#### AGENDA

SLU Business Manager Meeting June 14, 2018 LRC Auditorium B 9:00a.m.-10:30a.m.

Announcements –Sign in Sheets Introduction of New Employees Future Business Manager Meetings Solicit input on future meeting topics <u>budgetoffice@slu.edu</u> or <u>samantha.n.myers@slu.edu</u> or 7-3920 December, 2018 Morrissey, Rm 0200

Updates from the following areas:

1. Operational Excellence Program-Libby Gallogly and Eric Armbrecht, President's Office

2. Division Structure– Kristy Arciszewski, Human Resources

3. ITS updates – Leslie Williams and Kyle Collins, ITS

4. Capital Projects- Dustin Montgomery, Construction Services

## Operational Excellence Program Update

Business Manager Meeting June 12, 2018 *Magis Strategic Plan* is origin of a goal to shift the culture and operations in a way that's true to the mission.

 Initiative Five: Fostering a Culture of Excellence, Effectiveness, and Efficiency Deeply Rooted in Our Institutional Mission and Catholic, Jesuit Values

Perhaps the most consistent theme heard in the process that has led to this plan is the broad-based commitment to the Saint Louis University mission expressed by students, faculty, and staff. This commitment sets a high bar for institutional behavior in every aspect of its operations. It challenges us to become the campus community our mission calls us to be—open and participative in decision-making, fair and ethical in how we treat one another, respectful of the environment that surrounds us, and careful in our stewardship of the resources provided to do our work. Mission matters—in everything we do.

Culture of excellence, effectiveness and efficiency....rooted in our mission and Catholic, Jesuit values

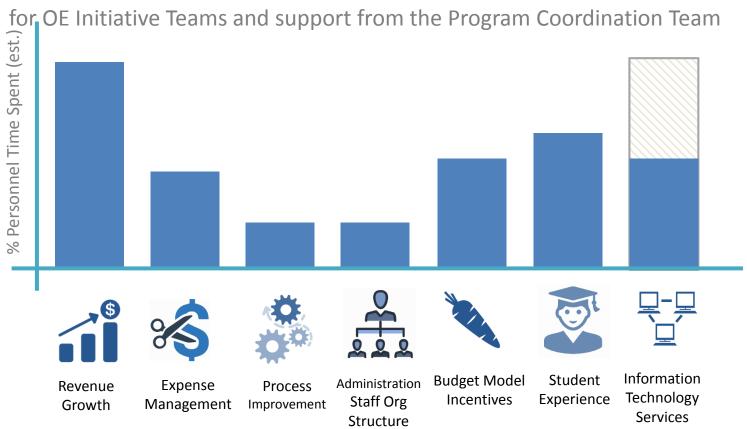
Open and participative in decisionmaking...fair and ethical in how we treat one another

Careful in our stewardship of resources



# Remember why we do what we do.

## Level of Operational Excellence Program Activity, 2017-2018



#### For illustration

Graph bars reflect estimate of relative amounts of time on spent on major categories of change management activities.



Projects coordinated by OE Initiative teams and resources



IT change management projects are led by Information Technology Services

## What results have Operational Excellence initiative teams delivered this year? 2017-2018 (YTD)

## 2017-2018 OE Program Initiative Teams Results Summary

Initiative	Top Accomplishments
Sponsored Programs	<ul> <li>GO Center #1 (launched Dec 2017)</li> <li>InfoEd system (installation underway; eRS replacement to occur July 2018)</li> <li>PriceWaterhouseCooper review of GO Center #1 implementation</li> <li>Streamlined grant application submission process, requiring fewer steps and fewer approvals</li> </ul>
Sponsored Programs & Budget Model	<ul> <li>Indirect cost recovery allocation doubles funds available for faculty-directed spending, effective immediately</li> </ul>
Budget Model	<ul> <li>College-level budget flexibility spending, unspent funds reallocation, and revenue sharing for summer courses, non-credit program and new graduate degrees</li> </ul>
Student Fees	• Simplified university-wide fee structure (from 7 to 2 different fees)
Residential Hall Occupancy	<ul> <li>Modified off-campus exemption radius (from 50 to 25 miles) to support benefits of on-campus residency experience</li> </ul>

## 2017-2018 OE Program Initiative Teams Results Summary

Initiative	Top Accomplishments					
Industry Partnerships	<ul> <li>Development of pilot program for partnering with 12 employers</li> <li>New business engagement center (under review)</li> </ul>					
Academic Reinvention	<ul> <li>Progress tracking of revenue offset commitments and personnel spending plans made by deans in Academic Reinvention plans</li> <li>Progress reports to Board of Trustees on behalf of CFO/Provost</li> </ul>					
Organizational Redesign	<ul> <li>Cost-savings tracking of plans developed/implemented by VPs, deans, and other executives</li> <li>Progress reports to Board of Trustees on behalf of CFO/Provost</li> <li>Support for implementation of "role of center" for Business &amp; Finance functions</li> <li>Final phase of ITS restructuring plan (March 2018)</li> </ul>					
Facilities	<ul> <li>Outsourcing option analysis; President decided to retain custodial, maintenance and grounds positions as university employees</li> <li>Spending reduction plan, yielding \$470K in cost-savings</li> </ul>					

## 2017-2018 OE Program Initiative Teams Results Summary

Initiative	Top Accomplishments
Student Advising	<ul> <li>6-month design process completed</li> <li>New technology platform(s) selected per team recommendation (customization/installation process underway)</li> <li>Interim Assistant Provost for Advising appointed by Provost (April 2018)</li> </ul>
Travel Process	<ul> <li>Policy changes to reduce time required for expense report preparation and approval (e.g., receipt requirement threshold, "travel calculator" worksheet, hotel choice)</li> <li>Assistance with implementation of policy changes for faculty members, admin assistants and others</li> <li>Evaluation of existing Concur modules for optimal utilization; reviewed new addition of pre-trip module (which was determined to be not suitable for SLU needs)</li> <li>Ongoing, monthly Concur user training implemented by B&amp;F Travel team</li> </ul>
Undergraduate Yield	<ul> <li>Intentional faculty engagement opportunities</li> <li>Campus tour enhancements, focused on key areas of interest to parents/students</li> <li>Campus-wide education forums encourage faculty and staff participation in student recruitment</li> <li>Redesigned presentation for admitted student events</li> </ul>

## Top Priorities for June/July 2018

#### **MAJOR ACTIVITIES**

OE work intensity:

v med high

- 1. Budget Model: Summer revenue share decision and communication
- 2. Industry Partnerships Initiative: bridge leadership; explore plan for new position hiring
- 3. Student Advising: Career services update; track tech install progress (JayH); reach out to Denise/Rob
- Undergraduate Yield: create end-of-year summary
- 5. Academic Reinvention: finalize financial validation for Aviation Center spin-off and tracking
- 6. Sponsored Programs: check in with Ken and Matt re: GO Center service feedback
- 7. Student Fees: ongoing support for fee simplification (e.g., exemptions); end-of-initiative summary
- Travel: develop and post end-of-initiative summary
- 9. Academic Reinvention / Org Structure: prepare FY18 progress report for Board of Trustees Aug meeting
- 10. Ways of Working: interviews with key faculty/staff; EPAF batch processing

#### **APPROACHING DECISION POINT**

Business Model: Summer/winter course revenue share allocation (June 13 to President Pestello)

...and there may be more, but these are the highlights.

## Questions? Comments? Feedback?

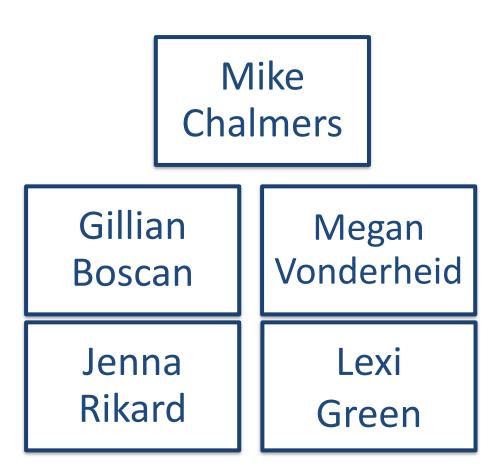
## Business Managers meeting June 14<sup>th</sup>, 2018

### Update from Human Resources

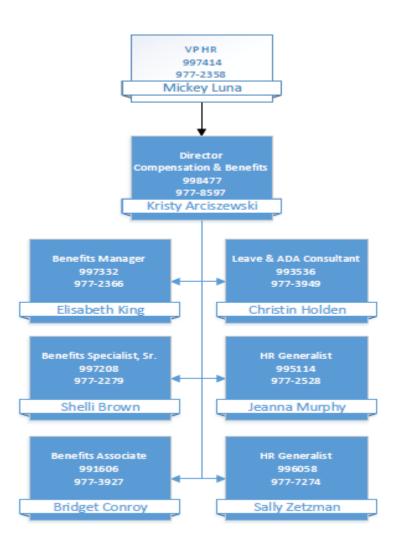
## Updates

- HR presence on South Campus
- Compensation staff changes

## HR on South Campus



## **New Organization Chart**



## Process

- Danielle Mungenast last day on 5/31
- Jeanna Murphy and Sally Zetzman are managing the compensation process and monitoring queues within People Admin
- Please send all communication through the Compensation Department email at <u>comp@slu.edu</u>.
- All EPAFs should be routed to Kristy Arciszewski (instead of Danielle Mungenast)

## People Admin (Position Management)



## ITS

### What's New in ITS?

## What's new in its?

- Microsoft Office Suite
  - Skype for Business (Fuze going away July 31, 2018)
  - Calendar Sharing Changes
- Classroom Refresh and Improvements under way
  - Currently redoing 23 classrooms
  - New A/V equipment
  - Adding WePresent wireless presentation

## Customer Service desk (977-4000)

- Call handling transparency
  - Caller now hears you are X in que of Y. Estimated wait time is X.
  - Caller may choose option to have call back instead of holding
  - Tier 2 desk: Escalation Path- If a call is taking longer than expected- warm handoff to on campus Tier 2 staff
- Additional Evening Classroom Support
  - Beginning Fall Semester- more information to come late July

### DEPARTMENT OF CONSTRUCTION SERVICES

#### Who We Are:

Function as the Universities representative, striving to balance and meet the needs of project requestors and the University as a whole. The Project Managers work as liaisons between project requestors and contractors throughout the lifecycle of a project.

#### Team:

- 1 Assistant Director
- 4 Project Managers
- 1 BCC Construction Supervisor
- 1 Contract/Project Coordinator
- 1 Administrator

#### Project Type:

- New Construction
- Interior Improvements
- Building Infrastructure
- Utility Infrastructure
- Building Envelope
- Parking Lots/Resurfacing
- Concrete Replacement



### BILLIKEN CONSTRUCTION CREW

#### Who We Are:

Is an in-house service department of skilled tradesmen assembled to successfully deliver high quality workmanship for general construction and renovation services on campus. The tasks performed under this group include:

#### Type of Work:

- Interior demolition
- Framing
- Drywall/taping
- Carpentry
- Casework
- Ceiling tile
- Flooring
- Painting



This unit allows SLU to function as its own General Contractor on specified projects, creating opportunities for cost savings and/or project efficiencies.



### DEPARTMENT OF CONSTRUCTION SERVICES

### **PROJECT COMMUNICATION**

### What you can expect from us Weekly Email Updates Updates in Newslink Construction Notification Signage Safety Precautions Examples: Signage, traffic control and caution tape

Coordinate with Building Captains





### **GRAND STREETSCAPE RENOVATIONS**





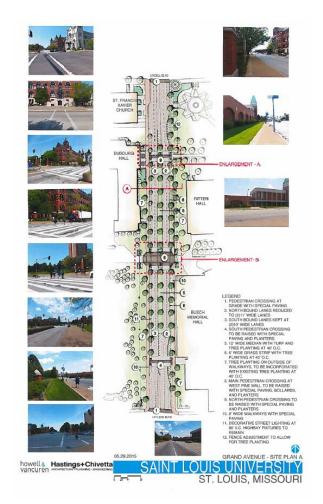
Grand Avenue Crosswalk Saint Louis University Grand Ave. Study

Hastings\*Chivetta separati - passits - Miteria (SLOWER County 211 Transmis & Chiver Archiver, Inc. May 27, 2015

Proposed Schedule Start Date: 5/21/18 Completion Date: 8/17/18

#### **Project Highlights**

Lane Reduction Median Widened Sidewalk Lighting Bollards Landscape





### MACELWANE HALL RENOVATIONS





#### **Proposed Schedule**

Start Date: 10/1/17 Completion Date: 12/10/18

#### Project Highlights

Research Labs Classrooms New Lounge Meeting Spaces Faculty Offices



SAINT LOUIS



#### **Proposed Schedule**

Start Date: 5/21/18

**Koenig Plaza Renovations** 

3 Completion Date: 8/17/18 NUTON NUTTING NULX | | **| | |** | \_A В c KONTING TALK D F E INCOME NO NATON -KONTING TINLK OPTION 3 - PLAZA ROOF MEMBRANE CONCRETE PAVING PLAN - WATERPROOFING 040 1/8 - 14



**Project Highlights** New Sidewalks Roof Landscape Site Furnishings





### FUTURE ISE BUILDING



							21-Dec-17
		_	Lab Module			30	320 sf
		FICM	MODULE	Occ	Unit Area	QTY	Total Area
	BIOLOGY TEACHING LABS & SUPPORT						
Bio 1.01	Principles of Biology (MAJORS)	210	4.0	24	1,280 sf	5	6,400 x
Bio 1.02	Prep Rooms/Support	215	1.0	n/a	320 sf	3	960 st
TOTAL							7,360 st
	CHEMISTRY TEACHING LABORATORIES						
Chem 1.01	General Chemistry (MAJORS)	210	4.0	24	1,280 sf	5	6,400 x
Chem 1.02	Organic Chemistry Laboratory	210	5.0	24	1,600 af	3	4,800 m
Chem 1.03	General Chemistry Prep Room	215	3.0	n/a	960 xf	1	960 x
Chem 1.04	Organic Chemistry Prep Room	215	2.0	n/a	640 sf	1	640 x
Chem 1.05	General Chemistry Instrument Room	215	1.0	n/s	320 xf	1	320 x
Chem 1.06	Organic Chemistry Instrument Room	215	2.0	n/a	640 xf	1	640 x
TOTAL							13,760 #
	INTERDISCIPLINARY TEACHING LABORATORIES						
051.01	Biochemistry / Biomedical Engineering	210	4.0	24	1,280 xf	1	1,280 x
051.02	Neuroscience	210	4.0	24	1,280 sf	1	1,280 x
051.03	Bioinformatics / Computation	210	3.0	24	960 sf	1	960 x
051.04	Health Science Teaching Laboratories	210	4.0	24	1,280 sf	2	2,560 x
051.05	Prep Rooms/Support	215	1.0	n/s	320 sf	3	960 x
TOTAL							7,040 st
		_		<u> </u>			
	SHARED TEACHING LABORATORY SUPPORT						
Sep 1.01	Instrument Lab	215	2.0		640 sf	1	640 x
Sup 1.02	Gisseware/Consumable Storage	215	1.0		320 sf	1	320 x
Sup 1.03	Imaging/Microscopy Suite	215	1.0		320 sf	1	320 x
Sup 1.04	Autoclave/Glaszwash	215	0.5	⊢	160 sf	1	160 x
Sup 1.05	Hazardous Materials Storage	215	0.5		160 sf	1	160 st
Sup 1.06	Spill Closet (1 per floor)	215	0.20		64 sf	4	256 st
Sup 1.07	Those Culture	215	0.5		160 sf	1	160 #
Sup 1.06	Cold Room	215	0.5		160 sf	1	160 st
Sup 1.09	Media Prep	215	0.5		160 sf	1	160 st
TOTAL							2,336 st
	INTERDISCIPLINARY RESEARCH ALLOCATION						
Rach 1.01	Research Laboratory & Support	250					12,000 st
TOTAL					•		12,000 #
		_					
	ADMINISTRATIVE SPACE						
Adm 3.01	Reception Area	315			400 sf	1	400 x
Adm 3.02	Building Workroom/Copy	315	+	⊢	120 sf	1	120 #
Adm 3.03	Conference Room	350		20	600 sf	1	600 #
Adm 3.04	Building Reception ist/Administrative	310		- 20	120 sf	1	120 #
Adm 3.05	Laboratory Coordinators & Lab Managers	310		⊢	120 sf	4	480 #
Adm 3.05	Academic Counselor	310		⊢	100 sf	2	320 x
Adm 3.07	Non-Tenured Teaching Faculty	310	-	⊢	120 sf	16	1,920 x
Adm 3.06	Small Meeting Rooms	350		8	250 xf	4	1,000 #
Adm 3.09	file Room	315			120 af	1	120 #
Adm 3.10	Departmental Storage	315	$ \rightarrow $		200 sf	1	200 #
Adm 3.11	Environmental Safety Officer	310		⊢	120 sf	1	120 #
Adm 3.12	ITS Office	310	+	$\vdash$	120 sf	1	120 #
Adm 3.13	ITS Workroom	315	<del>   </del>	<u> </u>	200 sf	1	200 #
Adm 3.14	Internal Orculation	-		$\vdash$	20%		1.144 #
TOTAL		_					6.864 #

Saint Louis University ISE Building Program Statement

Interdisciplinary/STEM - Page 1







### **Proposed Schedule** Programming – Underway



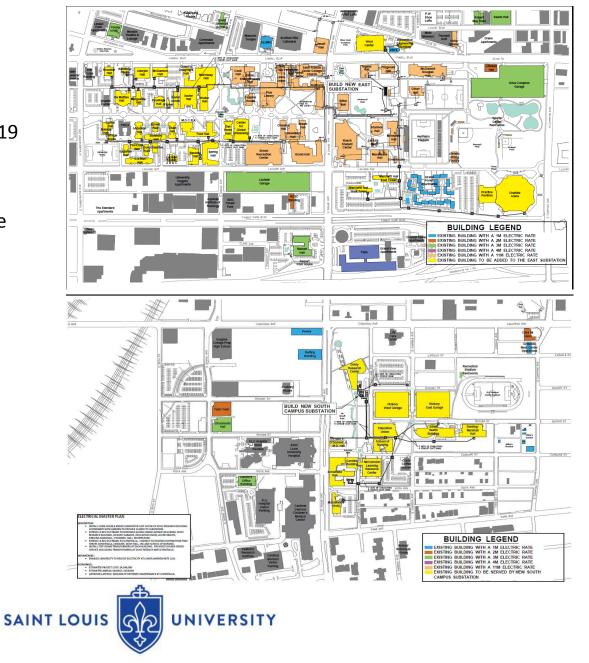
### UTILITY INFRASTRUCTURE UPGRADE

#### **Proposed Schedule**

Engineering – Underway Construction – Spring/Summer 2019

#### **Project Highlights**

Updating our aging infrastructure Payback period of 7-9 years Energy Reduction Meter Reduction



### CONSTRUCTION SERVICES

### OTHER SUMMER/FALL PROJECTS

- Laclede Garage North Entry Repairs
- Campus Wide Concrete Repairs
- Campus Wide Parking Lot Repairs
- Camera Upgrades Olive/Compton Garage
- Lighting Upgrades Laclede Garage
- BSC Elevator Upgrade



### CONSTRUCTION SERVICES

Questions

