OUR CORE VALUES

Passion in our work
We show ownership in our work by caring and focusing on our customers

Resourceful in how we work
We use resources efficiently and find ways to get the work accomplished

Innovative in bringing about change in our work
We are continually improving, adapting to change and being creative in developing solutions for our work

Dependable in our work with others
We are reliable and committed to contributing to the success of others.

Expertise used and developed in our work
We deliver quality service and are continually developing our diverse skills and resources to enhance the university environment
Our Mission

The mission of the Facilities Services division is to proactively support Saint Louis University’s mission of teaching, research, health care and service by anticipating customer needs and working innovatively and collaboratively with stakeholders in order to enhance and sustain the campus environment.

The Facilities Services division constantly demonstrates a commitment to excellence in the planning and provision of services through teamwork, ongoing development of employees and identification and integration of best practices to improve efficiency and effectiveness.

Our Vision

Saint Louis University will be recognized as having the premier 21st century urban campus in the United States. The Facilities Services division will be identified as a national leader in creating and maintaining campus facilities and serve as the benchmark against which excellence is measured at other universities. Both internal and external stakeholders will identify the University’s facilities management as a key contributor to Saint Louis University’s goal to be recognized as the finest Catholic university in the United States.

Our employees will be known individually and collectively for their achievements in: strategic and operational planning; superior customer service; innovation; collaboration; management of resources; and performance results. Each employee in the division will understand the important role he or she plays in creating an exceptional campus environment that supports the recruitment and retention of students and staff. Our employees will act as responsible stewards of the University’s significant facility infrastructure in balance with the Jesuit and institutional values of conserving natural resources and protecting our environment.

Strategic and Operational Effectiveness

Facilities Services is a leader and contributor to creating, planning and maintaining an exceptional and transformative campus that is welcoming and inclusive for all. We will improve upon the services that we deliver by implementing innovative initiatives, continuous improvement, and cost effective solutions. Our division will focus on strengthening communication and collaboration in order to deliver high quality service and meaningfully contribute to the long-term direction of the University.

Excellence in People

In Facilities Services, people are our most valuable asset and the backbone of our operations. With this in mind, employee engagement is at the forefront of our strategic focus. Facilities Services will strive to attract, sustain and inspire excellence in people. We will function as a single, integrated and unified team committed to fostering openness in communication and building trusting relationships based on mutual respect, common goals, and shared commitment. We will continue to recognize, appreciate and value our employees’ performance and achievements.

Environmental Stewardship

Facilities Services will lead the charge to reduce the University’s environmental impact. We will champion the effort by collaborating and developing partnerships with both internal and external stakeholders. These partnerships will play a key role in the planning and implementation efforts necessary to ensure that sustainability will be a major consideration in resource and facility related decisions.

SLU celebrates Arbor Day and is certified, Tree Campus USA