Facilities Services Strategy Map – Year 5

Critical Success Factors/Performance Goals

Core Strategies
- Strategic and Operational Excellence
- Stakeholder Recognition

Developmental Strategies
- Excellence in People
- Environmental Resource Optimization
- Partnering

Bridge Strategy

Goals & Action Plans
- 1. Asset Reinvestment
- 2. Best Practices and Continuous Improvement

Performance Assessment Method

Balance Score Card
- Financial Stakeholders
- Business Processes
- Learning & Growth

Critical Success Factors
- Academic & Research Index
- Financial Strength Index
- Clinical Quality & Sustainability Index
- Campus Infrastructure and Environment Index
- Human Capital Index

Core Strategies
- Strategic and Operational Excellence
- Stakeholder Recognition

Goals & Action Plans
- 1. Awareness Promotion
- 2. Areas for Recognition

Developmental Strategies
- Excellence in People
- Environmental Resource Optimization
- Partnering

1. Strategic Leadership Development
- 1. Energy & Utility Strategies
- 1. Partnerships