FACILITIES SERVICES STRATEGIC INITIATIVES FY2017-2019



Strategic and Operational Excellence

Facilities Services is a leader and contributor to creating, planning and maintaining an exceptional and transformative campus that is welcoming and inclusive for all. We will improve upon the services that we deliver by implementing innovative initiatives, continuous improvement, and cost effective solutions. Our division will focus on strengthening communication and collaboration in order to deliver high quality service and meaningfully contribute to the long-term direction of the University.

Excellence In People

In Facilities Services, people are our most valuable asset and the backbone of our operations. With this in mind, employee engagement is at the forefront of our strategic focus. Facilities Services will strive to attract, sustain and inspire excellence in people. We will function as a single, integrated and unified team committed to fostering openness in communication and building trusting relationships based on mutual respect, common goals, and shared commitment. We will continue to recognize, appreciate and value our employees' performance and achievements.

Environmental Stewardship

Facilities Services will lead the charge to reduce the University's environmental impact. We will champion the effort by collaborating and developing partnerships with both internal and external stakeholders. These partnerships will play a key role in the planning and implementation efforts necessary to ensure that sustainability will be a major consideration in resource and facility related decisions.