Special Financial Considerations for Fall 2020

Saint Louis University – Madrid Campus recognizes that students and their families may be concerned about how refunds will work in light of the current COVID-19 situation. For this reason, we have adopted special financial considerations for Fall 2020.

Students who formally drop any academic course within the add/drop period of the fall semester will be eligible for a full refund of the difference in tuition costs. After this deadline, refunds will apply for full withdrawals from the University that are communicated to the Madrid Office of the Registrar by completing a Change of Registration Form or by sending an email to registrar-madrid@slu.edu. The refund schedule is available here.

Students may receive a full refund of payments made toward Fall 2020 host-family housing if they inform the housing coordinator in writing of their intention not to move into their housing assignment prior to September 2, 2020. Upon move-in, only students assigned to host families may receive a partial refund of the full amount should they officially withdraw from the University by a specific date. The refund schedule is available here.

Students may receive a full refund of payments made toward Fall 2020 residence housing if cancelation is justified by travel restrictions for foreign entry to Spain or the lack of a student visa prior to August 28, 2020.

However, should a situation arise like that of the COVID-19 pandemic in March 2020 during the Fall 2020 semester, and the University moves all instruction online, the following refunds will apply for students who leave Madrid:

Tuition

Because instruction will continue online, there will be no refund on tuition and related university fees such as the cafeteria fee, studio fees, graduation fees, etc. All scholarships applicable to tuition will remain the same. This includes the Departmental Support Scholarship even if collaboration hours have not been completed.

Housing

Students living with host-families contracted through the University will be eligible to a partial refund calculated by prorating the unused portion of the housing assignment, less a two-week compensation for expenses incurred by the host family. This amount will be calculated based on the official last day to move out provided by the University at that time.

Students living at Nexo Residencias will be subject to refund policies as set forth by this housing provider. Refunds will only be made if the residence closes or the Spanish government dictates closure.

Health Insurance

SLU-Madrid provides all students enrolled in at least one credit with Multi Sanitas Insurance during the term of registration. There will be no refunds as students are not billed separately for this service. Students will continue with coverage until the end of the term.
SLU-Madrid Organized Activities

Any SLU-Madrid organized activities that have not taken place before the official last day to move out date will be refunded in full.

How refunds will be issued

Refunds will be issued through the same method of payment whenever possible. If this were not the case, each student impacted will be contacted on an individual basis to provide bank account information in order to process an international wire transfer.

Donating refunds to the host family or the university

Students have the option to donate a portion, or all, of their refund to support their host families or to an emergency scholarship for other students. To make a donation, please send an email to finance-madrid@slu.edu.

Pending payments

Students unable to follow payment dates due to financial hardship are encouraged to contact finance-madrid@slu.edu to discuss the possibility of setting a financial plan. Late payment fees will not be charged if the financial plan is met.

Other Refunds or Reimbursements

SLU Madrid will not cover any unused goods or services prepaid by a student to parties other than the University for the semester abroad, and may not be held responsible for a student’s repatriation costs to their country of origin, nor the costs in the event the student decides to leave early, or a State of Emergency is declared.

Returning students who do not agree to these emergency terms and conditions should contact registrar-madrid@slu.edu to withdraw their Fall 2020 classes before September 1, 2020. New and Visiting students should contact admissions-madrid@slu.edu, also before September 1, 2020, to withdraw their admission for Fall 2020 or defer their admission to a different semester. Students withdrawing their admission will receive a full refund of their confirmation and housing application fees.