Employee Health – New Provider and Procedures

As a result of the integration of SLUCare with SSM Health, the University has partnered with a new Employee Health provider.

Effective July 1, 2022, the new Employee Health provider for Saint Louis University will be:

Concentra Urgent Care
3100 Market Street
St. Louis, MO 63103
314-421-2557

Days of Operation: Monday - Friday
Hours: 8am – 5pm
www.concentra.com

- Concentra observes the following holidays for 2022 and will be closed.
  - Monday July 4th Independence Day
  - Monday Sept 5th Labor Day
  - Thursday Nov 24th Thanksgiving Day (At this time all centers in STL are scheduled to be open Friday Nov 25th)
  - Monday Dec 26th Christmas Day (observed)
  - Monday Jan 2nd New Year’s Day (observed)

- If you have a workplace injury, and need to be seen for your injury, you do not need an appointment, however, your supervisor must complete an “Authorization for Examination or Treatment” form to authorize your care. They will need to provide your name, your employee number, and their name. You will be asked to present a photo ID at time of service. This form will be available on the Risk Management website effective 7/1/22.

- Concentra does not offer COVID testing.

- If your injury occurs after hours, please go to SSM Saint Louis University Hospital. If it is not an emergency, Concentra offers Telemedicine 24hrs. a day, 7 days a week.

- Concentra Telemed is accessible through the Concentra Telemed app or online through www.concentratelemed.com. Please see attached guide for more information.

Updated July 1, 2022
• Concentra offers free transportation to and from the clinic through a service called One Call (Uber and Lyft drivers). All their drivers are screened for this type of driving. This service is obtained by calling the clinic (314-421-2557). The clinic will make arrangements for the transportation.

• For those whom English is not their first language, they can have a live translator on the phone at the facility to assist you.

• If you have a follow up appointment scheduled at Employee Health on July 1 or later, you must plan to be seen at Concentra Urgent Care. All specialist doctors will stay as scheduled.

Risk Management will still ask that you fill out a report of injury form to describe how you were injured while you were working. This must be sent into Risk Management, not Concentra within 24 hours of your injury. Employee Report of Injury Form. More information is available on the Risk Management website at www.slu.edu/facilities/risk-management-insurance.