

Employee Health – New Provider and Procedures

As a result of the integration of SLUCare with SSM Health, the University has partnered with a new Employee Health provider.

Effective July 1, 2022, the new Employee Health provider for Saint Louis University will be:

Concentra Urgent Care

3100 Market Street

St. Louis, MO 63103

314-421-2557

Days of Operation: Monday - Friday

Hours: 8am – 5pm

www.concentra.com

- Concentra observes the following holidays for 2022 and will be closed.
 - Monday July 4th Independence Day
 - Monday Sept 5th Labor Day
 - Thursday Nov 24th Thanksgiving Day (At this time all centers in STL are scheduled to be open Friday Nov 25th)
 - Monday Dec 26th Christmas Day (observed)
 - Monday Jan 2nd New Year's Day (observed)
- If you have a workplace injury, and need to be seen for your injury, you do not need an appointment, however, your supervisor **must complete** an "Authorization for Examination or Treatment" form to authorize your care. They will need to provide your name, your employee number, and their name. You will be asked to present a photo ID at time of service. This form will be available on the Risk Management website effective 7/1/22.
- Concentra does not offer COVID testing.
- If your injury occurs after hours, please go to SSM Saint Louis University Hospital. If it is not an emergency, Concentra offers Telemedicine 24hrs. a day, 7 days a week.
- Concentra Telemed is accessible through the Concentra Telemed app or online through www.concentratelemed.com. Please see attached guide for more information.

- Concentra offers free transportation to and from the clinic through a service called One Call (Uber and Lyft drivers). All their drivers are screened for this type of driving. This service is obtained by calling the clinic (314-421-2557). The clinic will make arrangements for the transportation.
- For those whom English is not their first language, they can have a live translator on the phone at the facility to assist you.
- ***If you have a follow up appointment scheduled at Employee Health on July 1 or later, you must plan to be seen at Concentra Urgent Care. All specialist doctors will stay as scheduled.***

Risk Management will still ask that you fill out a report of injury form to describe how you were injured while you were working. This must be sent into Risk Management, not Concentra within 24 hours of your injury. [Employee Report of Injury Form](#). More information is available on the Risk Management website at www.slu.edu/facilities/risk-management-insurance.