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## TEACHING EXPERIENCE

### SAINT LOUIS UNIVERSITY

#### **Shaughnessy Endowed Professor, 2004-continuing** **Shaughnessy Endowed Associate Professor, 1999-2004**

Undergraduate: Systems Analysis and Design, Introduction to Management Information Systems, Global Information Management; Database Management Systems  
Numerous independent study and internship supervisions  
Graduate: Systems Analysis and Design, Managing Information Systems, Database Management Systems, Data and Decisions (Business Intelligence)  
Doctoral: Research Methods  
Thesis committee: Susan Peters (International Business, February 2001)

### UNIVERSITY OF BALTIMORE

#### **Associate Professor, 1996-1999** **Assistant Professor, 1990-1996**

Undergraduate: Introduction to MIS, Programming in Fourth Generation Language (using FOCUS), Systems Analysis and Database  
Graduate: Information Technology Management (MBA course), Systems Analysis and Design, MIS Techniques (Overview Course for MS-MIS students), Human Factors, Managerial Statistics

### UNIVERSITY OF MINNESOTA

#### **Visiting Professor, Lecturer, Teaching Assistant, 1984-1990**

Undergraduate: Introduction to MIS; COBOL; and FORTRAN  
Graduate: Information Systems in Organizations; Introduction to MIS; Introduction to Managerial Statistics

## PUBLICATIONS IN REFEREED JOURNALS

"On the Co-Evolution of Information Technology and Information Systems Personnel," with Ferratt, T. and Trauth, E., *DATABASE*, January 2015.

"Assessing IS Research Impact," *Communications of AIS*, with Crowston, K., Koch, H., Krcmar, H., Powell, P., and Swanson, E.B., October 2014.

"Moving the Work System Theory Forward," *Journal of AIS*, with March, S., June 2014.

## PUBLICATIONS IN REFEREED JOURNALS– Continued

“Integrating the IS Functions after Mergers and Acquisitions: Analyzing Business-IT alignment,” *The Journal of Strategic Information Systems*, with E. Baker, May 2014.

“The Range of Shocks Prompting Entrepreneurial Employee Turnover through the lenses of exploration and exploitation framework,” *Technology, Innovation, Entrepreneurship and Competitive Strategy*, with Voutsina, K. and Mourmant, G. January 2014.

“Responding to the Issues in Hassan (2013),” *Communications of AIS*, December 2013.

“Emerging Ideas and Topics in IS: Introduction to the Special Section,” *Communications of AIS*, with D. McCubbrey, December 2013.

“The Future of the Information Systems Discipline: A Response to Walsham,” *Journal of Information Technology*, with S. March, June 2012.

“Design Science and the Accumulation of Knowledge in the Information Systems Discipline,” *Transactions on Management Information Systems*, with S. March, March 2012.

“Facilitation Roles and Responsibilities for Sustained Collaboration Support in Organizations,” *Journal of Management Information Systems*, with G. Kolfschoten, R.O Briggs, and G-J.DeVreede, Spring 2012.

“Global Information Management Research: What Have We Learned in the Past Decade?” *Journal of Global Information Management*, with H. Alhorr, Y-H. Park, and C. R. Tolmie, January-March 2012.

“Pulling the Plug: When to Call it a Day on Research Projects,” *Communications of AIS*, with T. Meservy, November 2011.

“Teaching IS Ethics: Applying A Research Technique for Classroom Use” *Journal of Information Systems Education*, with S. Taylor, G. Dick, and L. Land, July 2011

“A Review of Alam and Bagchi’s ”Supply Chain Capability as a Determinant of FDI,” *Multinational Business Review*, July 2011.

“Managing Global IT Teams: Considering Cultural Dynamics,” *Communications of ACM*, with Tan, F.B., April 2011.

“Excellence in IT Consulting: Integrating Multiple Stakeholders’ Perceptions of Top Performers,” *IEEE Transactions on Engineering Management*, with Joshi, K.D. and Kuhn, K.M., March 2010.

“Trends in Organizational Computing and Electronic Commerce Professionals,” *Journal of Organizational Computing and E-Commerce*, with J. Thatcher, January 2010.

“IS Has Outgrown the Need for Reference Discipline Theories, or Has It?” *Communications of AIS*, with Gregor, S. Grover, V., Lyytinen, K., and Saunders, C. June 2009.

“The Role of Modelling in Achieving Information Systems Success: UML to the Rescue?” *Information Systems Journal*, with T. Larsen, M. Limayem, and J. Chan, January 2009.

“Extending the Contextual and Organizational Elements of Adaptive Structuration Theory in GSS Research,” *Journal of AIS*, with Briggs, B., de Vreede, G-J., and Kolfschoten, G., Fall 2008.

“Offshoring Propensity in Information Technology Services: A Firm and Country Level Analysis,” *Management International Review*, with Kundu, S.K. and Jain, N.K., 2008.

## PUBLICATIONS IN REFEREED JOURNALS– Continued

“Open Source Software Research: An Evolving Endeavor,” *Journal of Database Management*, with MC Boudreau and D Wynn, Spring 2008.

“Does the Unfolding Model of Turnover Apply Across Samples? A Test with Information Systems Professionals,” *Human Resources Management Journal*, with M. Sumner and C. Maertz, Fall 2007.

“...But Is it MIS?” *Communications of AIS*, July 2007.

“Examining RFID Applications in Supply Chain Management Using a Data Lifecycle Framework,” *Communications of the ACM*, with Morley, R., Kwon, I., and Mathieu, R., July 2007.

“The Slippery Slope of MIS Academia: A Discussion of the Strive for Relevance in our Discipline,” *Communications of AIS*, with J. Benamati, M. Serva, D. Galletta, and A. Harris, January 2007.

“Achieving Diversity in the IT Workforce: Issues and Interventions”, with E. Trauth, *DATABASE*, Fall 2006.

“Public Health Knowledge Management Architecture Design: A Case Study,” with C. LeRouge, *Communications of AIS*, August 2006.

“Open Source: A Research Agenda Through The Lens Of Referent Discipline Theories,” with D. Wynn, M. Greiner, A. Davis, and P. York, *Communications of AIS*, August 2006.

“Open Source Research: A Multi-Level Framework,” with D. Wynn, M. Greiner, A. Davis, and P. York, *Communications of AIS*, August 2006.

“IT Software Development Offshoring: A Multi-Level Theoretical Framework and Research Agenda,” *Journal of Global Information Management*, with Kundu, S. and Salas, S., April-June, 2006. Reprinted in “IT Outsourcing: Concepts, Tools, Methodologies, and Applications,” Ed. K. St. Amant, chapter 7.12, 2010.

“Revisiting Global Information Systems Management Education” *Communications of Association of Information Systems*, with Beise, C., Collins, R., Quan, J., and Moody, J., October, 2005.

“International Business and MIS Approaches to Multinational Organizational Research: The Cases of Knowledge Transfer and IT Workforce Outsourcing,” *Journal of International Management*, June 2005.

“The Evolution of IT (Computer) Personnel Research: More Theory, More Understanding, More Questions,” with Mandviwalla, M., *DATABASE*, Summer 2004.

“IT Project Managers' Perceptions and Use of Virtual Team Technologies,” with C. Beise and H. Mattord, *Information Resources Management Journal*, Oct-Dec. 2004.

“Effects of Tasks, Salaries and Shocks on Job Satisfaction among MIS Professionals,” with M. Sumner, *Information Resources Management Journal*, Oct-Dec. 2004.

“IT Personnel Prospects for 2004: A Mixed Bag,” *IEEE Computer*, January 2004.

“The Impact of Gender Differences on Job Satisfaction, Job Turnover, and Career Experiences of Information Systems Professionals,” *Journal of Computer Information Systems*, with M. Sumner, 2003-2004.

“Global Information Management as a Referent Discipline for International Business,” with S. Kundu and D. Boggs, *Journal of Global Information Management*, 2003.

## PUBLICATIONS IN REFEREED JOURNALS– Continued

"Towards an Instrument to Measure Participants' Perceptions on Facilitation in Group Support Systems Meetings" with G-J de Vreede and I. Paarlberg, *Group Decision and Negotiation*, 2002.

"Sources of Dissatisfaction in End-User Support: An Empirical Study," with N. Shaw and W. DeLone, *DATABASE*, Spring 2002.

"International Business as a Referent Discipline for Global Information Management Research: Ten Years of Experience," with D. Boggs and S. Kundu, *Journal of Global Information Management*, 2002.

"The Global "Food Chain" in IT Careers: Practical and Ethical Issues," with D. Arnold, *Communications of the ACM*, July 2001.

"Relation of Agenda Creation and Use to Group Support System Experience," with R. Volkema, *DATA BASE*, Winter 2000.

"Effects of Facilitator Characteristics on Meeting Preparation, Set-Up, and Implementation," with R. Volkema, *Small Group Research*, June 1999.

"Global Information Systems And Human Resource Management: A Research Agenda," *Journal of Global Information Management*, March 1999.

"Group Facilitation in a Networked World," with C.M. Beise and P.M. Beranek, in *Group Facilitation*, Winter 1999.

"On Intellectual Capital and Global ISHR/HRIS," in *Journal of Global Information Management*, Fall 1998.

"Data Warehousing at an Urban Hospital," in *Journal of Data Warehousing*, Summer 1998.

"Computer-Based Meeting Support for a Divisional Coordinating Group," with J. Bryson, *Group Decision and Negotiation*, July 1998.

"Facilitating Computer-supported Meetings: An Exploratory Comparison of U.S. and Mexican Facilitators," *Journal of Global Information Management*, January 1997.

"Planning and Managing Organizational Meetings: An Empirical Analysis of Written and Oral Communications," with R. Volkema, *Journal of Business Communications*, July 1996.

"Issues and Concerns about Computer-Supported Meetings: the Facilitator's Perspective," with C.M. Beise, and P.M. Beranek, *MIS Quarterly*, March 1996.

"The Impacts of a Structured Argumentation Procedure on Group Problem Formulation," with G. DeSanctis, *Decision Sciences*, July-August 1995.

"DSS Theory: A Model of Constructs and Relationships," with M. Eierman and C. Adams, *Decision Support Systems*, July 1995.

"Organizational Meetings: Formats, Information Requirements, and Technology Support," with R. Volkema, *Small Group Research*, February 1995.

"Information Systems Personnel as Expatriates: A Review of the Literature and Identification of Issues," *The Journal of Strategic Information Systems*, June 1993.

"Facilitating Technology-Supported Group Work: A New Category of IS Personnel," with C.M. Beise and M.M. Beranek, *Computer Personnel*, November 1992.

## PUBLICATIONS IN REFEREED JOURNALS– Continued

"Information Systems Management Issues in the 1990's," with J.C. Brancheau and J.C. Wetherbe, *MIS Quarterly*, December 1991.

## SCHOLARLY BOOK EDITING

IT Workers: Human Capital Issues in a Knowledge-Based Environment, with T. Ferratt. Information Age Press, 2006.

## CHAPTERS IN REFEREED BOOKS

"Performance Evaluation/Assessment for IS Professionals," in Computing Handbook (3<sup>rd</sup> Edition): Information Systems and Information Technology (Section 8 of Volume 2), H. Topi, and A. Tucker, CRC, Chapman & Hall, 2014.

"Staffing Web-Enabled Ecommerce Projects and Programs" in Systems Analysis & Design - Volume II: People, Processes, and Projects, K. Siau, R. Chiang, and B. Hardgrave, eds., M.E. Sharpe, Inc., Armonk, NY, 2009.

"Career Management Concerns for Women in IT," with D.M. Kaplan in Encyclopedia of Gender in IT, (Ed. E. M. Trauth), Hershey, PA: Idea Group Publishers, 2006.

"Staffing Electronic Commerce Projects: Framework for Developing Appropriate Skill Sets", with X. Hu, in Managing IT Professionals in the Internet Age, (Eds. P. Yoong and S. Huff) Idea Publishing Group, Harrisburg, USA, 2006.

"Causal Mapping for the Investigation of the Adoption of UML in Information Technology Project Development," in Causal Mapping for Information Systems and Technology Research: Approaches, Advances and Illustrations, (Ed. D. Armstrong and V. K. Narayanan), 2005.

"Trends and Perspectives in Online Education," with B. Rollier, in Encyclopedia of Information Science and Technology (Ed. M. Khosrow-Pour), Idea Publishing Group, Harrisburg, USA. 2005. Reprinted in Online and Distance Learning: Concepts, Methodologies, Tools, and Applications, (Ed. Lawrence Tomei), Information Science Reference, Hershey Pennsylvania, USA, 2008.

"Improving End-User Support: Tips and Techniques," with N. Shaw and J. Partridge, in IS Management Handbook (8<sup>th</sup> edition), August 2003.

"Managing the Virtual Corporation Using IT," with R. Levary, in IT-Based Management: Challenges and Solutions, Idea Group Publishing, (Ed. Luiz A. Joia), 2002.

"Global Information Systems and Human Resource Management: A Research Agenda," in Global Perspective of Information Technology Management, Idea Group Publishing, (Ed. Felix Tan), 2002.

"How Are You Going to Keep Them in the Classroom After They've Seen MTV?" with, B. Rollier, in Our Virtual World The Transformation of Work, Play and Life via Technology, Idea Group Publishing, (Eds. L. Chidambaram and I. Zigurs), 2001.

"The Diffusion of Electronic Data Interchange Technology," In Information Systems Innovation and Diffusion: Issues and Directions, (Eds. T. Larsen and G. McGuire), Idea Publishing Group, Harrisburg, USA, 1998.

"Management Information Systems, Human Resource Management, and the Global Organization," in Global Information Technology Applications: Focus on the Organization and Its Functional Areas, (Eds. P.C. Deans and K.R. Karwan), Idea Publishing Group, Harrisburg, USA, 1994.

## CHAPTERS IN REFEREED BOOKS -- Continued

An Annotated Bibliography of a Sampling of Representative Group Decision Support Systems and Related Literature, Council of Planning Librarians Bibliography No. 251-252, Chicago, Illinois, 1989.

## PUBLICATIONS IN REFEREED CONFERENCE PROCEEDINGS

"Trust but verify! The value of replication and negation in IS research." European Conference on Information Systems, Muenster Germany, May 2015.

"Accumulating project management knowledge through process theory," with March, S. and Muller, B, at the Project Management Institute Research and Education Conference, Portland Oregon, July 2014.

"Collaborative Requirements Elicitation in Facilitated Collaboration: Report from Two Contexts," with Azadegan, A., Cheng, X., and Yin, G. "Proceedings of the Second AIS-Journals Joint Author Workshop in PACIS, Chengdu, China, June 2014

"The Range of Shocks Prompting Entrepreneurial Employee Turnover", with Voutsina, K. and Mourmant, G. in a Divisional Paper session at the Academy of Management, Lake Buena Vista (Orlando), Florida, August 2013.

"Spaces of IT Intrapreneurial Freedom: A Classic Grounded Theory," with Mourmant, G. and Kalika, M., Computer Personnel Research Conference, Special Interest Group on MIS ACM, Cincinnati, Ohio, May-June 2013.

Computer Personnel: A Brief Historical View of the People Who Make Digital Things Work," with Krasteva, S. Hawaii International Conference on Systems Science, January 2013.

"Collaborative Requirements Elicitation in Facilitated Collaboration: Report from a Case Study," with Azadegan, A., Cheng, X. and Yin, G., Hawaii International Conference on Systems Science, January 2013.

"Observations Regarding the History of the Study of Computer Personnel," with Krasteva, S. Proceedings of the Computer Personnel Research Conference, SIGMIS ACM, Milwaukee, Wisconsin, May-June 2012.

"Raising Awareness of Business Ethics in the Classroom – And How Important are Gender and Religion?" with Dick, G. and Land, L. Proceedings of the Eighteenth Annual International Conference Promoting Business Ethics at the Manhattan campus of St. John's University, New York, NY, October 2011.

"IT Workforce Planning: A Modular Design Science Approach," with Adya, M. Proceedings of the Computer Personnel Research Conference, Special Interest Group on MIS ACM, San Antonio, Texas, May 2011.

"Teaching IS Ethics: Applying Research Technique for Classroom Use," with Taylor, S. AIS Special Interest Group on Education conference, St. Louis, December 2010.

"Integrating Management Information Systems Following Organizational Mergers or Acquisitions," with E. Baker, International Conference on Information Systems, Phoenix, Arizona, December 2009.

"Offshoring Propensity in Information Technology: The Interaction of Firm Imitative Behavior and Host Country Capacity" with S. Kundu and N. Jain, Association for International Business, Milan, Italy, July 2008.

## **PUBLICATIONS IN REFEREED CONFERENCE PROCEEDINGS -- Continued**

"Offshoring Propensity in Information Technology: The Interaction of Firm Imitative Behavior and Host Country Capacity," with S. Kundu and N. Jain, 9th Annual International Business Research Forum, 2nd Annual Offshoring Research Network, International Sourcing, Temple University, Philadelphia, Pennsylvania, April 2008.

"Role Separation in Strategies for Collaboration Support," with G. L. Kolfschoten, B. Briggs, and G-J. DeVreede Proceedings of Hawaii International Conference on Systems Science, Hawaii, January 2008.

"Explaining Propensity Toward Offshoring in IT Industry: A Firm and Country Level Analysis," with S. Kundu and N. Jain, Academy of Management, Philadelphia, Pennsylvania, August 2007.

"Explaining Propensity Toward Offshoring in Information Technology Industry: A Firm and Country Level Analysis," with S. Kundu and N. Jain, Association for International Business, Indianapolis, Indiana, July 2007.

"Explaining Propensity Towards Offshoring in Information Technology Industry: A Firm and Country Level Analysis," (work in process) with S. Kundu and N. Jain, Second International Conference on Management of Globally Distributed Work (ICMGDW 2007), Bangalore, India, July 2007.

"Multiple Stakeholders' Perceptions of Critical Attributes of a Top Performer: Exploring the Impact of Congruency on Job Performance," with K.D. Joshi and K.M. Kuhn, Proceedings of the Computer Personnel Research Conference, SIGMIS ACM, St. Louis, Missouri, April 2007.

"Websites Most Frequently Used by Physician for Gathering Medical Information" with, G. De Leo, C. LeRouge, C. Ceriani. (Poster session). American Medical Informatics Association, Annual Symposium, Biomedical and Health Informatics, Washington D.C. November 2006

"IT Project Risk in Hong Kong," with J. Chan, M. Limayem, and T. Larsen, European Conference on Information Systems, Göteborg, Sweden, June 2006.

"The Adoption of UML for information requirement documentation," with T. Larsen, M. Limayem, and J. Chan, IFIP 8.6 Conference, Galway, Ireland, June 2006.

"Understanding the Job Requirements for Collaboration Technology Support through a Hybrid IT-End User Job Classification Model: The Case of Collaboration Engineering and Facilitation," with G.L. Kolfschoten, R.O. Briggs, and G-J de Vreede, Proceedings of the Computer Personnel Research Conference, SIGMIS ACM, Claremont California, April 2006.

"An Analysis and Synthesis of Research Related to Turnover Among IT Personnel," with M. Sumner and C. Maertz, Proceedings of the Computer Personnel Research Conference, SIGMIS ACM, Claremont, California, April 2006.

"Ethical Impact of Business Use of Customer Data: A Presentation of Three Cases," with L. Ridenhour, Ethics & Technology Conference, Special Track: Case Studies in Ethics & Technology. Saint Louis, Missouri, June 2005.

"Managing and Staffing Electronic Commerce Programs and Projects," Proceedings of the Computer Personnel Research Conference, SIGMIS ACM, Atlanta, Georgia, April 2005.

"International business and MIS approaches to multinational organizational research: The cases of knowledge transfer and workforce outsourcing", 5th Annual International Business Research Forum sponsored by the Temple University CIBER the Irwin L. Gross e-Business Institute at The Fox School of Business and Management, March, 2004.

## **PUBLICATIONS IN REFEREED CONFERENCE PROCEEDINGS -- continued**

"Electronic Commerce Personnel in the Age of Clicks and Mortar: Toward a Framework of Individual and Project Level Skills," with X. Hu, Proceedings of the Computer Personnel Research Conference, SIGMIS ACM, Philadelphia, Pennsylvania, April 2003.

"Decision Paths Affecting Turnover Among Information Technology Professionals," with M.R. Sumner, Proceedings of the Computer Personnel Research Conference, SIGMIS ACM, Philadelphia, Pennsylvania, April 2003.

"Toward a (Re-) Definition of Virtual Meetings", with R. Evaristo and C. Beise, Proceedings of Hawaii International Conference on Systems Science, Hawaii, January 2003.

"The Impact of Gender Differences on Job Satisfaction, Job Turnover, and Career Experiences of Information Systems Professionals," with M. R. Sumner, Proceedings of the Special Interest Group on Computer Personnel Research, ACM, Kristiansand, Norway, May 2002.

"What Is Effective GSS Facilitation? A Qualitative Inquiry into Participants' Perceptions," with G J de Vreede and J. Boonstra, Proceedings of Hawaii International Conference on Systems Science, Hawaii, January 2002.

"Measuring Participants' Perception on Facilitation in Group Support Systems Meetings" with G-J de Vreede and I. Paarlberg, Proceedings of European Group Support Systems conference, La Rochelle, France, June 2001.

"Job Turnover Among MIS Professionals: An Exploratory Study of Employee Turnover" with M.R. Sumner, Proceedings of the Special Interest Group on Computer Personnel Research, Association for Computing Machinery, San Diego, California, April 2001.

"Measuring Participants' Perception on Facilitation in Group Support Systems Meetings" with G-J de Vreede and I. Paarlberg, Proceedings of the Special Interest Group on Computer Personnel Research, Association for Computing Machinery, San Diego, California, April 2001.

"Computer Personnel Research: What Have We Learned in this Decade?" with J.E. Moore, Proceedings of the Special Interest Group on Computer Personnel Research, Association for Computing Machinery, Chicago, Illinois, April 2000.

"Diffusion of Translation Software: An Exploratory Study," with D. James, Proceeding of the Information Resource Management Association, Hershey, Pennsylvania, May 1999.

"Defining the 'Virtualness' of Groups, Teams, and Meetings" with C. Beise, Proceedings of the Special Interest Group on Computer Personnel Research, Association for Computing Machinery, New Orleans, Louisiana, April 1999.

"Valuing the IT Workforce as Intellectual Capital" with G. Crosetto, Proceedings of the Special Interest Group on Computer Personnel Research, Association for Computing Machinery, New Orleans, Louisiana, April 1999.

"A Firm-Level Model of IT Personnel Planning," with A. Andrews, Proceedings of the Special Interest Group on Computer Personnel Research, Association for Computing Machinery, Boston, Massachusetts, March 1998.

"Trends in End-User Training: A Research Agenda," with J. Webster, Proceedings of the Special Interest Group on Computer Personnel Research, Association for Computing Machinery, Boston, Massachusetts, March 1998.

## **PUBLICATIONS IN REFEREED CONFERENCE PROCEEDINGS -- continued**

"Information Technology in Developing Countries: Issues and Approaches," with S. Barrigar, Proceedings of the Maryland Information Systems Workshop, Baltimore, Maryland, October 1996.

"Developing Techniques for Managing Information Overload in Meetings," with P. Beranek and C. Beise, Proceedings of the Americas Conference on Information Systems, Phoenix, Arizona, August 1996.

"Influence of Agenda Creation and Use on Meeting Activities and Outcomes," with R. Volkema, Proceedings of the Special Interest Group on Computer Personnel Research, Association for Computing Machinery, Denver, Colorado, April 1996.

"Acquiring Knowledge About Group Facilitation: Research Propositions," Proceedings of the Special Interest Group on Computer Personnel Research, Association for Computing Machinery, Denver, Colorado, April 1996.

"Online Services as Group Support Software," with H. Emanuel and S. Shapiro, Proceedings of the Special Interest Group on Computer Personnel Research, Nashville, Tennessee, April 1995.

"Meeting the Challenge: Application of Communication Technologies to Group Interactions," with R. Volkema, Association for Computing Machinery, Proceedings of the Special Interest Group on Computer Personnel Research, Nashville, Tennessee, April 1995

"Organizational Meetings: Formats, Information Requirements, and Technology Support," with R. Volkema, The Institute of Management Sciences/Operations Research Society of America, Boston, Massachusetts, April 1994.

"PERT Is Revisited: A Deterministic Approach," with H. Arsham, Proceedings of the Southeast Decision Sciences Institute, 1993.

"Facilitation Issues in Distributed Group Support Systems" with C.M. Beise and M.M. Beranek, Proceedings of Special Interest Group Computer Personnel Research, St. Louis, Missouri, April 1993.

"Industry Influence on IS Personnel and Roles," with J. Trower, Proceedings of Special Interest Group Computer Personnel Research, St. Louis, Missouri, April 1993.

"Facilitation and Group Support Systems," with M.M. Beranek and C.M. Beise, Proceedings of the Hawaii International Conference on Systems Science, January 1993.

"A Group Process Model For Evaluating the Cleanroom System Development Process," with S.A. Becker and E.G. McGuire, Proceedings of International Federation for Information Processing Working Group 8.2, Minneapolis, Minnesota, June 1992.

"Information Systems Personnel as Expatriates: A Review of the Literature and Identification of Issues," Proceedings of Special Interest Group Computer Personnel Research, Cincinnati, Ohio, April 1992.

"Facilitating Technology Supported Group Work: A New Category of IS Personnel," with C.M. Beise and M.M. Beranek, Proceedings of Special Interest Group Computer Personnel Research, Cincinnati, Ohio, April 1992.

"Key Constructs and Relationships in a Theory of DSS Design," with C. Adams and M. Eierman, Proceedings 1991 Decision Support Systems Conference, Manhattan Beach, California, June 1991.

"Quantification of Value of Decision Support Systems," with D.K. Zellar, Conference Proceedings, Midwest Region, Decision Sciences Institute, May 1990.

"The Development of DSS Research," with C. Adams and M. Eierman, 1989 Conference Proceedings, Midwest Region, Decision Science Institute, May 1989.

## **PUBLICATIONS IN REFEREED CONFERENCE PROCEEDINGS -- continued**

"Problem Space Representation Using Logical Data Structures: Inferences on Human Information Processing," with Professor C. Adams Operations Research Society of America/The Institute of Management Sciences, St. Louis, Missouri, October 1987.

## **WORKING PAPERS**

"Data Mining: A Research Framework," University of Baltimore, Information Systems Research Center Working Paper, WP 010497, May 1997.

"Electronic Data Interchange -- EDI: An Annotated Bibliography," University of Baltimore, Information Systems Research Center Working Paper, WP 010496, April 1996.

"Facilitating the Successful GSS Meeting: What Does it Take?" with C.M. Beise and M.M. Beranek, Georgia State University, Computer Information System Working Paper, CIS 93-10, May 1993.

"Toward a Theory of DSS Design," with C. Adams and M. Eierman, Working Paper, Management Information Systems Research Center, University of Minnesota, September 1990.

"Information Systems Management Issues in the 1990's," with J.C. Brancheau and J.C. Wetherbe, Faculty Working Paper Series, 90-16, College of Business and Administration, University of Colorado, Boulder, Colorado, July 1990.

"The Development of DSS Research: A Descriptive and Prescriptive View," with C. Adams and M. Eierman, Working Paper, 90-06, Management Information Systems Research Center, University of Minnesota, February

"An Annotated Bibliography of a Sampling of Representative Group Decision Support Systems and Related Literature," Working Paper, 90-05, Management Information Systems Research Center, University of Minnesota, January 1990.

"Planning and Managing Technology Change", with J.C. Brancheau, Working paper 87-14, University of Minnesota, 1987.

## **PRESENTATIONS**

"Trust, but verify! - The value of replication and negation in IS research," panel presentation with U. Frank, F. Rowe, S. Gregor, and S. Olbricht, European Conference on Information Systems, Muenster, Germany, May 2015.

"Project Managers Career Paths and Opportunities," 2nd Annual State of the PM Profession in St. Louis, St. Louis Chapter, Project Management Institute, January 2015

"Updating the Representation of Theory in the IS Field," Journal of AIS Theory Building Workshop, International Conference on Information Systems pre-conference activity, Auckland, New Zealand, December 2014,

"Updating the Representation of Theory in the IS Field," Saint Louis University, November 2014.

"Project Management Status Report," to Decision Sciences and Information Technology Advisory Board, Cook School of Business, Saint Louis University, November 2014.

"Updating the Representation of Theory in the IS Field," Northern Arizona University, October 2014.

## PRESENTATIONS – Continued

“Accumulating project management knowledge through process theory,” The Project Management Institute Research and Education Conference, Portland Oregon, July 2014.

“Grounded Theory in Practice,” University of Cologne, Cologne Germany, November 2013.

“Grounded Theory in Practice,” Technology University of Munich, Munich Germany, November 2013.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” University of Augsburg, Augsburg Germany, November 2013.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” University of Bamberg, Bamberg, Germany, November 2013.

“Grounded Theory in Practice,” University of Bamberg, Bamberg Germany, November 2013

“Ten truths that are not self-evident (and may not be true),” University of Bamberg, Bamberg, Germany, November 2013.

“Grounded Theory in Practice,” Goethe University, Frankfurt, Germany, November 2013.

“Ten truths that are not self-evident (and may not be true),” University of Mannheim, Germany, October 2013.

“Grounded Theory in Practice,” University of Nuremberg, Germany, October 2013.

“Grounded Theory in Practice,” University of Mannheim, Mannheim, Germany, October-November 2013.

‘Thorny’ issues in open source/open community,” NSF sponsored workshop, pre-LinuxCon conference activity, New Orleans, Louisiana, September 2013.

“How Visible is Scholarly Research on IT Personnel? A Funny Thing Happened on the Way to Publishing a Paper in JAIS” Panel Discussion Member, Computer Personnel Research Conference, Special Interest Group on MIS, Association for Computing Machinery, Cincinnati, Ohio, May-June 2013.

“Updating the Representation of Theory: Exploring Beyond Where the Streetlight Shines” University of Memphis, March 2013.

“Computer Personnel: A Brief Historical View of the People Who Make Digital Things Work,” Hawaii International Conference on Systems Science, Maui Hawaii, January 2013.

“IS Skills by Function: A Proposed study,” to Decision Sciences and Information Technology Advisory Board, Cook School of Business, Saint Louis University, November 2012.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” Washington University, St. Louis, Missouri, April 2012.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” University of Buffalo, Buffalo, New York, March 2012.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” University of Arizona, Tucson, Arizona, February 2012.

“Collaboration between USTRANSCOMM and Saint Louis University to Explore a Use-case for Cloud Computing as an MBA Graduate Class Case Study,” with Schooley, W. KML Center Consortium Board Meeting, October 2011.

## PRESENTATIONS – Continued

“Theoretical Perspectives on Mergers and Acquisitions: The Role of MIS,” University of Nebraska, Omaha, September 2011.

“Theoretical Perspectives on Mergers and Acquisitions: The Role of MIS,” University of Memphis, March 2010.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” Baylor University, April 2010.

“An Introduction to Grounded Theory,” University of Memphis, March 2010.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” Project Management Roundtable, Washington University, August 2009.

“Becoming a Citizen of the MIS Faculty Community,” KPMG sponsored Ph.D. project, San Francisco, August 2009.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” Technical University of Delft, Holland, June 2009.

“The IS Enrollment Crisis: Status and Strategies,” Panel Discussion Member, Computer Personnel Research Conference, Special Interest Group on MIS, Association for Computing Machinery, Limerick, Ireland, May 2009.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” Kansas University, March 2009.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” Memphis University, February 2009.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” University of Missouri, St. Louis, February 2009.

“Integrating Management Information Systems Following Organizational Mergers or Acquisitions,” Washington State University, November 2008.

“Using Grounded Approach to Generate Indigenous MIS Theory,” Washington State University, November 2008.

“The Nature of IT Personnel,” Instituto Tecnológico y de Estudios Superiores Occidente, Guadalajara, Mexico, October 2008.

“Business Intelligence, Background and Trends,” Instituto Tecnológico y de Estudios Superiores Occidente, Guadalajara, Mexico, October 2008.

“Refining the Introductory Course,” Panel Discussion Member, Midwest Association of Information Systems Conference, Eau Claire, Wisconsin, May 2008.

“An Introduction to Grounded Theory,” University of Nevada, Reno, Nevada, March 2008.

“Toward a Multi-Theory of Offshore Outsourcing,” Fifth Annual *Journal of the Association of Information Systems* Theory Development Workshop Montreal, Canada, December 2007.

“Toward a Multi-level Theory of Offshore Outsourcing,” presented at the Cross-Cultural IT forum at International Conference on Information Systems, Montreal, Canada, December 2007.

## PRESENTATIONS – Continued

“Developing a Potential Research Stream,” KPMG sponsored Ph.D. project, Colorado, August 2007.

“Virtual Teams”, Mid-America Communication Technology User Association, St. Louis Chapter, Chesterfield, Missouri, May 2007.

“Programming in the IT Curriculum,” Panel Discussion Member, Midwest Association of Information Systems Conference, Springfield, Illinois, May 2007.

“Observations on the Academic Career in MIS,” Louisiana Tech, Ruston, Louisiana, February 2007.

“Testing and Extending the Unfolding Model of Voluntary Turnover to IT Professionals,” Louisiana Tech, Ruston, Louisiana, February 2007.

“Philosophical Foundations of Knowledge Management,” Panel Discussion Member Decision Sciences Institute conference, San Antonio Texas, November 2006.

“Managing Blog Knowledge; Blogging to Manage Knowledge,” Decision Sciences Institute conference, San Antonio Texas, November 2006.

“The Slippery Slope of MIS Academia,” Panel Discussion Member American Conference on Information Systems, Acapulco Mexico, August 2006.

“An Open Source Research Agenda,” University of Missouri, St. Louis, April 2006.

“Purposive Adaptive Structuration: The Role of Conscious Agents in Creating and Utilizing New Structures in Face-to-Face meetings,” A Conference Celebrating the Life and Scholarship of Gerry DeSanctis, Fuqua School of Business, Duke University, March 2006.

“An Open Source Research Agenda,” Emory University, Ph.D. Seminar, December 2005.

“An Open Source Research Agenda,” University of Central Florida, Ph.D. Seminar, November 2005.

“Developing a Potential Research Stream,” with A. Rai and V. K. Vaishnavi, Georgia State Ph.D. Colloquium, November 2005.

“Open Source and Knowledge Management Research Streams,” with K. Stewart, KPMG sponsored Ph.D. project, Omaha, Nebraska, August 2005.

“Offshoring: Steps Toward the Development of Multi-Level Theory,” on multidisciplinary panel: International Outsourcing: Developing a Research Agenda at the Academy of International Business meetings on The International Outsourcing of Services: Research and Managerial Issues, Quebec City, Canada, July 2005.

“Toward a Unified Theory of IT Offshoring,” with S. Kundu and S. Salas, Second Annual Journal of International Business Studies Paper Development Workshop Technology and Innovation track Quebec City, Canada, July 2005.

“University and Career Opportunities in MIS, Presentation to A+ certification class, Oakville High School, Missouri, June 2005.

“Conceptual mapping – a key methodology for 21<sup>st</sup> Century IT research,” with Larsen, T. and Limayem, M. Gordon B. Davis Research Symposium, Minneapolis, MN, May 2005.

“Managing and Staffing Electronic Commerce Programs and Projects,” Washington University, PhD Seminar, January 2005.

## PRESENTATIONS – Continued

“Managing and Staffing Electronic Commerce Programs and Projects,” University of Arkansas, PhD Seminar, November 2004.

“Managing and Staffing Electronic Commerce Programs and Projects,” University of Georgia, PhD Seminar, October 2004.

“Managing and Staffing Electronic Commerce Programs and Projects,” Georgia State University, PhD Seminar, October 2004.

“Global Information Systems Management: What is it and How Should We Teach it?” Panel Discussion Member, American Conference on Information Systems, New York, NY. August 2004.

“Decision Paths Affecting Turnover Among Information Technology Professionals,” Cook School of Business, Research Presentation Series, April 2004.

“International Business and MIS Approaches to Multinational Organizational Research: The Cases of Knowledge Transfer and Workforce Consulting,” The 5<sup>th</sup> Annual International Business Research Forum, Philadelphia, Pennsylvania, March 2004.

“The 2003 AACSB Accreditation standards: opportunities, responsibilities, and challenges for the IS discipline” Panel Discussion Member, American Conference on Information Systems, Tampa, Florida, August 2003.

“Variables – Deep and Shallow,” International Symposium on Research Methods, Information Institute, in conjunction with AMCIS conference, Tampa, Florida, August 2003.

“Wireless Communication Technologies for the Entrepreneur,” National Association of Women Business Owners, Tech University, St. Louis, Missouri, April 2003.

“Intellectual Property and Information Sharing,” Beta Alpha Psi regional conference, St. Louis, Missouri, February 2003.

“Culture Influence in IT: The way you look may determine what you see,” presented at the Cross-Cultural IT forum at International Conference on Information Systems, Barcelona, Spain, December 2002.

“Culture Influence in IT: The way you look may determine what you see,” Doctoral Seminar, Technical University of Delft, Policy and Management, The Netherlands, May 2002.

“International Business and Global Information Management Research: Toward a Cumulative Tradition,” Technical University of Delft, Policy and Management, the Netherlands, May 2002.

“International Business and Global Information Management Research: Toward a Cumulative Tradition,” Erim Research Seminar In Business Processes, Logistics and Information Systems, Erasmus University, Erasmus Research Institute of Management, Rotterdam, Netherlands, May 2002.

“Job Turnover Among MIS Professionals: An Exploratory Study of Employee Turnover” with M.R. Sumner, SIUE, for Proceedings of ACM SIGCPR in San Diego, California, 2001.

“Measuring Participants’ Perception on Facilitation in Group Support Systems Meetings” with G-J de Vreede and I. Paarlberg, Delft University of Technology, ACM SIGCPR in San Diego, California, 2001.

“Gender and the IT Workforce,” Saint Louis Chapter, WITI (Women in Technology International), November 2000.

## PRESENTATIONS – Continued

“Establishing the Economic Value of an Information Technology Workforce”, at University of Missouri, Saint Louis, October 2000.

“The IT Workforce Research Agenda,” PhD Seminar Software Engineering, Washington University, July 2000.

“Computer Personnel Research: What Have We Learned in this Decade?” Special Interest Group on Computer Personnel Research, Association for Computing Machinery Conference, Chicago, Illinois, April 2000.

“Computer Personnel Research: What Have We Learned in this Decade?” Kennesaw State University, Research Seminar Series, Marietta, Georgia, February 2000.

“Planning Your Career: Opportunities and Challenges,” MIS Club, Saint Louis University, February, 2000.  
“Reflections on Facilitation, Agendas, and the Evaluation of Meetings,” 22nd Midwest Facilitators’ Conference, Chicago, Illinois, January 2000.

“Valuing the IT Workforce as Intellectual Capital,” University of Minnesota, Ph.D. Seminar series, November 1998.

“Group and Individual Decision Support for Managers,” Seminar, Norwegian School of Management, Oslo, Norway, October 1998.

“Who Owns Information?” Hoffberger Center for Ethics faculty seminar, University of Baltimore, February 1998.

“Group and Individual Decision Support for Managers,” Seminar, Norwegian School of Management, Oslo, Norway, October 1997.

“Effects of Facilitation Training and Experience on Meeting Preparation, Set-Up, and Implementation,” with R. Volkema, Academy of Management Conference, Boston, Massachusetts, August 1997.

“Use of Groups in the Classroom,” Group for Excellence in Teaching, University of Baltimore, April 1997.

“Decision Support Systems Affect on Health Care Human Resources,” Conference on Health Care in Public Policy, Baltimore, Maryland, April 1997.

“Group and Individual Decision Support for Managers,” Seminar, Norwegian School of Management, Oslo, Norway, September 1996.

“Influence of Agenda Creation and Use on Meeting Activities and Outcomes,” Special Interest Group on Computer Personnel Research, Association for Computing Machinery Conference, Denver, Colorado, April 1996.

“Acquiring Knowledge About Group Facilitation: Research Propositions,” Special Interest Group on Computer Personnel Research, Association for Computing Machinery Conference, Denver, Colorado, April 1996.

“The Expertise of the Group Facilitator,” Academy of Management Annual Conference, Vancouver, British Columbia, Canada, August 1995.

“Influence of Agenda Creation and Use on Meeting Activities and Outcomes,” University of Minnesota, Ph.D. Seminar series, May 1995.

## PRESENTATIONS – Continued

"Computer Technology to Support Group Decision-Making," Baltimore City Schools Leadership Seminar, August 1994.

"Data Privacy: A Values Clarification Exercise," Hoffberger Center for Ethics faculty seminar, University of Baltimore, October 1993.

"Management Information Systems, Human Resource Management, and the Global Organization," El Congreso Internacional de Computacion e Informatica, La Universidad Autonoma de Nuevo Leon, Monterrey, Mexico, September 1993.

"Information Systems Personnel as Expatriates: A Review of the Literature and Identification of Issues," MIS Workshop, University of Minnesota, May 1993.

"Facilitation Issues in Distributed Group Support Systems" Special Interest Group Computer Personnel Research, Association for Computing Machinery Conference, St. Louis, Missouri, April 1993.

"Industry Influence on IS Personnel and Roles," Special Interest Group Computer Personnel Research, Association for Computing Machinery Conference, St. Louis, Missouri, April 1993.

"Facilitation of Technology Supported Group Meetings," La Universidad Autonoma de Nuevo Leon, Monterrey, Mexico, October 1992.

"Facilitation Issues for Distributed and Face to Face Group Support Systems," Government Group Decision Technology Conference, Charlottesville, Virginia, August 1992.

"A Group Process Model For Evaluating the Cleanroom System Development Process," IFIP working group 8.2 conference, Minneapolis, Minnesota, June 1992.

"Information Systems Personnel as Expatriates: A Review of the Literature and Identification of Issues," Special Interest Group Computer Personnel Research, Association for Computing Machinery Conference, Cincinnati, Ohio, April 1992.

"Computer-Based Meeting Support for a Divisional Coordinating Group," University of Minnesota, Ph.D. Seminar series, January 1992.

"Measuring Use of Meeting Support Tools," Operations Research Society of America/The Institute of Management Sciences Anaheim, California, November 1991.

"Variation in Processing of A Problem Formulation Task: Observations from Use of a Group Decision Support System," Operations Research Society of America/The Institute of Management Sciences Anaheim, California, November 1991.

"Key Constructs and Relationships in a Theory of DSS Design," 1991 Decision Support Systems Conference, Manhattan Beach, California, June 1991.

"Influence of Computer-Based Structured Procedure on Problem Formulation Processes and Outcomes," MIS Workshop, University of Georgia, March 1991.

"The Development of DSS Research: A Descriptive and Prescriptive View," University of Minnesota, Ph.D. Seminar series, April 1989.

"Influence of Structured Intervention and Computer-Based Support on Problem Formulation Activities and Outcomes," MIS Workshop, University of Minnesota, December 1988.

## **PRESENTATIONS – Continued**

"Problem Space Representation Using Logical Data Structures: Inferences on Human Information Processing," Operations Research Society of America/The Institute of Management Sciences, St. Louis, Missouri, October 1987.

"Problem Space Representation Using Logical Data Structures: Inferences on Human Information Processing," MIS Workshop, University of Minnesota, June 1987.

"Problem Space Representation Using Logical Data Structures: Inferences on Human Information Processing," Decision Sciences Seminar, University of Minnesota, May 1987.

## **RESEARCH IN PROGRESS**

"The Case-to-Theory Transformation Method for Building Indigenous MIS Theory: The Process and an Illustration Using IS Integration Following Mergers and Acquisitions" with Baker, E, Alaranta, M. and Bui, A. submitted to *the European Journal of Information Systems*, November 2014. (Currently under review).

"Updating the Representation of Theory in the IS Field," with March, S., submitted to the *Journal for AIS*, September 2014. (Currently under first revision).

"Through a Theoretical Lens Darkly," with March, S. submitted to *European Journal of Information Systems*, April 2015. (Currently under review).

"Building a Research Agenda from Quality Practitioner Work: The Case of the 'Lean Startup' Process," with Zheng, C., and Stepantsova, M., submitted to the International Conference on Information Systems, May 2015. (Currently under review)

"From Conference Papers to Journal Publications: Views and Experiences from the IS Community." with Zhang, P., (Currently being prepared for submission).

## **AWARDS/GRANTS/HONORS**

2014 Summer Research grant, Saint Louis University, Distribution of IS Skills: A case study in a Major Financial Organization

2013 Summer Research grant, Saint Louis University, pedagogy for grounded theory teaching.

Finalist for James H. Korn Scholarship of Teaching and Learning Award, Saint Louis University for "Teaching IS Ethics: Applying a Research Technique for Classroom Use" for both pedagogical and research components, May 2012.

2011 Researcher of the Year Award (Full Professor category), Cook School of Business, Saint Louis University.

2011-2012 Faculty Research Leave Program, Saint Louis University, focused research leave for spring semester 2012.

2011 Cook School of Business Service Award, Saint Louis University.

2010-12 Summer Research grant, Saint Louis University, continued study of effects of mergers and acquisitions on the information systems function in organizations.



### **AWARDS/GRANTS/HONORS -- Continued**

2009 Summer Research grant, Saint Louis University, continued study of effects of mergers and acquisitions on the information systems function in organizations.

2009 Ethics-off-the-Shelf teaching grant, Emerson Ethics Center, Saint Louis University.

2008 Summer Research grant, Saint Louis University, for the study of effects of mergers and acquisitions on the information systems function in organizations.

"Integrating Management Information Systems Following Organizational Mergers or Acquisitions," Lattanze Center @ Loyola College in Maryland, June 2008.

2007 Researcher of the Year Award (Full Professor category), Cook School of Business, Saint Louis University.

2007 Summer Research grant, Saint Louis University, for the study of end-user computing in Egypt.

Recognized into "Circle of Compadres" by the KPMG PhD Project Information Systems Doctoral Student Association, August 2006.

2006 Summer Research grant, Saint Louis University, for the study of open source research

2005 Summer Research grant, Saint Louis University, for the study of public health knowledge management in association with the campus IAIMS project.

2004 Researcher of the Year Award (Full Professor category), Cook School of Business, Saint Louis University.

2004 Summer Research grant, Saint Louis University, for the study of management of E-Commerce project.

2004 Beaumont Award with X. Hu on E-Commerce staffing.

Recognized with the Beta Alpha Psi award for Most Distinguished Faculty Member, Fall 2001-Spring 2002 school year.

2002 Summer Research Grant, Saint Louis University, for study of GSS facilitation evaluation.

Completed testing process for Institutional Review Board (human subjects) research certification, April 2002.

2001 Summer Research Grant, Saint Louis University, for study of UML usage and project documentation.

2000 Summer Research Grant, Saint Louis University, for study of IS employee turnover.

Applied Research Grant for Training of Trainers, Jacob France Center, Merrick School of Business, University of Baltimore, 1997.

Nominated by Information and Quantitative Sciences Department, University of Baltimore, for the Black and Decker Research Award, 1996.

Lockheed-Martin Research Grant for Electronic Commerce, 1995.

Hoffberger Center Ethics in Teaching Award, 1994.

## AWARDS/GRANTS/HONORS -- Continued

Hoffberger Center Faculty Associate, 1993-1994, 1997-1998.

Center for International Business Education and Research, University of Maryland, United States-Mexico Friendship Program Research award, Summer 1993.

Carlson School of Management, Dissertation Fellowship, July 1989-December 1989.

Society of Information Management, Doctoral Dissertation Fellowship, May 1989.

International Conference on Information Systems, Doctoral Consortium, December 1988.

Society of Information Management, Doctoral Fellow, December 1988.

Information Systems and Management Science Department, Carlson School of Management, Doctoral Scholarship, 1986-1989.

Chevron MBA Fellowship recipient, 1984.

## EDUCATION

UNIVERSITY OF MINNESOTA Minneapolis, MN  
PHD, July 1990, Business Administration, Management Information Systems emphasis

Dissertation Title: Influence of a Computer-Based Structured Procedure on Problem Formulation  
Activities and Outcomes

Advising Committee: Gerardine DeSanctis, John Bryson, Gary Dickson, Carl Adams, Dale Goodhue

UNIVERSITY OF MINNESOTA Minneapolis, MN  
MBA, 1986, MIS concentration.

INDIANA VOCATIONAL-TECHNICAL COLLEGE Bloomington, IN  
1983, COBOL, BASIC, Flowchart design.

UNIVERSITY OF CALIFORNIA Santa Barbara, CA  
B.A., 1973, English literature.

## VISITING AFFILIATIONS

GEORGIA STATE UNIVERSITY. **Visiting Scholar, Fall 2005**

UNIVERSITY OF ARIZONA. **Associate/Affiliate, Spring 2012**

UNIVERSITY OF MANNHEIM, GERMANY. **Visiting Scholar, Fall 2013**

## PROFESSIONAL EXPERIENCE

UNIVERSITY OF MINNESOTA Minneapolis, MN  
**Research Assistant**, MIS Research Center, November 1987-June 1989. Organize weekly Ph.D. seminar, schedule monthly research center associates seminars, coordinate and participate in practitioner discussion groups including "Management of Expert Systems" group, respond to community information requests, and contribute to on-going research projects.

## PROFESSIONAL EXPERIENCE --Continued

AMERICAN ASSEMBLY OF COLLEGIATE SCHOOLS OF BUSINESS St. Louis, MO  
**Administrator and Teaching Assistant Summer Institute**, 1986-88. Coordinating implementation of five-week program of course work for professors entering the MIS field. Supporting course work and microcomputer access of professors entering the MIS field.

N.C.R., COMTEN St. Paul, MN  
**Student Intern**, Personnel Department, 1985. Developing microcomputer applications using Metafile database software on NCR PC, training 10 staff members in microcomputer usage.

MONROE COUNTY COMMUNITY SCHOOL CORPORATION Bloomington, IN  
**Coordinator**, Job Hunters Service Center, 1983-84. Directing job search training program for 200 unemployed people, leading workshops, training and recruiting volunteers.

PEACE CORPS Togo, West Africa  
**Technical Training Coordinator, English Teacher**, 1980-82. Training Peace Corps personnel in all aspects of teaching English as a second language, supervising five instructors, conducting Summer school program for 250 African students.

SELF EMPLOYED Seattle, Washington  
**Freelance Writer**, 1979. Publishing articles in the Seattle Times, the Pacific Northwest Review of Books and the Port of Seattle Reporter.

METROCENTER YMCA Seattle, Washington  
**Program Staff**, 1975-78. Implementing innovative programs, grant proposals and program evaluations.

GOLETA VALLEY TODAY Goleta, California  
**Reporter**, 1973-75. Writing news and feature stories on government, environmental issues and the arts.

## SERVICE

### Editorial

Editorial Board Departmental Co-Editor, IS Project Management, Project Management Journal, 2014-continuing.

Senior Editor for *Journal of Association for Information Systems*, 2008-continuing.

Associate Editor for *Communications of Association for Information Systems* 2006-continuing.

Associate Editor for *ACM Transactions on MIS*, 2010-continuing.

Associate Editor for *Human Resource Management Journal*, 2007-present.

Associate Editor for *Journal of International Management*. 2007-present.

Associate Editor for *Journal of Global Information Systems*, 1997-2004.

Senior Editor for *DATABASE*, 2009-2010.

Editorial Review Board member for *Journal of e-communication*, 2004-continuing.

Editorial Review Board member for the *Journal of International Information Management*, 1993-1999.

## SERVICE -- Editorial, Continued

Associate Editor for Special Issue in honor of Gary Dickson, *Communications of AIS*, 2007.

Associate Editor for Special Issue in honor of Gerry DeSanctis, *Journal of AIS*, 2006.

Co-Editor (with D. McCubbrey) Special Section on Emerging Ideas in *Communications of AIS*, 2012-2013.

Co-Editor (with J. Thatcher) Special Issue on IT Personnel in E-commerce for *Organizational Computing and E-Commerce*, 2008-2009.

Co-Editor (with M.C. Boudreau and D. Wynn) Special Issue on Open Source Systems for *Journal of Database Management*, 2006-2007.

Co-Editor, (with C. Maertz, D. Kaplan, and C. LeRouge) Special Issue on Human Resource Management for Information Technology Employees for *Human Resource Management Journal*, 2005-2007.

Co-Editor, (with E. Trauth) Special Section on Computer Personnel Research for *DATABASE*, Fall 2003.

Co-Editor, (with M. Mandviwalla) Special Section on Computer Personnel Research for *DATABASE*, Fall 2002.

Co-Editor, (with T. Guimaraes) Final issue of Computer Personnel, Spring 2002.

Co-Editor, (with D. Arnold) Special issue on Global IT Workforce for Communications of the ACM, July 2001.

Editor, Special Issue on Global Human Resource Information Systems for *Journal of Global Information Systems*, April 1999.

Member editorial board *Journal of AIS* Special Issue on Team Collaboration in Virtual Worlds, 2009-2011.

Member editorial board "ITEmploymentAdvisors.Com: An Internet Journal for Information Technology Professionals and Managers," 2003.

Associate Editor for ISWorld webpage on Global Information Systems Management course, Fall 2004.

"The Minnesota GDSS Research Project: Group Support Systems, Group Processes, and Outcomes." with Poole, M.S., Zigurs, I. and other associates, *Journal of the Association for Information Systems*, 2008.

"The Global Information Management Systems Course: An Idea Whose Time Keeps Coming," with C. Beise, J. Moody, R.W. Collins, and J. Quan. Editorial preface, in *Journal of Global Information Management*, 14:(3), July-September 2006.

"Theory emergence in IS research – the grounded theory method applied," with Olbrich, S. and Muller, B., *J AIS Theory Building Workshop*, Shanghai, China, 2011.

"IT Software Development Offshoring: A Multi-Level Theoretical Framework and Research Agenda," with Kundu, S. and Salas, S. *J AIS Theory Building Workshop*, Milwaukee, Wisconsin, 2006.

"Effect of Tasks, Salaries, and Shocks on Job Satisfaction Among MIS Professionals", with M. Sumner, in *Advanced Topics in Information Resources Management*, (Ed. M. Khosrow-pour) Vol. 5, March 2005.

"An Overview of Online Education in the Virtual World" with B. Rollier, the *Encyclopedia of Information Science and Technology* (refereed book), August 2004.

## SERVICE -- Editorial, Continued

Wrote entry on "ubiquitous computing," for the *Blackwell Encyclopedia of Management*, Volume on Management Information Systems; updated articles on "client-server computing" and on "decision support systems." June, 2004.

Posted editorial: "The Value of Legacy Skills" for "ITEmploymentAdvisors.Com: An Internet Journal for Information Technology Professionals and Managers, February 2003.

Posted editorial: "LapTop Computing and Lifelong Learning," for "ITEmploymentAdvisors.Com: An Internet Journal for Information Technology Professionals and Managers March 2003.

Prepared "The Expert's Opinion: An interview with John Sinkus, co-owner BTE Consulting, (Business Technology Enablement)", for *Journal of Global Information Management*, 1999.

"The Expert's Opinion: An interview with Michael Lutz, Lucent Technologies", published in Special Issue on Global Human Resource Information Systems for *Journal of Global Information Systems*, April 1999; and reprinted in *Journal of Information Resource Management*, February 2000.

World Wide Web "publication" of Annotated Bibliography of International Information Systems, 1996. <http://gurukul.ucc.american.edu/mogit/git/aboutbib.htm>. Also listed by Info Tech Project of the United Nations Research Institute for Social Development. (<http://www.unrisd.org/index.html>)

Announcement updating Project Management Journal changes, AIS special interest group on IT Project Management, (6,2), May 2015.

Book Review, of *Business @ the Speed of Stupid*, by A. Morrison for INFORMS MIS division newsletter, April 2002.

Book Review of *Net Slaves* by B. Lessard and S. Baldwin, for INFORMS MIS division newsletter, February 2000.

Book Review, *Cracking the Value Code: How Successful Businesses are Creating Wealth in the New Economy*, R. E.S. Boulton, B. D. Libert, and S. M. Samek, for INFORMS MIS division newsletter, October 2000.

Book Review, *Managers as Facilitators: A Practical Guide to Getting Work Done in a Changing Workplace*, R.G. Weaver and J.D. Farrell, *Group Facilitation: A Research and Applications Journal*, Winter 1999.

Book Review of *Software Project Survival Guide*, by S. McConnell, for the *Information Resource Management Journal*, 1998.

Book Review of *Seven Methods for Transforming Corporate Data into Business Intelligence*, by V. Dhar and R. Stein, for Society for Information Management (SIM) Capital Area Chapter Quarterly Newsletter, July 1997.

Book Review of *Developing User Interfaces: Ensuring Usability Through Product and Process* by D. Hix and H. R. Hartson for Society for Information Management (SIM) Capital Area Chapter Quarterly Newsletter, February 1997.

Book Review of *Quality Software Management* by G.M. Weinberg for Society for Information Management (SIM) Capital Area Chapter Quarterly Newsletter, December 1996.

Book Review of *The Skilled Facilitator* by R. Schwarz, for *Groupware Report*, July 1994.

Practitioner article regarding IFIP working group 8.2 conference for *Groupware Report*, November 1992.

## **SERVICE -- Editorial, Continued**

Practitioner article summarizing research work on facilitation of technology supported meetings with C. Beise and M. Beranek for Groupware Report, November 1992.

Book Review of "A Revisitation of Decision Making by Janis and Mann", for The Institute of Management Science College on Managerial Problem Solving Newsletter, 4, 1, March 1990, p. 3.

Review of Bargaining and Negotiation: Bringing Your Best Skills to the Table by Roger Volkema for AMACOM, 1998.

Review of and overheads for E-Business Technologies: Supporting the Net-Enhanced Organization, by C. Van Slyke and F. Belanger, for Wiley, 2002-2003.

Review of and overhead design for Systems Analysis & Design: An Object-Oriented Approach with UML, by A. Dennis, B.H. Wixom, and D. Tegarden, for Wiley, 2001-2002.

Review of and overheads for Systems Analysis & Design: An Applied Approach, by A. Dennis and B. H. Wixom, for Wiley, 2000-2001.

Review of Global Software Teams by E. Carmel for Prentice-Hall, 1998.

Review of Management Information Systems textbook for Richard D. Irwin, Inc., 1998.

Review of Management Information Systems textbooks for Dryden Press, 1994 and 1996.

Reviewed journal articles for *MIS Quarterly*, *Information Systems Research*, *Transactions on MIS*, *Management Science*, *Organization Science*, *Human Resource Management*, *Human Resource Management Journal*, *Journal of International Management*, *Communications of the ACM*, *Communications of AIS*, *Journal of AIS*, *Decision Science*, *Computer Personnel*, *DATA BASE*, *Small Group Research*, *Journal of End User Computing*, *European Journal of Information Systems*, *Small Business Economics*, *Journal of MIS*, *INFOR*, *Group Facilitator*, *Group Decision and Negotiation*, *Journal of Global Information Management*, *Journal of International Information Management*, *IEEE Transactions on Engineering Management*, *Information, Technology, and People*, *Journal of Information Technology Management*, *Information Systems Journal*, *Journal of Information Technology*, and *Operations Research*.

Reviewed conference proceedings articles for ICIS, HICSS, AMCIS, European Conference on IS, IRMA, International Business Research Forum, Collaborative Research International Workshop on Groupware, SIGMIS Computer Personnel Research, Midwest Association of Information Systems conference and IFIP 8.2 conference on global information management.

## **SERVICE Conference/Association Related**

Participant, Project Management Journal Departmental Editor Board meeting, Barcelona, Spain, February 20-15.

Co-Chair Special Interest Group on Systems Analysis and Design, Association of Information Systems, St. Louis, MO, May-June 2014.

Panel moderator, Senior Scholars Forum, Electronic Pedagogy and Future University Business Models, International Conference on Information Systems, Auckland, New Zealand, December 2014.

Doctoral consortium faculty mentor, Australian Conference on Information Systems, Auckland, New Zealand, December 2014.

## **SERVICE -- Conference/Association Related, Continued**

Panel moderator, Senior Scholars Forum, Impact of IS Research, International Conference on Information Systems, Milan, Italy, December 2013.

Panel member, Inclusive Design-Theory: How to take advantage of diversity in Information Systems Design, International Conference on Information Systems, Milan, Italy, December 2013.

Session chair, Special Interest Group on Project Management, pre-conference activity, International Conference on Information Systems, Milan, Italy, December 2013.

Panel member: Examining Certifications for AIS, SIGBPS Workshop on Business Processes and Services, International Conference on Information Systems, Milan, Italy, December 2013.

Reviewer and discussant, JAIS Theory Building Workshop, International Conference on Information Systems, Milan, Italy, December 2013.

Organized and presided over Senior Scholars' annual luncheon and business meeting, International Conference on Information Systems, Milan, Italy, December 2013.

Co-chair Doctoral Consortium, with M. Kaarst-Brown, Computer Personnel Research conference of the special interest group on MIS, for ACM, Cincinnati, OH, May-June 2013.

Panel moderator, Senior Scholars Forum on Passing the Torch: A New Generation of Leadership in MIS, International Conference on Information Systems, Orlando, Florida, December 2012.

Reviewer and discussant, JAIS Theory Building Workshop, International Conference on Information Systems, Orlando, Florida, December 2012.

Faculty participant junior faculty consortium panel of MIS senior editors, Information Conference on Information Systems, Orlando, Florida, December 2012.

Co-track chair, with W. Chin, Research Methods, American Conference on Information Systems (AMCIS), Seattle, Washington, August 2012.

Editor, European Conference on Information Systems, General submissions track, Barcelona, Spain, June 2012.

Facilitator CIO panel discussion, Computer Personnel Research conference of the special interest group on MIS, for ACM, Milwaukee, WI, May-June 2012.

Panel member, Senior Scholars Forum on Grand Challenges for IS Researchers, International Conference on Information Systems, Shanghai, China, December 2011.

Reviewer and discussant, JAIS Theory Building Workshop, International Conference on Information Systems, Shanghai, China, December 2011.

AIS Senior Scholars, member task force on reexamining the "basket of 8" journal publications, December 2010-2011.

AIS Senior Scholars, member task force on best paper award, 2011-continuing.

Co-conference chair, MidWest AIS conference, moderator practitioner panel discussion; senior faculty participant in research developmental session. Omaha, NE, May 2011.

Board member, Awards committee member, founder and organizer of CIO-scholarship winner breakfast, Gateway to Innovation Symposium, St. Louis, MO, April 2011.

## **SERVICE -- Conference/Association Related, Continued**

Committee member, 2014 site selection International Conference on Information Systems, 2009-continuing.

Co-Program Chair, International Conference on Information Systems, St. Louis, December 2010.

Facilitator CIO panel discussion, International Conference on Information Systems, St. Louis, December 2010.

Reviewer and discussant, JAIS Theory Building Workshop, International Conference on Information Systems, St. Louis, December 2010.

Co-Track Chair and Mini-track chair, Grounded Theory Track, American Conference on Information Systems, Lima, Peru, August 2010.

Faculty participant doctoral consortium, American Conference on Information Systems, Lima, Peru, August 2010.

Respondent to Doctoral student research presentation and panelist in research workshop, KPMG sponsored Ph.D. project, Lima, Peru, August 2010.

Board member, government track organizer, and session chair, Gateway to Innovation Symposium, St. Louis, MO, April 2010.

Reviewer and discussant, JAIS Theory Building Workshop, International Conference on Information Systems, Phoenix, Arizona, 2009.

Track Chair, Breakthrough Ideas Track, International Conference on Information Systems, Phoenix, Arizona, 2009.

Co-presenter of pre-conference workshop. "Using Grounded Approach to Generate Indigenous MIS Theory," American Conference on Information Systems, San Francisco, August 2009.

Moderator and organizer for panel, "MIS Has Outgrown the Need for Reference Discipline Theories, or Has It?" European Conference on Information Systems, Verona, Italy, June 2009.

Referee for selection of Magid Igbaria best paper award, Special Interest Group on MIS, Association for Computing Machinery, MIS Personnel Conference, 2009-12.

Faculty advisor in doctoral consortium, Special Interest Group on MIS, Association for Computing Machinery, MIS Personnel Conference, Limerick, Ireland, May 2009.

Panel member, "The Information Systems Enrollment Crisis: Status and Strategies," Special Interest Group on MIS, Association for Computing Machinery, IT Personnel conference, Limerick, Ireland, May 2009.

MidWest AIS, nominating committee for 2009-2011 officers, March, 2009.

Moderator and organizer for panel, "MIS Has Outgrown the Need for Reference Discipline Theories, or Has It?" International Conference on Information Systems, Paris, France, December 2008.

Moderator for pre-conference seminar of the Special Interest Group on Grounded Theory, International Conference on Information Systems, Paris, France, December 2008.

Associate Editor, for Human Behavior and IT track, the International Conference on Information Systems, Paris, France, December 2008.

## **SERVICE -- Conference/Association Related, Continued**

Respondent to Doctoral student research presentation, KPMG sponsored Ph.D. project, Toronto, Ontario, Canada, August 2008.

Team leader, Society for Information Management (SIM), Leadership Workshop, St. Louis, July 2008.  
St. Louis Chapter, Society for Information Management, Vice President Programs, 2008; Program Committee Member, 2005-2009; Academic Liaison, 2009-continuing; member student scholarship selection committee 2008-continuing.

MidWest AIS, nominating committee for 2008-2010 officers.

Participation in "IT Talent Challenge Statement" forum on attracting IT workers to St. Louis, Greater St. Louis Works, December 2007.

Associate Editor, for Knowledge Management track, the International Conference on Information Systems, Montreal, Quebec, Canada, December 2007.

Participation in "I.T. and the Multilingual Talent Pool: New Opportunities to Connect and Communicate," Greater St. Louis Works, October 2007.

Organizing team member, Society for Information Management (SIM), Leadership Workshop, St. Louis, August 2007.

MidWest AIS, nominating committee for 2007-2009 officers, May, 2007.

Co-chair (with M. Sumner) for Computer Personnel Research conference, Special Interest Group of ACM, St. Louis, Missouri, April 2007.

Welcoming introduction and reviewer for Doctoral Consortium, Computer Personnel Research conference, Special Interest Group on MIS of ACM, St. Louis, Missouri, April 2007.

Respondent to Doctoral student research presentation, KPMG sponsored Ph.D. project, Glenwood Colorado, August 2007.

Associate Editor, Knowledge Management track, the International Conference on Information Systems, Milwaukee, Wisconsin, December 2006.

Respondent to Doctoral student research presentation, KPMG sponsored Ph.D. project, Acapulco, Mexico, August 2006.

Facilitator for Junior Faculty Consortium (MIS Camp), American Conference on Information Systems, Acapulco, Mexico, August 2006.

Session chair (substitute), American Conference on Information Systems, Acapulco, Mexico, August 2006.

MidWest AIS, nominating committee for 2006-2008 officers, February, 2006.

Associate Editor, for Knowledge Management track, the International Conference on Information Systems, Las Vegas, Nevada, December 2005.

Session chair at the International Conference on Information Systems, Las Vegas, Nevada, December 2005.

Facilitator for Junior Faculty Consortium, International Conference on Information Systems, Washington, D.C., December 2004.

## **SERVICE -- Conference/Association Related, Continued**

Associate Editor, for Management of Information Systems track, the International Conference on Information Systems, Washington, D.C., December 2004.

Facilitator for Junior Faculty Consortium, International Conference on Information Systems, Seattle, Washington, December 2003.

Facilitator for Junior Faculty Consortium, International Conference on Information Systems, Barcelona, Spain, December 2002.

Co-organizer (with L. Kirsch) Junior Faculty Consortium, International Conference on Information Systems, New Orleans, December 2001.

Chair Missouri-Illinois Work-in-Process Research Seminar, St. Louis, September 2001..

Co-organizer (with D. Galletta) Junior Faculty Consortium, International Conference on Information Systems, Brisbane, Australia, December 2000.

Workforce 2000, sponsored by the Regional Chamber and Growth Association, Saint Louis, September 2000. Specifically attended sessions regarding legal issues of employing global labor pools.

Moderated panel discussion on "virtual communities" Techfair, Information Technology track, Regional Chamber and Growth Association, Saint Louis, May 2000.

Appointed chair for Computer Personnel Research program for the Special Interest Group on MIS of the Association for Computing Machinery, September 2002-November 2003. Coordinated effort to create named Igbaria Research award.

Elected Chair of the Special Interest Group on Computer Personnel Research of the Association for Computing Machinery, July 1999-September 2002.

Elected Executive Council for the Chairs of ACM Special Interest Groups, August 2001-July 2003. Served as council secretary, headed task force on distribution of digital library funding.

Faculty Contributor to the Consortium for New Faculty at the Association for Information Systems Conference, Baltimore, Maryland, August 1998.

Program Chair for the Diffusion and Innovation Group for Information Technology (DIGIT) Conference, Atlanta, Georgia, December 1997.

Panel participant, "Strengthening the Connection between Community Colleges and the University of Baltimore: A Collaborative Meeting", March 15, 1996.

Treasurer for the Special Interest Group on Computer Personnel Research of the Association for Computing Machinery: April 6-8, 1995 conference, Nashville, Tennessee; and March 24-26, 1994 conference, Alexandria, Virginia.

Panel discussion chair on Categorizing Computer Personnel by the U.S. Department of Labor, for Special Interest Group on Computer Personnel Research of the Association for Computing Machinery, March 24-26, 1994 Conference, Alexandria, Virginia.

Session chair at the Conference on Information Systems, Las Vegas, Nevada, December 2005.

Discussant at the International Conference on Information Systems, Montreal, Canada, December 2007.

Discussant at the International Conference on Information Systems, Milwaukee, Wisconsin, December 2006.

### **SERVICE -- Conference/Association Related, Continued**

Discussant at the International Federation for Information Processing, Working Group 8.6 Conference, Galway, Ireland, June 2006.

Discussant at the International Conference on Information Systems, Washington, D.C., December 2004.

Discussant at the International Conference on Information Systems, Seattle, Washington, December 2003

Discussant at the International Conference on Information Systems, Barcelona, Spain, December 2002.

Discussant at the International Conference on Information Systems, Brisbane, Queensland, Australia, December 2000.

Discussant at the International Conference on Information Systems, Orlando, FL, December 1993.

Discussant at the Special Interest Group Computer Personnel Research conference, Cincinnati, Ohio, April 1992.

Discussant at the Midwestern Decision Sciences Institute Conference, Minneapolis, MN, May 1990.

Session chair "Managerial Decision Making Processes" and "Individual and Group Decision Support Systems" at 1990 Decision Sciences Institute Conference, San Diego, California.

Coordinated doctoral student reception at the 1988 International Conference on Information Systems.

Coordinated Ph.D. student involvement in the International Conference on Information Systems Planning Meeting, Spring 1987.

Organized break-out session on "International Transfer of Information Technology", for 1987 Carlson School of Management Business Day, University of Minnesota.

Organized break-out session on "Issues in Data Privacy", for 1986 Carlson School of Management Business Day, University of Minnesota.

Session chair at the International Conference on Information Systems, Vancouver, British Columbia, December 1994.

### **SERVICE – Professional Evaluation**

External Program Review, Information Systems and Analytics Department, Miami University of Ohio, October 2014.

Review of Annual Society for Information Management Paper Competition Papers, 2014.

Review for US Department of Labor Occupational Outlook Quarterly regarding computer programmer employment prospects, August 2014.

Review of Annual Society for Information Management Paper Competition Papers, 2014.

Assessment letter pertaining to tenure and promotion candidate, Howard University, October 2014.

Assessment letter pertaining to promotion candidate, University of Nebraska, Omaha, September 2014.

Assessment letter pertaining to promotion candidate, University of Missouri, St. Louis, August 2014.

## **SERVICE – Professional Evaluation, Continued**

Assessment letter pertaining to promotion candidate, Iowa State University, September 2013.

Assessment letter pertaining to promotion candidate, University of San Francisco, September 2013.

Review of Annual Society for Information Management Paper Competition Papers, 2013.

Review for US Department of Labor Occupational Outlook Quarterly regarding IT employment prospects, August 2013.

Assessment letter pertaining to promotion candidate, University of Dayton, August 2013.

Assessment letter pertaining to tenure and promotion candidate, University of North Texas, August 2013.

Assessment letter pertaining to promotion candidate, Loyola University of Maryland, Baltimore Maryland, June 2013.

Assessment letter pertaining to promotion candidate, Nanyang Technological University (NTU), Singapore, March 2013.

Assessment letter pertaining to promotion candidate, Baylor University, Waco, Texas, October 2012.

Assessment letter pertaining to promotion candidate, Southern Illinois University, Carbondale, September 2012.

Assessment letter pertaining to promotion candidate, Florida Atlantic University, Florida, September 2012.

Assessment letter pertaining to promotion candidate, University of Tulsa, Oklahoma, September 2012. Assessment letter pertaining to emeritus candidate, Marquette University, Wisconsin, January 2012.

Assessment letter pertaining to promotion candidate, University of Memphis, October 2011.

Assessment letter pertaining to promotion candidate, Fordham University, September 2011.

Assessment letter pertaining to tenure and promotion candidate, University of Nebraska, Omaha, September 2011.

Assessment letter pertaining to promotion candidate, University of Texas, San Antonio, August 2011.

Assessment letter pertaining to University of Nebraska System-wide Research & Creative Activity Award, November 2010.

Assessment letter pertaining to tenure and promotion candidate, Baylor University, October 2010.

Assessment letter pertaining to tenure and promotion candidate, University of Michigan, Dearborn, October 2010.

Assessment letter pertaining to promotion candidate, Australian National University, Canberra, Australia, September 2010.

Assessment letter pertaining to tenure and promotion candidate, William and Mary University, Virginia, September 2010.

Assessment letter pertaining to tenure and promotion candidate, Wright State University, Ohio, August 2010.

## **SERVICE – Professional Evaluation, Continued**

Assessment letter pertaining to tenure and promotion candidate, State University of New York, Albany, May 2010.

Assessment letter for the Suzanne Downs Palmer Professorship Award, University of Memphis, April 2010.

Assessment letter pertaining to tenure and promotion candidate, Claremont Graduate School, March 2010.

Assessment letter pertaining to tenure and promotion candidate, Washington State University, September 2009.

Assessment letter pertaining to promotion candidate, Michigan Technical University, December 2008.

Assessment letter pertaining to promotion and tenure candidate, Louisiana Technical University, November 2008.

Provided assessment of innovative software for Microsoft affiliate program, November 2008.

Assessment letter pertaining to promotion and tenure candidate, Marquette University, July 2008.

Assessment letter pertaining to promotion and tenure candidate, Auckland University of Technology, New Zealand, June 2008.

Assessment letter pertaining to promotion and tenure candidate, Babson College, October 2007

External member tenure evaluation committee, University of Missouri, St. Louis, Summer 2007

Assessment letter pertaining to promotion candidate, Salisbury State University, January 2007.  
External moderation report, Master of Science degree, Faculty of Design and Creative Technologies, "Certifications and Job Status," Auckland University of Technology, November 2006.

Assessment letter pertaining to promotion and tenure candidate, Brigham Young University, September 2006.

Assessment letter pertaining to tenure candidate, Bucknell University, June 2006.

External moderation report, Faculty of Design and Creative Technologies, "Collaborative Computing and Workflow", Auckland University of Technology, April 2006.

Assessment letter pertaining to tenure candidate, Lehigh University, January 2006

Assessment letter pertaining to tenure candidate, Virginia Polytechnic University, October 2005.

Assessment committee outside reviewer pertaining to tenure candidate, University of Missouri, Saint Louis, Summer 2005.

Sponsoring letter for ACM Fellows program for Ephraim McLain, Georgia State University, August 2004; August 2005.

Assessment letter pertaining to tenure candidate, University of Delaware, June 2004.

Assessment letter pertaining to tenure candidate, Baylor University, November 2003.

Assessment letter pertaining to tenure candidate, Louisiana State University, October 2003.

Assessment letter pertaining to tenure candidate, Drexel University, October 2003.

## **SERVICE – Professional Evaluation, Continued**

Assessment letter pertaining to tenure candidate, Georgia State University, September 2003.

Evaluated IT Workforce grant proposal for the Board of Regents, Louisiana, January 2003.

Review of IS2002 Curriculum for the Special Interest Group on MIS of ACM, October 2002.

Assessment letter pertaining to tenure candidate, University of Central Florida, September, 2002.

Assessment letter pertaining to promotion to full professor candidate, University of New Mexico, October, 2002.

Assessment letter pertaining to tenure candidate, Colorado State University, Fort Collins, Colorado, October 2001.

Assessment letter pertaining to tenure candidate, University of Massachusetts, Boston, February 2001.

Assessment letter pertaining to tenure candidate, Temple University, February 2001.

Assessment letter pertaining to tenure candidate, University of Denver, February 2000.

Assessment letter pertaining to tenure candidate, Washington State University, March 2000.

Assessment committee outside reviewer pertaining to tenure candidate, University of Missouri, Saint Louis, Summer 2000.

Assessment committee outside reviewer pertaining to tenure candidate, University of Missouri, Saint Louis, Fall 2000.

Evaluation for Ohio University Presidential Research Scholar Award, August 2002.

Provided feedback on Federal Government IT training for GAO March 2002.

Review for US Department of Labor Standard Occupational Classification for computer occupations, November 2011.

Review for US Department of Labor Bureau of Labor Statistics regarding effects of Cloud Computing on IT employment prospects and categorization, March 2010.

Review for US Department of Labor Occupational Outlook Quarterly regarding IT employment prospects, March 2009.

Review for US Department of Labor Standard Occupational Classification for computer occupations, October 2008.

Review for US Department of Labor Standard Occupational Classification for computer occupations, August 2008.

Review for US Department of Labor Occupational Handbook entries related to computer programmers, computer systems support personnel and computer software engineers, June 2007.

Review for US Department of Labor Occupational Handbook entries related to computer programmers, computer systems support personnel and computer software engineers, September 2005.

## **SERVICE – Professional Evaluation, Continued**

Review for US Department of Labor Occupational Handbook entries related to computer support specialists and systems administrators and computer and information systems managers, January 2004.

Review for US Department of Labor Occupational Handbook entries related to computer systems analysts and computer software engineers, September 2003.

Review for US Department of Labor Occupational Handbook entries related to computer/technology employment, September 2001.

Selected as National Science Foundation IT Workforce Grant Proposal Reviewer, June 2000.

Reviewed "The Supply of Information Workers in the United States," Edited by Peter Freeman and William Aspray for Computing Research Associates coordinating grant number EIA-9812240 of the National Science Foundation, May 1999.

Reviewed "Educating the Next Generation of Information Specialists in Collaboration with Industry," supported by the National Science Foundation, for the curriculum committee of the Association for Information Systems, January 1999.

Refereed meeting effectiveness grant proposal by Swiss National Science Foundation, December 2008.

Refereed information technology workforce grant proposals by National Science Foundation, June 2000.

## **SERVICE – Internal**

### *Saint Louis University*

Core Member Saint Louis University Strategy Committee, Research Subcommittee, January 2015-June, 2015.

Member research and scholarship committee, Cook School of Business, Saint Louis University, January 2015-continuing.

Chair Undergraduate program review, Cook School of Business, Saint Louis University, July 2014-June 2015.

Member executive committee (Cook School Council), Cook School of Business, May 2014-continuing.

Member advisory board, Health Informatics and Information Management department, Doisy School of Allied Health, Saint Louis University, May 2014-continuing.

Member University Tenure and Promotion committee, May 2011-May 2014.

Member Ad Hoc task force on Executive DBA, Cook School of Business, September 2011-June 2014.

Member judging committee, Association for Corporate Growth MBA case competition, March 2011.

Member task force on Informatics center/school proposal, St. Louis University, December 2010-October 2012.

Member task force on preparation of STEM building proposal, St. Louis University, December 2010-June 2012.

Member, committee on diversity, Cook School of Business, 2008-continuing.

### **SERVICE – Internal, Continued**

Member, research award selection committee, 2007, 2009-2010.

Member, service award selection committee, 2012, 2015.

Coordinator updating of MIS research journal list, 2008.

Member, Pius Library advisory committee, 2008-continuing.

Member, Search committee for information systems faculty member, Department of Decision Sciences and MIS, Cook School of Business, 2011-continuing.

Member, Search committee for supply chain faculty member, Department of Decision Sciences and MIS, Cook School of Business, 2008-1010.

Member, Search committee for new department chair, Department of Decision Sciences and MIS, Cook School of Business, 2005-2007.

Organized Women in IT Leadership seminar co-sponsored with Society for Information Management and Alpha Beta Psi, October 2010.

Organized Future Potential of IT seminar sponsored by Society for Information Management and Microsoft, March 2007.

Member, University Committee Social Science Institutional Review Board (human subjects) 2002-2011.

Member University Information Technology Advisory Committee, 2004-2008.

Member Cook School of Business Information Technology Advisory Committee, 2003-2008.

Member steering committee for the Public Health School's IAIMS project, 2004-2005.

Business school undergraduate program committee, 1999-2004.

Member ad hoc committee for the reengineering of the part-time MBA program and subcommittee examining content and delivery, 2003.

Member ad hoc committee to design e-commerce MBA concentration, 1999-2001.

Member, Committee of Evaluation of the Dean, 2001-2005.

Member, Ad Hoc committee on research evaluation and development of publication guidelines, 2001-2006. Coordinated MIS program journal rankings, summer research grant proposals, annual Cook School of Business research awards.

Member, Retention Management Committee, Saint Louis University, 2000-2003; chair sub-committee for updating Retention Management Committee website.

Organized MIS graduate student IT leadership group "trends in IT" meetings, 2004-2005.

Presented introductory seminar regarding the BSS-IRB for SLU Doctoral Students, 2003, 2006-2010.

Organized presentation regarding global virtual teams in education for business school faculty and staff, sponsored by the Center for Teaching Excellence, March 2005.

## **SERVICE – Internal, Continued**

Organized presentation regarding the LIFE.SLU website project for business school faculty and staff, September 2002.

Coordinated development of questions for MIS segment of undergraduate exit exam (10/01).

Member judging team for the Association for Corporate Growth (ACG) MBA case competition, March 2011.

Served as assistant Marshall for commencement, May 2009.

### *University of Baltimore*

Selection committee for Laurence Short International Student scholarship award, 1998.

Managed development of information technology competencies for Merrick School undergraduate program, 1996-1997.

Co-director Master's program in Information Technology Management conducted jointly with Towson University, 1998-1999.

Member Personnel Committee (formerly Tenure and Promotion Committee), Merrick School of Business, University of Baltimore, internal coordinator for one and external coordinator for another promotion candidate, 1997-1999.

Co-Chair Undergraduate Curriculum Committee, Merrick School of Business, University of Baltimore, 1995-1997; Member 1993-1997.

Member Graduate Curriculum Committee, Merrick School of Business, University of Baltimore, 1991-1993.

Member General Education Committee, University of Baltimore, 1995-1998.

Member MBA Admissions Committee, Merrick School of Business, University of Baltimore, 1992-1996.

Member Curriculum Committee, Department of Information and Quantitative Sciences, University of Baltimore, 1991-1999.

Member Research Committee, Merrick School of Business, University of Baltimore, 1990-1992.

## **PROFESSIONAL DEVELOPMENT**

Project Management Journal Board meeting, Barcelona, Spain, February 2015

Project Management special interest group pre-conference seminar, International Conference on Information Systems, Auckland New Zealand, December 2014.

Project Management special interest group pre-conference seminar, International Conference on Information Systems, Milan, Italy, December 2013.

Audited lecture series on Philosophy of Science, Professor Rudy Hirschheim, University of Mannheim, Mannheim, Germany, October 2013.

Project Management special interest group pre-conference seminar, International Conference on Information Systems, Orlando, Florida, December 2012.

## **PROFESSIONAL DEVELOPMENT, Continued**

"Imagine the Impossible: The World's Most Dynamic Supply Chain," Innovation Roundtable, DARPA, Scott Air Force Base, Illinois, October 2010.

"Enterprise Architecture Summit: Delivering the Corporate Services Vision," United States Transportation Command, Fairview Heights, Illinois, August-September 2010.

"Global Business Outlook," 2009 International Business Conference, Boeing Institute, Saint Louis University, November 2009.

Round Table of CIOs, St. Louis Chapter of ISACA meeting, St. Louis, October 2009.

Regional Integration and Globalization: The Experience in Europe, North America and Asia, International Business Research Seminar, Boeing Institute, Saint Louis University September 2009.

IT Coalition Innovation Forum, St. Louis, April 2009.

IT Coalition Innovation Forum, St. Louis, April 2008.

IT Service Management Forum (itSMF) Academic Forum, University of Dallas, October 2006.

SIMPosium Conference, represented St. Louis SIM chapter, Dallas, Texas, September 2006.

Project Management Institute – Information Systems Specific Interest Group, PDS04 Symposium, St. Louis, MO. June 2004.

Practitioner Seminar: Radio Frequency ID from A-Z, sponsored by the Supply-Chain Management Consortium, Saint Louis University. May 2004.

Writing an Effective (& Publishable) Teaching Case, Emerson Center for Business Ethics, Saint Louis University, April 2004.

Singapore in the World Economy: Dealing with Globalization, Boeing Distinguished Lecture Series, Boeing Institute, Saint Louis University, April 2004.

Research Workshop, Harry Stefanou, manager of research for the Project Management Institute (PMI), The Professional Degree Programs, Washington University. April 2004.

"I Wasn't Hatched This Way: A Faculty Forum on Integrating Teaching and Research," St. Louis University, offices of research services and Reinert Center for Teaching Excellence forum, January 2004.

NIH seminar, "Fostering a Culture of Compliance," September 2003.

Research Seminar, "How Do Knowledge Management Announcements Affect Firm Value? A Study of Firms Pursuing Different Business Strategies," University of Missouri, St. Louis, September 2003.

Regional Chamber and Growth Association conference on "UDEF National IT Conference," August 2003.

Regional Chamber and Growth Association seminar on "Artificial Intelligence and IT security," August 2002.

Regional Chamber and Growth Association seminar on "The Bio/Digital Revolution: Marketing Challenges and Opportunities," by W. H. Posilla, Battelle Memorial Institute, November 2001.

What it Means to be a Faculty Member. Reinert Center for Teaching Excellent, Effective Teaching seminar, September 2001.

## **PROFESSIONAL DEVELOPMENT, Continued**

University of Missouri, Saint Louis research seminar, presentation by M. Sein on a research agenda for global information technology and development, April 2001.

Washington University research seminar, presentation by R. Sabherwal on alignment of business strategy and IT strategy, March 2001.

Business School Initiatives in the Inner City seminar, National Business School Network, February 2001.

Classroom Assessment Activities: How to Know If Your Students are Getting It. Reinert Center for Teaching Excellent, Saint Louis University, Effective Teaching Seminar, January 2001

Workforce 2000, sponsored by the Regional Chamber and Growth Association, Saint Louis, September 2000.

Second annual conference on the Role of Logistics in Supply Chain Management, October 2000.

Changing Practices in Evaluating Teaching, Center for Teaching Excellence, Saint Louis University, March 2000.

Ecommerce Strategies in Motion, Saint Louis University and the Direct Marketing Association, Saint Louis University, March 2000.

The Potential of the Web, International University Consortium, University of Maryland System Institute for Distance Education, College Park, Maryland, May 1997.

Groups in Teaching Seminar, (presented by Professor Michelson, University of Oklahoma), University of Baltimore, August 1996.

Chesapeake Area Focus Users Symposium, in cooperation with U.S. Department of Commerce, Technology Administration, National Institute of Standards and Technology, January 1995.

Quality in Teaching Seminar, (presented by Professor Brightman, Georgia State University), University of Baltimore, April 1992.

AACSB Summer Institute on International Business, the University of South Carolina, June 1991.

## **THESIS SUPERVISION**

*Saint Louis University, International Business*

Member Doctoral Dissertation Committee for S. Peters, Saint Louis University, 1999.

*University of Missouri, St. Louis*

Member Doctoral Dissertation Committee for V.V. Iyer, 2009-2011.

*City University of Hong Kong, Hong Kong, China*

Examiner, Doctoral Dissertation Committee for Tian Wen, 2011.

*Georgia State University and Paris Dauphine University (joint program)*

Member Doctoral Dissertation Committee for G. Mourmant, 2009.

Member Doctoral Thesis Committee for J. Bechtold, completed 2008.

## **THESIS SUPERVISION -- continued**

*Auckland University of Technology, Auckland New Zealand*

*Examiner, Doctoral Dissertation Committee for Stephen Thorpe, 2009.*

*Examiner Doctoral Dissertation Committee for Paul Leong, 2012.*

*TUI University (formerly Touro University International).*

*Member Doctoral Dissertation Committee for Alesia George, 2008-continuing.*

*Washington University, Engineering Policy*

*Member Doctoral Thesis Committee for R. Beck, completed 2004.*

*Member Doctoral Thesis Committee for R. Diehl, completed 2005.*

*Member Doctoral Thesis Committee for J. Williamson, completed 2007.*

*American University, Computer Science*

*Member Master's Thesis Committee for J. Kendrall, completed 1993.*

## **MEMBERSHIPS**

Association for Computing Machinery (ACM)

Association for International Business (AIB)

Association for Information Systems (AIS) – member Senior Scholars' Consortium (2009-continuing)

Beta Gamma Sigma

Society for Information Management (SIM), St. Louis Chapter

Les Amis du Togo/Friends of Togo, West Africa