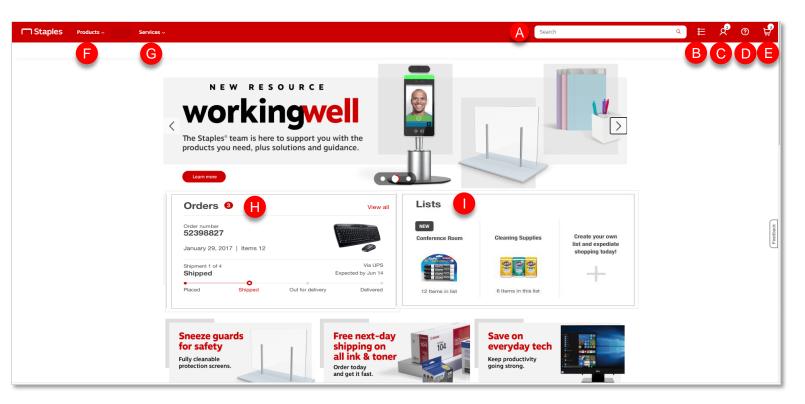
# Staples Advantage 3<sup>rd</sup> party e-procurement systems quick guide for users



#### **Header Navigation**

- A Search
- B Lists
- Account
- Help
- 📵 Cart
- Products
- G Services & Solutions

#### **Home Page**

Orders

Active orders are presented with the date it was placed, # of items, shipping information and expected delivery date. If orders have all delivered, most recent orders will show.

Up to 3 active shopping lists display with the ability to create a new list.

Note Orders and Lists are only available with certain third-party (3PP) e-procurement systems.

#### System Requirements:

For the best experience and interface StaplesAdvantage.com is supported on the following computer operating systems and the most up to date web browsers.

#### Operating Systems Windows 7 Windows

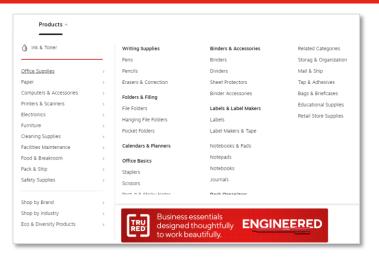
Windows 7, Windows 2000, Mac OS X

#### Web Browsers

Internet Explorer latest version Google Chrome latest version Mozilla Firefox latest version Safari latest version



## **Product Search and Ordering**



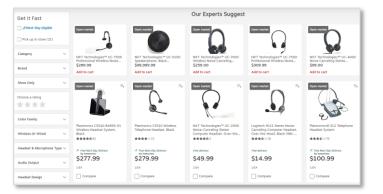
**Search Products** 

Easily search for a product by name and autosuggest terms populate in the search bar. Or search for products by category, product, industry, brand, eco & diversity products

#### Ink & Toner Finder

Access the ink & toner finder under "Products"

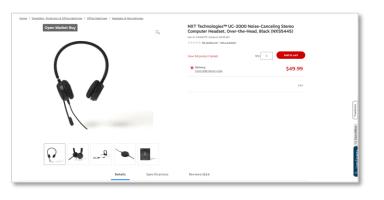
Search by cartridge model number, printer model number, Past Purchases, popular brands or "Add My Printer" to quickly find the compatible ink and toner



#### **Search Results**

Add an item to your cart from search results to save time

- Use the left-hand filter attributes to narrow your search results
- Check the "compare" box to do a side by side comparison of up to 4 items at a time
- Need it fast? Filter by "next-day eligible"



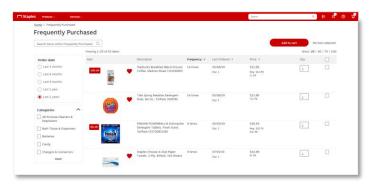
#### **Product Page**

Access the product page through by browsing categories or through a search.

- Ability to add an item to your cart from search saves time
- To view product details, specifications and reviews, click "View Full Product Details"
- To add an item to your cart, enter quantity and click "Add, Review & Checkout" or "Continue Shopping"
- To check the expected delivery date, enter the quantity you want and click "Check Delivery Date"



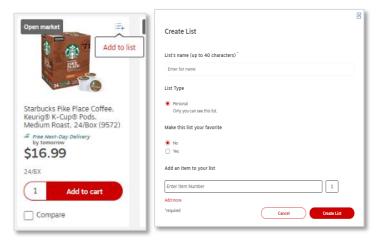
Home Page



#### **Frequently Purchased**

Easily reorder items by viewing your Frequently Purchased items from the Lists tab in the header navigation:

- Click "Frequently Purchased"
- · Easily sort and filter items by order date or category
- Click on the items you want to order and add to cart
- Even add an item to your shopping list by clicking on the "list icon"



### **Shopping Lists**

Create shopping lists for fast ordering from the Lists tab, product search results, product pages or your home page:

- Click "lists" or the "list icon" to create a list
- · Create a name for your list
- Select "personal or shared"
- Determine if it should be a favorite
- · Add items and click "Create List"

Note: shopping lists are only available with certain third -party (3PP) e-procurement systems.



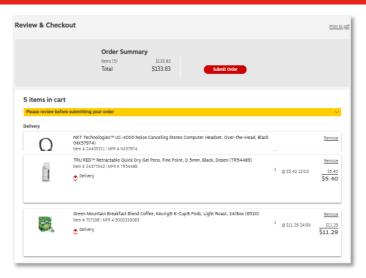
#### **Quick Order**

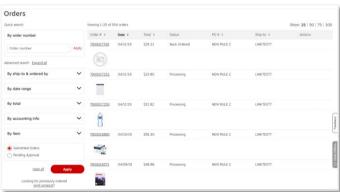
Quick order up to 50 items at a time

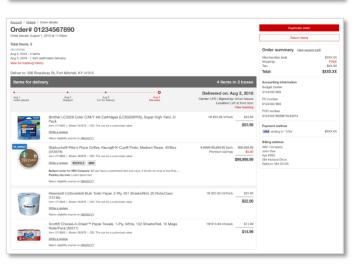
- Go to the "Account" tab in the header navigation and click on Quick from the dropdown menu
- Enter the item numbers of the products you want to purchase, add to "cart and submit"



## **Managing Orders**







#### **Your Shopping Cart**

Review your order before you click submit

- View expected delivery date for items in your cart
- Change quantities or remove an item
- If items in your cart have a quality lower-cost alternative, Easy Savings Recommended Alternative items will be presented – the choice is up to you
- Click "Save for Later" if you don't want to purchase now but want to easily purchase an item at another time
- Click "Submit Order" to complete your transaction

#### **Order Status & Tracking**

Order status and order search are all on one page with advanced search

- Go to "Account" and click "Orders"
- Search and filter by Order #, Ship to, Ordered by, Date Range, Total, Accounting Info or Item
- Review up to 2 years of order history

#### **Order Details**

- Click on "View Tracking" to see details at the summary level as well as the shipment level
- View delivery progress on the delivery tracker with the number of items in a box
- Easily reorder or make a return by clicking on "Return an Item" or "Duplicate Order"
- View order summary with accounting information, payment method and billing

Note: The home page, order status & tracking and order details are only available with certain third -party (3PP) e-procurement systems.

Please reach out to your Staples Account Manager if you are interested in enabling this functionality.

