



SAINT LOUIS
UNIVERSITY

3545 Lindell Boulevard
St. Louis, MO 63103
Phone: 314-977-1888
www.slu.edu

Information
Technology Services

Important Security and Protection Notification: Please Read This Entire Letter

I am contacting you regarding a data security incident that occurred December 12, 2010, at Saint Louis University. As a result of the incident, some of your personal information (including Social Security number) may have been exposed to others. Please be assured that we are taking every step necessary to address the incident, including notifying law enforcement, which is investigating.

The incident involved a breach of University servers containing the protected personal information of current and former employees. Information concerning employee dependents was not involved, and there is no evidence at this time to suggest that your personal information was compromised. The University immediately took steps to prevent another breach and has engaged a leading computer forensics firm to assist with the investigation. We also are developing a comprehensive plan to strengthen system security even more.

We take this incident very seriously and remain committed to assuring the security of your data. Out of abundance of caution and to help you detect the possible misuse of your information, we are providing you with a free, one-year membership in Experian's Triple Alert program.

The program offers world-class credit monitoring capabilities and in-depth assistance in every aspect of identity theft protection, including identity theft insurance. Triple Alert is completely free and enrolling in this program will not hurt your credit score.

We recommend you activate your complimentary one-year membership right away. Visit the website listed below and enter your individual activation code. If you prefer, you can enroll on the phone by speaking with Experian Customer Care representatives toll-free at (866) 252-0121.

Triple Alert Web Site: <http://partner.consumerinfo.com/triple>

Your Activation Code: [Activation Code]

You Must Enroll By: March 31, 2011

As soon as you enroll, Experian will begin to monitor your credit reports from Experian, Equifax and TransUnion on a daily basis and will notify you of key changes. This powerful tool will help you identify potentially fraudulent use of your information, and provide you with immediate assistance from a dedicated team of fraud resolution representatives should you ever need help.

Your complimentary 12-month Triple Alert membership includes:

- Daily monitoring and timely alerts of any key changes to your credit reports — so you know when there is any activity that you should be made aware of such as notification on new inquiries, newly opened accounts, delinquencies, public records or address changes
- Toll-free access to a dedicated team of fraud resolution representatives who will help you investigate each incident; contact credit grantors to dispute charges, close accounts if need be, and compile documents; and contact all relevant government agencies
- \$25,000 in identity theft insurance coverage (\$10,000 for New York state residents) with zero deductible provided by Virginia Surety Company, Inc. for certain identity theft expenses*

If you have questions about Triple Alert, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, contact Experian's customer care at (866) 252-0121.

We also urge you to remain vigilant by reviewing account statements and monitoring free credit reports available through the three major consumer reporting agencies (listed below).

We regret the incident and apologize for any inconvenience it may cause you. If you have any questions about your SLU account, call us toll-free at (855) 977-1888.

Sincerely,



Tim Brooks
Vice President and Chief Information Officer

CONSUMER REPORTING AGENCIES

Experian
(888) 397-3742
Credit Fraud Center
P.O. Box 1017
Allen, TX 75013
www.experian.com/fraud

Equifax
(888) 766-0008
Consumer Fraud Division
P.O. Box 740256
Atlanta, GA 30374
www.equifax.com

TransUnion
(800) 680-7289
Fraud Victim Assistance Department
P.O. Box 6790
Fullerton, CA 92834
www.tuc.com

* Insurance coverage is not available in US overseas Commonwealth or Territories (i.e. Puerto Rico).