



Special Financial Considerations for Spring 2022

Saint Louis University – Madrid Campus recognizes that students and their families may be concerned about how refunds will work considering COVID-19. For this reason, we continue to have special financial considerations for the Spring 2022 term.

Both the Confirmation Fee and the Housing Application Fee are non-refundable fees. However, due to COVID-19, student's may request a refund of both of these fees should he/she decide to withdraw his/her application and housing request before the official move-in date of a given term due to CDC travel restrictions (level 3 and above). Please note that the Housing Application Fee is not refundable if enrollment has been confirmed.

Students who formally drop any academic course within the add/drop period of Spring 2022 will be eligible for a full refund of the difference in tuition costs within the given term. After this deadline, refunds will only apply for full withdrawals from the University that are communicated to the Madrid Office of the Registrar by completing a Change of Registration Form or by sending an email to registrar-madrid@slu.edu. The refund schedule is available [here](#).

Students may receive a full refund of payments made toward Spring 2022 host-family housing if they inform the housing coordinator in writing of their intention not to move-in to their housing assignment prior to the terms published move-in date. Upon move-in, students may receive a partial refund of the full cost should they officially withdraw from the University by a specific date. The refund schedule is available [here](#).

Should the University make the decision to move **all** instruction online for COVID-19 safety or a mandate of university closure by Spanish Authorities, the following conditions will apply for students who leave Madrid:

Tuition

Because instruction would continue online, there will be no refund on tuition and related university fees such as the cafeteria fee, studio fees, class fees, graduation fees, etc. All scholarships applicable to tuition will remain the same. This includes the Departmental Support Scholarship, even if collaboration hours cannot be completed.

Housing

Students living with host-families contracted through the University will be eligible to a partial refund calculated by prorating the unused portion of the housing assignment, less a two-week compensation for expenses incurred by the host family. This amount will be calculated based on the official last day to move out provided by the University at that time.

Health Insurance

SLU-Madrid provides all students enrolled in at least one credit with Multi Sanitas Insurance coverage during the term of registration. There will be no insurance refunds as students are not billed separately for this service. Students will continue with coverage until the end of the term.



SLU-Madrid Organized Activities

SLU-Madrid organized activities that have not taken place before the official last day to move out will be refunded in full.

How refunds will be issued

Refunds will be issued by the same method of payment whenever possible. If this were not possible, each student impacted will be contacted on an individual basis to provide bank account information in order to process an international wire transfer.

Donating refunds to the host family or the university

Students have the option to donate a portion, or all, of their refund to support their host families or to an emergency scholarship for other students. To make this donation, please send an email to finance-madrid@slu.edu.

Pending payments

Students unable to follow payment dates due to financial hardship are encouraged to contact finance-madrid@slu.edu to discuss the possibility of setting a financial plan. Late payment fees will not be charged if the financial plan is met.

Other Refunds or Reimbursements

SLU Madrid will not cover any unused goods or services prepaid by a student to parties other than the University for the semester abroad, and may not be held responsible for a student's repatriation costs to their country of origin, nor the costs in the event the student decides to leave early, or a State of Emergency is declared.