities
Student growth and support
Student leadership and governance
Student concern and crisis response

FREQUENTLY ASKED QUESTIONS

What is the student experience like when living on campus?

Students in our residential communities are supported in their academic pursuits and challenged to grow as individuals who will be successful in assuming their civic responsibilities after their Saint Louis University experiences. Developing relationships with peers is vital to many students’ success at college. The staff within Housing and Residence Life is dedicated to providing opportunities for students to understand and learn from one another. Providing educational experiences that engage students in dialogue is the foundation of our residential experience. Fostering residential living climates conducive to academic success and promoting a bias-free campus environment is paramount to the student living experience. Through shared...
activities, intentional conversations, learning community participation, Hall Council events, and individual interactions with the Housing and Residence Life staff, students are challenged to develop in their understanding of themselves and others as well as the impact of their actions on others. We are committed to providing students with an environment that inspires intellectual inquiry and reflection, exhibits good citizenship and ethical leadership, celebrates diversity and multiculturalism, and supports personal and community growth.

What are a student’s responsibilities when living in on-campus housing?
In the context of living in community with others, students are expected to make intentional, conscientious decisions about behaviors, about how they will represent themselves, and about how they will support others. Each student is responsible for a room and living unit, the physical environment of the building, and the community as a whole. Living in community with others means students must have awareness of how their behaviors impact others; they must be willing to negotiate expectations, and hold themselves and their peers accountable to the policies and standards of the community. If a student is aware of, or in the presence of, a violation of University policy and chooses to do nothing, that student is giving implied consent to the violation and could be held responsible. Each student is responsible for all activities that occur in the student’s assigned living space, including the activities of all guests. In order to develop as adults who can lead, residential students must examine and consider the predictable outcomes or results of their actions. A student-run organization specifically dedicated to the support students with any concerns.

Who are the staff members in Housing And Residence Life?
There are many staff members available to assist students in Housing and Residence Life. The first point of contact for most students is the Resident Advisor (RA). Resident Advisors are undergraduate student staff members who live in the community with students. Each Resident Advisor is available to serve as a resource for students—for personal, community, residence life, or university-related concerns. The Resident Advisors support students or provide them with information and resource referrals. Additionally, a full-time staff member, holding a master’s degree in Higher Education, College Student Personnel, or Counseling, serves as the Residence Hall Coordinator (RHC) in each community. The Residence Hall Coordinator supervises all of the Resident Advisors and is also able to assist and support students with any concerns.

How can I assist my student experiencing difficulty with the transition to SLU?
Students may experience difficulties with the transition to college or even personal challenges during their time at SLU. We encourage families to have direct conversations with students about those challenges and concerns. Students who live on campus meet with a variety of staff members to discuss personal, academic, or career concerns. Some students may experience feelings of loneliness, sadness, homesickness, frustration, anxiety, or stress; some experience happiness, freedom, and joy. If you have already discussed these issues together as a family, negotiate understandings between the student and their peers. We encourage students to speak with our staff, make an appointment with a counselor or academic advisor, speak with a campus minister, or seek additional resources. We want to be sure all students feel supported during their time at SLU.

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How does a student change a meal plan?
Students may change their meal plans only once per semester. To change the meal plan, students must fill out a meal plan change form in person at Housing and Residence Life office or online. If the students are unsuccessful negotiating solutions without a third party. If there is still no resolution after the students have attempted several times to resolve the situation with the assistance of our staff and Residence Life staff, a room change can then be considered based on space availability.

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Symantec Endpoint Protection is offered free of charge for every student machine. For more information or to purchase the software please have your student visit the Busch Student Center, room 137 or slu.edu/tsc.xml and click “Student Discounts.”

What hardware/software do students need to plug into campus Internet?
One week before arriving to campus the student must register their computer through resnetreg.slu.edu. Once on campus, the student must have an Ethernet cable to plug into the wired network and a computer rated surge protector.

Are there computer labs and printing stations on campus if my student does not have their own computer or printer?
Yes. Student computer labs are located in Allied Health, Busch Student Center, Olin-Stallings, McDonald Douglas Hall, Pius XII Library, School of Nursing and private departmental labs. Bilklen Printing is available in a variety of public spaces. In order to retrieve a print job, students must have Bilklen Bucks on their SLU ID card to pay for the printing. Black and white printing is on average 10¢ per page.

Is there anything that I can do to secure my student’s computer?
When it comes to laptop security, physical security of the equipment is the first step in protecting against laptop and data theft. The two suggested options for student use are Kingston locks or LoJack. There are pros and cons to either, but parents and students need to seriously consider the differences and choose the option that will better fit individual students.

Can my student connect to SLU’s network as a commuter student?
Yes, commuter students may connect to the SLU wireless network if they are using a mobile device on campus. SLU does not offer students Internet access off campus.

What is my student’s username and password for SLU?
All students are given a SLU e-mail address and a Banner ID number. The first part of their e-mail address is their SLU Net ID. Their password initially is set to “fid” followed by the six digits of their Banner ID number.

What if my student’s password is not working?
If a student is experiencing problems with his or her account and/or password, the student must call 314-977-4000, option 2, or go to Busch Student Center, room 137 with a student ID to receive help. Due to federal laws and guidelines, ITS cannot reset passwords based on a request from parents or family members.

Where can I go if I have more questions?
There are a variety of sources that parents or students can use: stay updated through Student Tech Services Center website, slu.edu/tsc.xml, or stop by the office in Busch Student Center, room 137.

What are the center’s hours of operations?
During the semester, the Student Tech Services Center is open 7 days a week to best serve the student community. Regular hours of operation are: Sundays 2 - 10 p.m.; Monday - Thursday 8 a.m. - 10 p.m.; Friday 8 a.m. - 3 p.m.; Saturday noon - 5 p.m.

INTERNATIONAL SERVICES/ STUDY ABROAD

Des Peres Hall 102
314-977-2318 < studyabroad.slu.edu

PRIMARY RESOURCES AND PROGRAMS
International Services
Study Abroad
FREQUENTLY ASKED QUESTIONS

What is International Services?
International Services provides support to international students and scholars and students that wish to study abroad. The International Services Counselors provide visa and immigration support for international students and assist throughout their transition to life in the United States at Saint Louis University. International Services facilitates a variety of activities throughout the year to connect students and assist in their acclimatization and integration process. The study abroad counselors provide guidance and support for all students studying abroad—every step along their journey. From destination and course selection, passport and visa information, where to go and how to market their experience when they return, the study abroad counselors take a holistic approach in assisting students to become global citizens!

How much does studying abroad cost?
Saint Louis University strives to make studying abroad as affordable as possible for all Saint Louis University students. The University aims to keep the cost of all study abroad programs fairly comparable to Saint Louis University tuition, room and board. Saint Louis University academic scholarships, federal loans, and grants may apply for all SLU semester/year programs (athletic scholarships do not apply). This generous policy provides the opportunity for study abroad to remain affordable for SLU students and encourages students to participate in these valuable study abroad programs.

What benefits are the benefits of studying abroad?
Study abroad is an exciting, challenging, and rewarding adventure for students. In addition to expanding a student’s worldview and gaining an appreciation and understanding of a different culture, students develop valuable and transferable skills such as critical thinking, problem solving, and flexibility. A semester abroad is also an excellent opportunity to gain greater insight into a student’s personal strengths and aspirations. Students gain a sense of independence, courage, and self-confidence that help them navigate life as a global citizen.

How many students study abroad at SLU?
More than 650 Saint Louis University students study abroad every year, including undergraduate and graduate students, as well as students from the School of Medicine and the School of Law.

What year/semester is most recommended to study abroad?
Students are encouraged to study abroad during their sophomore and/or junior year. International Services does not limit the number of times that students may study abroad, as long as students receive the appropriate approvals from their academic advisor(s) and dean. We encourage students to take advantage of this opportunity and to plan ahead with their academic team – even during their SLU 101 advising appointment.

What resources are available for parents and families?
International Services webpage includes detailed information specifically geared towards parents and families interested in studying abroad. The study abroad team also hosts information webinars and pre-departure webinars each semester for parents and families of our study abroad students. Please visit the following webpage for additional information:

slu.edu/study-abroad-home/parent-and-family-information

PIUS XII MEMORIAL LIBRARY

3650 Lindell Blvd. 314-977-3360 < libraries.slu.edu

Pius XII Memorial Library is the general academic library of Saint Louis University. The University also supports the Omer Poess Law Library, the Medical Center Library, the Vatican Film Library, and the off-site storage facility Searls Hall.

Library Highlights
1,400,000+ books, journals and documents
51,000+ full-text online journals
242,000+ eBooks
300+ online databases
Quiet study areas
24/7 remote online access
9 Group study rooms
60+ computers in Commons
Wireless Internet access online reserves
10+ laptops available for checkout
Café
Writing Center
Satellite Office

Be a Billiken.

Where can a student study abroad?
Saint Louis University students may choose from 40 SLU approved programs, in over 25 countries, on 6 continents! The Saint Louis University Campus in Madrid, Spain remains the most popular destination for Saint Louis University students. SLU continues to add programs and diversify destinations for students interested in the short-term, semester, and full year study abroad experiences.

The current SLU approved semester and academic year study abroad programs are offered in the following destinations:

AFRICA
South Africa, Cape Town
Tanzania, Dar es Salaam

EUROPE
Austria, Vienna
Belgium, Antwerp
Belgium, Brussels
Denmark, Aarhus
England, London
England, Oxford
France, Angers
France, Lyon
France, Poitou
Germany, Frankfurt
Germany, Heidelberg
Germany, Munich
Germany, Stuttgart
Hungary, Budapest
Ireland, Galway
Italy, Aeron Floro
Italy, Bologna
Italy, Rome
Netherlands, Groningen
Netherlands, Leiden
Spain, Madrid – Saint Louis University’s own campus
Sweden, Umeå
Sweden, Bergen
Switzerland, Geneva

THE AMERICAS
Chile, Santiago
Ecuador, Quito
El Salvador, San Salvador
Mexico, Mexico City
Nicaragua, Managua

ASIA
China, Beijing
China, Hong Kong
India, Mumbai
Indonesia, Jakarta
South Korea, Goyang
South Korea, Seoul
Vietnam, Danang
Thailand, Chai-Phraya Valley
Vietnam, Ho Chi Minh City

AUSTRALIA
Australia, Gold Coast

Café
Writing Center
Satellite Office

FREQUENTLY ASKED QUESTIONS

What sort of assistance is available for my student at the library?
Renovated in 2011, Pius Library has new furniture, more seating, enhanced wireless, additional electrical outlets, and renovated group study space. Level 1 is an ICommons where students can use computers to access information. Reference libraries are available in-person, online, and by phone for consultation on research papers and projects. Students learn how to search for, locate, and analyze information effectively through online research guides and tutorials, as well as librarians-led classes in courses.

Saint Louis University is a member of the MBOIS consortium, a statewide resource-sharing initiative involving most of the colleges and universities in Missouri. Students can borrow circulating materials from almost every academic library in Missouri by requesting library materials online, picking the materials up at SLU or visiting participating libraries in person.

For materials not available through MBOIS, Pius Library’s Interlibrary Loan request and electronic delivery service, ILLiad, is available.

Located on Level 1, the circulation department houses reserve materials faculty place on hold for students, for either two hour or
service project. Events run from Friday evening through Sunday brunch. Visit slu.edu/familyweekend.xml for more information and to register. Registration is available online through September 19, 2014.

How can I find an answer to my question? Saint Louis University is committed to supporting you so that you can support your student, so please don’t hesitate to contact Parent & Family Programs for help. See the frequently asked questions on our Parent and Family Programs web page at slu.edu/bpa.xml or contact us at parent@slu.edu or 314-977-7326. We will help you navigate the University.

PARKING AND CARD SERVICES

Busch Student Center 313 314-977-7326 + slu.edu/bpa.xml

Parent and Family Programs engage parents and families to be a part of the SLU community through programs and purposeful partnerships, including membership in the Billiken Parent Association, and empower them to help their students to be successful in maximizing their SLU experience and becoming self-advocates for their academic and social needs. We are here to assist and support you in navigating university resources and to promote an inclusive community for students and their families in accordance with the Jesuit mission of Saint Louis University to create whole persons, men and women for and with others, who will be ethical, global leaders serving the world.

PRINCIPAL RESOURCES AND PROGRAMS

What is the Billiken Parent Association? The Billiken Parent Association helps you stay connected to your Billiken through a variety of programs and communications. Members receive regular email updates about events and issues that may impact your student’s experience. These quarterly emailletters are valuable reminders of upcoming deadlines, dates, and other related SLU matters. Billiken Parent Association members can connect with one another through events such as Homecoming & Family Weekend, Fall Welcome events, Make a Difference Day, and the Family Basketball Game, just to name a few. You can also connect with other families online on the SLU Parents Facebook page - facebook.com/SLUParentsProgram

How do I join the Billiken Parent Association? As a parent or family member of a SLU student, you are a member of our Billiken Family and therefore automatically part of the Billiken Parent Association. The email list is derived from information provided on students’ admission applications. You may opt out of communication if you choose. If additional parents or family members would like to also receive information, please sign up online at slu.edu/bpa.xml or email parents@slu.edu. Membership in the Billiken Parent Association is free and there are no commitments required of you as a member.

What is Homecoming & Family Weekend? September 19, 2014. Homecoming & Family Weekend is a great opportunity to return to campus to visit your student, Family Weekend is the same weekend as Homecoming at SLU so it’s a weekend filled with events for students, families, and alumni. Highlights include: the annual Golf Cart Parade, Tailgate dinner, Men’s Soccer Game and Fireworks, Brunch with the Billiken, Jesuit Reception, and a formal ceremony at Chaifetz Arena to welcome the incoming class and their families to the University, on Friday morning followed by College and School Orientations and Luncheons. There are also parent and family sessions offered by Housing & Residence Life for each residence hall as well as other activities. If you are an alum of SLU, be sure to attend the Legacy Luncheon for alumni parents and families and their students. Parent and family events during Fall Welcome take place on Thursday and Friday, August 21-22. We respectfully ask that families plan to depart for Fall Welcome prior to the full Fall Welcome schedule, visit slu.edu/fall-welcome.

How can I be more involved as a parent or family member at SLU? If you do want to get more involved on campus, there is a place for you here. We are always seeking interested parent volunteers in the Billiken Parent Association to help with our various campus events, recruitment efforts, and our parent and family publications. We maintain an active volunteer base through our phonathon efforts and other related outreach to families and parents and would be eager for your support in any of these areas. Please visit our website, slu.edu/bpa.xml, email parents@slu.edu or call us at 314-977-7326 to speak with a staff member directly about your interest(s).

FREQUENTLY ASKED QUESTIONS

Can students pre-register for parking and bill parking fees to their student account? Yes, students are encouraged to pre-register for parking and have parking fees placed on their student account. Parking and Card Services makes it easy to pre-register for their parking permit so during back-to-school week all they need to do is stop by our office to pick up their permit. Pre-registering for parking cuts down on wait times and helps them know what your total will be for the year will be.

How much does parking cost on campus? There are different types of parking options on campus. Details of parking options can be obtained from the Parking and Card Services office or online at slu.edu/x47063.xml.

Is a car necessary on campus for first-year students? Current students generally recommend that incoming first-year students wait a semester to determine their specific need for a car before bringing one to campus. While it can be convenient to have a vehicle, especially if students live close or have an off-campus job, they will find that much of what they need and where they want to go as a student is available right on or near campus. If they spend their first semester on campus assessing their need and enjoying campus life, they can always bring their car after they return from a break if they decide it’s a necessity.

How do I do fund my students to their student account? Students receive their ID while they are here for SLU 101 or when they arrive on campus in August. Their first ID is free of charge. If a student loses their ID, each additional copy is $25.

What are Billiken Bucks? Billiken Bucks is a debit account plan. The funds that you deposit can be used for purchases at the Instructional Media Center (IMC), Bannister House, Saint Louis University Bookstore (Barnes & Noble), Library (copying/printing), ITS software sales, various campus events, recruitment efforts, and our parent programs. If you do want to get more involved on campus, there is a place for you here. We are always seeking interested parent volunteers in the Billiken Parent Association to help with our various campus events, recruitment efforts, and our parent and family publications. We maintain an active volunteer base through our phonathon efforts and other related outreach to families and parents and would be eager for your support in any of these areas. Please visit our website, slu.edu/bpa.xml, email parents@slu.edu or call us at 314-977-7326 to speak with a staff member directly about your interest(s).

What kind of events for parents and families take place during Fall Welcome? We understand that you want to help your student get settled during Fall Welcome, but we also know that you have questions and want to connect with other Billiken families. We host a Family Jazz Reception where you can enjoy music and conversation with other families and university administration, a panel of current students and their parents to help answer your questions regarding the college transition for you and your student, and a hospitality room if you have some downtime. Parents and families are also invited to attend Convocation, the formal ceremony at Chaifetz Arena to welcome the incoming class and their families to the University, on Friday morning followed by College and School Orientations and Luncheons. There are also parent and family sessions offered by Housing & Residence Life for each residence hall as well as other activities. If you are an alum of SLU, be sure to attend the Legacy Luncheon for alumni parents and families and their students. Parent and family events during Fall Welcome take place on Thursday and Friday, August 21-22. We respectfully ask that families plan to depart for Fall Welcome prior to the full Fall Welcome schedule, visit slu.edu/fall-welcome.

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**STUDENT EDUCATIONAL SERVICES**

O’Brion Hall
314-977-2930 • slu.edu/s4966.xml

Students enjoy academic and social support, including professional advising, peer mentor programs, TRiO programs, and student success services.

**Advising and Support**

Biliken Bridge to Success
Biliken Connections

**Peer Mentor Program**

TRIO Student Support Services
TRIO Educational Talent Search

**FREQUENTLY ASKED QUESTIONS**

**What is Student Educational Services (SES)?**

SES is made up of energetic, passionate personnel dedicated to the enrollment, retention and graduation of diverse student populations, especially first-generation college students. Through collaboration and partnership with other departments at SLU and community organizations, we are able to provide unique programming aimed at enhancing educational opportunities for the students we serve.

**What is proactive academic advising and support?**

Professional, proactive academic advising begins with some students prior to their freshman year during the Biliken Bridge to Success program, while others may begin when they join the TRIO Student Support Services program. SES takes a holistic approach to student advising and looks at both students’ academic and social needs. This approach builds on the cornerstone of developing strong, personal connections through frequent contact that includes assessments and goal setting. Frequent contact establishes the familiarity and trust that encourages timely feedback on educational progress and effective response. As advocates and liaisons, advisors help students navigate the world of SLU. SES advisors work with their advisees to develop successful strategies for graduation and beyond.

**What is the Biliken Bridge to Success (BBS)?**

For three weeks prior to fall semester, students in BBS live on campus as they prepare for a successful transition to collegiate life. Classes in math, composition, leadership, financial literacy, and a project-based interdisciplinary course are complimented by proactive academic advising. Through courses and engagement, students meet faculty and staff, develop self-awareness and learn teamwork and skills critical for success.

**What is Biliken Connections?**

Populated by BBS students, Biliken Connections is one of SLU’s First-Year Interest Groups (FIG) affiliated within a Learning Community (LC). Through linked FIG courses and LC programming, students better connect with each other, their interests, learning and the SLU community. The dynamic learning communities help develop the whole person, intellectually, socially, personally and spiritually.

**What is TRIO?**

TRIO started as part of President Johnson’s “war on poverty” in the 1960s. SES is home to two TRIO grants funded through the U.S. Department of Education: Student Support Services and Educational Talent Search. Both programs focus on working largely with first-generation college students and/or students who come from a more modest family income. Student Support Services works with current SLU students throughout their collegiate journey and possibly into graduate school. Students are provided academic assistance, mentoring, financial literacy and much more. Educational Talent Search works with middle and high school students on academic and life skills with the goal of graduating from college.

**What is the timeline for University billing?**

Fall semester statements are mailed in July with a due date of August 1. Spring semester statements are mailed in December with a due date of January 1. Students who register during the continuing or late registration period will not receive a bill through the mail before payment is due. Students are responsible for making “financial arrangements” before the published deadline. The semester bill will show what University costs have been charged to the student account plus any anticipated scholarship/financial aid for the semester. Subsequent billing statements will only reflect financial aid that has been paid to the student account.

**How do I make financial arrangements to secure my student’s class registration?**

After registering, students must make financial arrangements in order to secure class registration. Students have the option of paying the balance in full, participating in a payment plan or securing loans in advance of the payment due date. A variety of payment plan options are offered to assist in financing each term. Payments must be received before the due date (post-marked checks are not applicable). Registration holds in addition to the cancellation of classes may occur if financial arrangements are not made prior to the due date. If your student’s registration is canceled, no scholarships or financial aid can be paid to the student account. In addition, a $50 late registration fee will be charged to the student account if he or she re-enrolls during the late registration period. For information about parent or student loans, visit fnaid.slu.edu/loans or contact us.

**How do I make payments on my student’s account?**

Saint Louis University provides students and families with maximum flexibility and control over their income and expenses by providing options for monthly payments on the student’s semester billed costs. Students may choose a plan with a $75/semester enrollment fee or a plan which charges a 1 percent per month finance charge on the outstanding balance. Students may make monthly payments due the first day of each month (August - December for fall tuition; January - May for spring tuition). If choosing the semester enrollment plan-options, students must enroll via the Payment Suite through mySLU. The account must be paid in full by the end of the semester. There is no penalty for pre-payment. Students may authorize you to access their billing statements and make payments through the Payment Suite via their mySLU account. For more information, visit fnaid.slu.edu/payments.

**How should payments to SLU be made?**

Saint Louis University accepts cash, check, money order and wire transfer as payment. Credit card payments (MasterCard, Amex, Discover, Visa), with a convenience fee, may be made through the Payment Suite via mySLU. Payments may be made in person, mailed or made online through the Payment Suite via mySLU. Checks should be made payable to Saint Louis University. Please write the student’s nine digit Banner ID # on the face of the check. A non-refundable $25 fee is assessed for each returned check and ACH payment.

**Where can a student get a job on campus?**

Jobs on campus range from positions in the undergraduate admission office to being a desk worker at the Griesedieck Complex. Some employers may require a student to be federal work-study eligible. A student’s eligibility would be determined based upon filing the Free Application for Federal Student Aid (FAFSA). Both federal work-study and non federal work-study job opportunities are available on campus. Students may view information on available jobs at careers.slu.edu.

**What is the Peer Mentor Program (PMP)?**

Peer mentors serve as role models of effective attitudes and behaviors for SES freshmen. Academic success, good interpersonal skills and familiarity with SLU help peer mentors develop a personalized approach to mentors’ needs. The PMP helps mentees learn how to have a more successful SLU experience.

**STUDENT FINANCIAL SERVICES**

DuBourg Hall 121
314-977-2350 • fnaid.slu.edu

Student Financial Services is committed to excellence in providing financial services to students and the University community. We offer merit-based scholarships and special characteristic awards, such as Music, Visual Arts, Athletics, etc. in addition, students are also reviewed for need-based aid including grants, federal work-study and loan programs. These programs are available to eligible students for all student careers-undergraduate, graduate, and professional. In addition, we offer flexible payment plans and financial services. Check the website for scholarship and aid information, Federal Work-Study jobs, online forms, tax guides, and any other questions you might have about a specific financial aid or student account subject.

**PRIMARY RESOURCES AND PROGRAMS**

Students can finance their education through financial aid, which consists of scholarships, grants, loans, and federal work-study. We guide students and their families through this process by hosting FAFSA workshops and providing individual financial aid counseling.

**FREQUENTLY ASKED QUESTIONS**

**How are University bills processed for tuition and fees?**

Each student who has registered for classes has a University student account. Pre-registration billing statements are e-mailed to the student’s SLU e-mail address and mailed to a student’s permanent address by Student Financial Services. Subsequent billing statements will be e-mailed and mailed to the local address throughout the term. If students want billing statements mailed to a different address, they must submit a separate request.

**How do on-campus jobs pay and how many hours do students work?**

Students receive a bi-weekly paycheck. The number of hours a student usually works ranges between 10-15 hours per week but no more than 15 per week. Work schedules are coordinated between the student and employer.

**Will my student’s financial aid/scholarship change from year to year?**

Although financial aid packages are reviewed annually, the amounts typically remain consistent for subsequent academic years. Factors affecting changes would include significant change in the Expected Family Contribution (i.e., loss of job, additional student in college, extreme medical expense etc.), or if the student does not meet renewal eligibility requirements for scholarships (GPA, hours completed, continuous full-time undergraduate enrollment). Annual loan limits will increase as the student progresses grade levels (freshman - $5,500, sophomore - $6,500, junior/senior - $7,500). If a family is presented with a significant change in family and/or financial status, they are encouraged to contact our office.

**How are students considered for financial aid each year?**

Students need to complete the Free Application for Federal Student Aid (FAFSA) each year online at fafsa.gov. For priority consideration, students are encouraged to complete the FAFSA prior to March 1 priority awarding deadline. Our office hosts FAFSA completion workshops in January and February to assist you and/or your student in the completion of the form. The schedule of workshops will be posted on our website at fnaid.slu.edu.
FREQUENTLY ASKED QUESTIONS

Does my student need health insurance? Yes. It is mandatory for all full-time SLU undergraduate, graduate and professional students to have health insurance. A waiver must be completed with a copy of his or her health insurance card at the beginning of the school year. Otherwise the student will be charged for and will receive coverage under the University health plan.

What student activities or events generally happen on campus at SLU? Students have many opportunities on campus to get involved. There is always something going on! The Student Involvement Center assists in sponsoring student activities including late night alternative events (Blikkens After Dark) such as movie screenings, intramural tournaments, and themed dance nights. National musical and comedy performers such as Lupe Fiasco and current Saturday Night Live cast member Jay Pharoah brought by Student Activities Board; and Great Issues Committee speakers including Mila Gwande, Eric Alva, and other nationally known orators, and ongoing activities in the Busch Student Center and across campus.

What’s the difference between SLU 101 and Fall Welcome? As a parent, should I try to attend both? SLU 101 summer orientation hosts a special parent track of the program specifically to address the issues, concerns and questions of parents and families. It also provides you with an opportunity to interact with other incoming SLU families and build networks with them. Fall Welcome is a great time to help your student transition to SLU. There are several information sessions offered for parents during Fall Welcome, but most of the time is spent helping your student get settled and ready for classes. Fall Welcome also provides you an opportunity to once again interact with other incoming parents, families, faculty, staff and students at SLU as a new member of the community yourself. You are encouraged to attend both programs if you are able to do so, whether this is your first or last student attending college or SLU specifically. We hope to make every visit worth your while.

What are the benefits of Learning Communities (LCs) and First-Year Interest Groups (FIGs)? The Student Involvement Center, Housing and Residence Life, and many academic departments work together for this campus program. Research into academic student success has revealed that students are more successful when their academic experiences are integrated with other aspects of their lives. A Learning Community, a residential experience, allows for interaction with others who share at least one interest in common, therefore developing a common commitment to each others personal and academic success. FIGs allow students to take some of their fall semester classes with peers on their LC floor. Students in FIGs at SLU have found that they have had an easier time developing study groups and weren’t intimidated going to classes. The Learning Communities and FIGs don’t cost anything extra and they are a great way to make friends quickly and easily at the start of the year. The Learning Communities and FIGs enhance a students first year, but they won’t take away from the traditional college experience. They’re also fun! What is the First-Year Summer Reading? What does my student need to do to participate? Many universities offer first-year summer readings as an opportunity for students to transition to the academic experience of the University. Incoming students will be provided the book during SLU orientation. All students are asked to read it over the summer and then participate in a small group discussion when they return to campus for Fall Welcome. The book is integrated into some freshman courses and the author speaks to the students to see if they will pay for our physician services. If not, many students select the university health plan. Students are responsible to pay the balance after billing insurance. If payment is not received after three statement cycles, a hold will be placed on your students registration.

How do I get the University health plan for my student? Saint Louis University requires students to provide proof of immunization against measles, mumps, rubella, varicella and tetanus as well as complete a tuberculin questionnaire. A meningococcal vaccination is required for all first-year students living in the residence halls or waiver is to be signed. Visit “Immunizations” on our website to learn more.

How do I know if Student Health and Counseling received my student’s immunization records? Student Health and Counseling enters immunization records into its computer database after receiving them. We can search the database to check if your student’s records have been entered.

What immunizations are required for students and what proof is needed? Saint Louis University requires students to provide proof of immunization against measles, mumps, rubella, varicella and tetanus as well as complete a tuberculin questionnaire. A meningococcal vaccination is required for all first-year students living in the residence halls or waiver is to be signed. Visit “Immunizations” on our website to learn more.

Do you perform STD checks? Yes. Student Health and Counseling can check for all STDs per physician order.

STUDENT INVOLVEMENT CENTER

Busch Student Center 319 314-977-2005 • involvement.slu.edu

Through active participation in the diverse co-curricular opportunities that exist at Saint Louis University – including fraternities and sororities, transition programs, student organizations, programming boards, and special interest groups – students are encouraged to follow their interests and further develop leadership and interpersonal skills. Each year the Student Involvement Center offers fun and engaging learning opportunities that appeal to a diverse student body and complement the educational mission of Saint Louis University. These programs facilitate the transition of undergraduate students throughout the college experience and enhance student success.

The Student Involvement Center, with the support of other departments at Saint Louis University, facilitates the First-Year Experience (FYE) initiative. FYE programming, which aids in the transition of students from high school to college, offers programs throughout a student’s first year of college, assisting in their connectedness to campus and success as a SLU student.

PRIMARY RESOURCES AND PROGRAMS

Transition Programs (First-Year Experience, Sophomore/Junior-Year Experience, and Senior-Year Experience)

Fraternities and sororities

Student Activities Board

Late-night programming

Great Issues Committee speaker series

Learning Communities and First-Year Interest Groups

Servant leadership programs

Freshman commuter programs

New transfer student programs

Student clubs and organizations

Student involvement

FREQUENTLY ASKED QUESTIONS

Should my student get involved on campus outside of his/her academics? What are the campus involvement options? Definitely. It is recommended that students starting their first semester at SLU get involved in at least one student organization of interest on campus. The benefits are wide-ranging.

What are the biggest topics/issues of concern for incoming freshman? How can I help support my student? Every student’s college transition is unique and will depend on his or her expectations and ability to adjust. Some of the biggest topics/issues that concern freshmen include the ability to handle independence, homesickness, time management, academic workload, roommate issues, how and what to get involved on campus and social aspects of getting to know new people. As a parent or family member, the best support you can give for all transition issues is to give your student the freedom to make decisions and learn from them. Encourage your student to get involved and meet new people on campus, inquire about studies and academic experience and be supportive in contact with him or her while still providing them with a little distance to experience their newfound independence.

What does SLU offer with regard to leadership development? Getting involved on campus can provide many avenues for leadership development at SLU. The Student Involvement Center offers servant leadership development programs/workshops that encourage students to form leadership skills from the inside out, starting with their own highly individualized talents and skills and gradually preparing them to exist in the complex challenge of leading others. Some leadership development programs include: iLEAD, Bright Idea Grants and Omicron Delta Kappa Leadership Honor Society.
My student is thinking about the possibility of “rushing” a fraternity or sorority. Can he or she participate in recruitment or “rush” as a freshman? How important is it to be Greek on campus?

Students are welcome to join a fraternity or sorority as first-year students. The majority of interested students choose to participate in the fall fraternity and sorority recruitment programs, which occur in the first few weeks of the school year. Students who are interested in fraternities and sororities should also look for a spring recruitment program, which is an option for your student as well. The fall is a time of transition where students are adjusting to college life and developing relationships. A common fear is the amount of time involved in the new member/pledge process and how to balance other commitments. This is a valid fear, one that our fraternities and sororities take into account when planning their new member programs and are careful to limit the amount of time each week for meetings and programs.

In addition, many fraternities and sororities provide personal education, help students develop leadership skills in different areas, and assist students in better understanding study skills and balance. In fact, students involved in the Greek community have a commitment to academics, as shown through the achievement of an average GPA consistently higher than students not affiliated with a fraternity or sorority. Approximately 18 percent of undergraduate students at Saint Louis University are members of a fraternity or sorority. While you can still be involved on campus without joining a fraternity or sorority, there are many benefits to membership including: the establishment of lifelong friendships, leadership and involvement on campus and membership in a national values-based organization that continues long past graduation.

SAINT STUDENT SERVICES

Busch Student Center, lower level, rear exterior of building 314-977-1128

Student Mail Services provides mail and package receiving and delivery for students. We also have a USPS contract post office offering shipping supplies and services. All UPS, FedEx, USPS and floral deliveries are delivered to Student Mail Services and students are contacted via e-mail. Residence halls do not accept deliveries for students. Even if your student does not have a mailbox with Student Mail Services, we will do our best to contact them if a package or parcel is received for them.

FREQUENTLY ASKED QUESTIONS about the campus community and student life.

Mail boxes
Mail received and delivery
Package receiving and delivery
Postage stamps
International and domestic shipping
Shipping supplies

STUDENT RESPONSIBILITY and COMMUNITY STANDARDS

Busk Student Center 313 314-977-7326 • conduct.slu.edu

The mission of Student Responsibility and Community Standards at Saint Louis University is to help students aspire to become men and women for others through an educationally focused disciplinary process that assists students in improving their decision making skills. Consistent with the philosophy of a Jesuit education and the mission of Saint Louis University, Student Responsibility and Community Standards is committed to developing and nurturing a University community where responsibility is embraced and one’s ideals are shaped by individual growth and development.

What kind of consequences can result from my student’s misconduct?

Sanctions are assigned based on the violation and the disciplinary history of the student. Sanctions that may be given include: a disciplinary warning, disciplinary probation, housing probation (restrictions on the student’s ability to live in apartment style housing), attendance at an alcohol education program, community service, counseling referrals, loss of privileges, fines or restitution as well as research and/or reflection papers. For more severe policy violations or repeated violations of policy students face sanctions such as suspension or expulsion.

Will my student’s conduct impact him or her in the future?

Aside from the immediate personal and social implications that misconduct may have on the student, a conduct history may be taken into account when they are applying for study abroad programs, jobs or to graduate school. There are numerous employers, graduate and professional schools who require a student to release their conduct history before being considered for hire or admittance. Government agencies such as the FBI and all branches of the military perform conduct checks on applicants. Conduct checks are also conducted on any student wishing to participate in study abroad programs or gain admission to licensing agencies such as the Missouri State Bar Association. There are several on-campus leadership programs that also perform conduct checks on student applicants. A student’s conduct record is cumulative for the duration of their time as a student at SLU.

What is the policy for alcohol on campus?

Students who are not of legal drinking age (21 years) are not permitted to possess, consume, or be under the influence of
alcohol. The Student Code of Conduct applies on and off campus. No alcoholic beverages may be sold or furnished to persons under the age of 21. Those residents who are of legal drinking age may bring alcoholic beverages in closed containers into the residence halls/apartment living units. Residence hall students who are of legal drinking age may consume alcohol only in their room/living unit with their door closed. No underage persons (other than a roommate) can be present. No alcohol, whether in open or in uncoovered un-opened containers, is permitted in the residence halls/living units. Drinking games promote excessive drinking and are not allowed on campus. If evidence of drinking games is found, the alcohol and the paraphernalia (container, tapper, etc.) will be disposed of and the owner(s) brought to disciplinary review. Irresponsible use of alcohol resulting in public intoxication, disorderly conduct, vandalism or similar conduct may result in disciplinary action. Intoxicated residents may be prohibited from escorting guests into apartment-style living units/residence halls. In addition, obviously intoxicated visitors may not be escorted into University housing, regardless of their escort.

What can my student do if he or she is having a problem with a roommate or another student? Student Responsibility and Community Standards can assist in facilitating conversations between students. If your student shares with you that he or she is involved in a conflict with another student, encourage him or her to contact Student Responsibility and Community Standards. Students can file a report online at conduct.slu.edu.

UNIVERSITY REGISTRAR

DuBourg Hall 22
314-977-2269 • registrar.slu.edu

University Registrar maintains the official academic records for Saint Louis University, including course registrations, grade transcripts and diplomas.

low balance, deposits made4

• Free online statements1
• Free first order of U.S. Bank logo checks

1. All regular account opening procedures apply. $15 minimum direct deposit required to open a checking account. 2. A surcharge fee will be assessed by the ATM owner, unless they are participating in the MoneyPass® network. You may be charged access fees by your carrier, depending upon your payment plan. This access is intended to use Mobile Banking. Check with your carrier for details on specific fees and charges. 3. Optional paper statements available - for a fee. Deposit products offered by U.S. Bank National Association. Member FDIC. 4. Does my student have to bank with U.S. Bank in order to use their SLU Card as an ATM card? Yes, Saint Louis University has partnered exclusively with U.S. Bank to bring your student this convenient access to their checking account.

FREQUENTLY ASKED QUESTIONS

What is mySLU? mySLU.slu.edu is the online portal for Saint Louis University students to get access to their records and campus services. Within mySLU students can

• View and print a schedule of classes
• Add and drop courses
• View grades
• View and request a transcript to be mailed
• Authorize access to their education record to 3rd-party individuals (mySLUShare)
• View account info, make payments and sign-up for payment plans
• View and accept financial aid
• Access BlackBoard Learn the learning management system for course syllabi, content and assignments

U.S. BANK

Busch Student Center, lower level 314-533-3041 • usbank.com/slu

The U.S. Bank branch on the Saint Louis University campus provides all the flexibility and freedom that your student needs. In addition, U.S. Bank offers the U.S. Student Checking account, one of the most economical student checking accounts available. Here is what our Student Checking has to offer:

• No monthly maintenance fee and no minimum balance requirement1
• Free ATM transactions at 5,000+ U.S. Bank ATMs and 3,000+ branch locations in 25 states2
• 4 free non-U.S. Bank ATM transactions per statement cycle3
• Free Online and Mobile Banking4
• Free email and text alerts to notify of payment reminders,

FREQUENTLY ASKED QUESTIONS

Can I contact Saint Louis University to discuss my student’s records? For the Family Educational Rights and Privacy Act of 1974 (FERPA) once students attend a post-secondary institution all rights formally given to the parent transfer to the student. Therefore, without proper authorization a parent may not contact Saint Louis University to discuss their student’s records.

What is proper authorization for a FERPA release? Students’ academic records can only be shared if the student authorizes access or a parent provides proof of a student being their dependent.

1. The preferred method of authorizing access to a students’ education record is mySLUShare. mySLUShare is an online tool that allows student to setup authorized users access to portions of students’ education record. For more information about mySLUShare, see slu.edu/services/registrar/mylsharere.

2. An alternative method (non-online system) of authorizing access to a students education record is through the Parent Waiver Statement, which can be found at slu.edu/services/registrar/waiver. Parents may complete the Parental Waiver stating that your student is a legal dependent, verified by attaching the top page of your federal income tax report from the previous year.

How do I get proof of enrollment for my insurance company or student loan lender? 1. To fulfill the needs of insurance companies please ask your student to come to the DuBourg Hall, Room 22 to request an Enrollment Verification. We can provide this to your student or we can mail it or fax as requested. 2. The University Registrar handles notification to student lenders electronically through the National Student Clearinghouse (NSC) two weeks prior to the start of classes and throughout the semester.

Does my student have to bank with U.S. Bank in order to use their SLU Card as an ATM card? Yes, Saint Louis University has partnered exclusively with U.S. Bank to bring your student this convenient access to their checking account.

Does my student have to open their U.S. Bank checking account at the U.S. Bank branch on campus in order to use their SLU Card as their U.S. Bank ATM card? No, U.S. Bank has more than 3085 locations in 25 states and their checking account can be opened at any of these locations. However, it is advised that they open the account on campus - this way all the paper work and necessary documents are at the branch on campus.

Can parents and family members make deposits into their student’s checking account from their hometown. How do I find out? You can stop by the U.S. Bank branch located in the Busch Student Center and we can find out for you. Or you can go to usbank.com, click on “locations” and search by address or zip code.

What if a student loses their student ID after it has been linked to their U.S. Bank account? First, they should immediately report the lost card to Parking and Card Services at 314-977-3471 or DuBourg Hall, Room 33.

Second, if lost between the hours of 9 a.m. and 5 p.m., they should contact the branch on campus at 314-533-3041. If lost at any other time, they should contact our 24-hour customer service line at 1-800 U.S. BANK. U.S. Bank will immediately deactivate their old card and activate their new one.

What is the difference between Billiken Bucks and the U.S. Bank ATM portion of the SLU Card? Billiken Bucks is a debit account plan. The funds deposited into Billiken Bucks can be used to pay for purchases on campus or participating off campus vendors. If your student opens a U.S. Bank checking account, they can attach their SLU ID Card to their checking account. Their SLU Card can then be used as an ATM card in any U.S. Bank, including the 11 U.S. Bank ATMs on campus, or as a debit card off campus at any Interlink merchant, including Walmart, grocery stores, and convenience stores.

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FREQUENTLY ASKED QUESTIONS
SAINT LOUIS UNIVERSITY also has a campus in Madrid, Spain. spain.slu.edu

SAINT LOUIS UNIVERSITY MEDICAL CENTER

1 Allied Health Professions Building (3437 Caroline Mall)
2 Caroline Building (3556 Caroline Mall)
3 Doisy Hall (1402 S. Grand Blvd.)
4 Edward A. Doisy Research Center (1100 S. Grand Blvd.)
5 Margaret McCormick Doisy Learning Resources Center (3544 Caroline Mall)
6 Saint Louis University Hospital* (3635 Vista at S. Grand Blvd.)
7 Salus Center (3545 Lafayette Ave.)
8 School of Nursing Building (3525 Caroline Mall)
9 Schwitalla Hall (1402 S. Grand Blvd.)
10 Water Tower Inn (3545 Lafayette Ave.)
P1 Parking - Hickory East Garage

*University affiliation

SLU has a campus in Madrid, Spain. spain.slu.edu

SAINT LOUIS UNIVERSITY, 221 N. GRAND BLVD., ST. LOUIS, MO 63103 • 1-800-SLU-FOR-U • slu.edu • slu.edu/campusmap/
Academic Calendar

FALL SEMESTER 2014-15
August 20-21  Freshmen and Transfer Student Move-In
August 20-25  Orientation/Fall Welcome
August 22  Convocation and Family Welcome
August 25  Classes Begin
August 28  Mass of the Holy Spirit
September 1  Labor Day
October 13-18  Fall Mid-Term Exams
October 20-21  Fall Break
October 25  SLU Make a Difference Day
November 26-29  Thanksgiving Break
December 8  Last Day of Class
December 9  Study Day
December 10-16  Fall Final Exams

SPRING SEMESTER 2014-15
January 12  Classes Begin
January 19  Martin Luther King Jr. Day
March 2-7  Spring Mid-Term Exams
March 9-14  Spring Break
April 2-6  Easter Break
May 4  Last Day of Class
May 5  Study Day
May 6-12  Spring Final Exams
May 16  Commencement

Parent and Family Programs
You’ve been involved with your student and his or her education for many years. That does not stop when your student comes to Saint Louis University. We want to partner with you to help your student succeed. We offer many programs and services to help you stay connected with your Billiken and to connect with other Billiken parents and families. Join us at the Fall Welcome parent & family activities. Come back to visit your student on campus for Homecoming & Family Weekend. Join us for a day of service with other Billiken families on Make a Difference Day. Cheer on the Billikens at the Family Basketball Game. Stay up to date on campus news and events with our enewsletters.

CONTACT US
Parent and Family Programs
slu.edu/bpa.xml
parents@slu.edu
Busch Student Center, Suite 313
20 N. Grand Blvd., St. Louis, MO 63103
314-977-7326

Suggested Reading
• You’re On Your Own (But I’m Here if You Need Me): Mentoring Your Child During the College Years - Marjorie Savage-Touchstone, 2009.
• 133 Ways to Avoid Going Cuckoo When the Kids Fly the Nest - Lauren Schaffer and Sandy Feischl Wasserman - Three Rivers Press, 2001.
• I’ll Miss You Too: An Off-to-College Guide For Parents and Students - Margo Woodacre and Steffany Bare - Sourcebooks, Inc., 2006.