



SAINT LOUIS UNIVERSITY  
MADRID

# 2018- 2019

## Office of Student Life

### ANNUAL REPORT



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## REPORTS

### Academic Trips

DESTINATION	COMMENTS	Fall 2018	Spring 2019	Summer 2019
<b>Cabo de Palos</b> (Oceanography)	Still in great demand. We need more chaperons for these trips as it is always the same 2 staff and 1 faculty member who go on all these.	TOTAL of 68 students Three groups. Professor + 1 Chaperon on each	Total of 78 students Three groups. Professor + 1 Chaperon on each	One group of 9 students Professor, no chaperon
<b>London</b> (Shakespeare)	Students look, book and pay for their own transport and accommodation. It went very well.	Total of 19 students	No trip	No trip
<b>The Valley of the Fallen (Valle de los Caídos)</b> (History, Politics, Anthropology)	Trip by three faculty members, three different courses. Laura Tedesco, Mary Prendergast and Chris Ealham	50	50	No trip
<b>Tenerife (Volcanoes)</b>	The trip was moved from Lanzarote to Tenerife. Much cheaper and received very good evaluations.	No trip	30	No trip
<b>EDAR Y EDAP and Tablas de Daimiel</b> (Water Studies)	Always good experiences and good evaluations.	25	No trip	No trip
<b>Avila</b> (Literature)	Good evaluations from students.	No trip	17	No trip
<b>Granja Psicoanimal</b> (Psychology)	Students love this experience. Being an optional trip always has good numbers	20	20	No trip

### Non-Academic Trips

DESTINATION	COMMENTS	Fall 2018	Spring 2019	Summer 2019
<b>Monasterio de Piedra</b>	Demand increases, plus it is one of the two trips UDWS and Ignite students in Fall and Lafayette in Spring are pre-signed by their programs	Total 100 students 1 Faculty member 3 Campus Ambassadors	Total 100 students 1 Faculty member 4 Campus Ambassadors	16 students 1 faculty member
<b>Toledo</b>	Always demanded by many students.	Total 100 students 1 Faculty member 3 Campus Ambassadors	Total 100 students 1 Faculty member 4 Campus Ambassadors	Students did not sign up for it
<b>Salamanca</b>	It is the second trip on which UDWS and Ignite students and Lafayette in Spring are pre-signed by their programs	Total 100 students 1 Faculty member 3 Campus Ambassadors	Total 100 students 1 Faculty member 4 Campus Ambassadors	No trip
<b>Segovia</b>	This last trip is the one with less demand. Study Abroad students already do their own travel this weekend.	Total 50 students 1 Faculty member 3 Campus Ambassadors	Total 50 students 1 faculty member 3 Campus Ambassadors	No trip

The number of academic trips has decreased in the past years. The Science department is the one that offers most of the options as Francisco Prieto works out himself other academic opportunities such as Toulouse (that did not take place this last year) and a few half-day trips. Paco García Serrano, Curra Vericat, Fabiola Martínez and Aitor Bikandi tend to do visits and activities within the city of Madrid.

### Campus Ministry Events & Activities

Events	COMMENTS	Fall2018	Spring 2019
<b>Mass of the Holy Spirit</b>	Classes were cancelled and the MHS was moved to PRH, which moved to be much better than in PAH.	>80	N/A
<b>Sunday Masses on Campus</b>	Pizza after Mass will be incorporated on the semesters' First Masses.	1>10	1>15
<b>Weekday Masses on Campus</b>	They will take place at 1 pm on Wednesdays next year as there will no longer be a break at 1:50 pm	0>6	0>12
<b>Christian Life Community and Bible Study Meetings</b>	CM to email CM at St. Louis and all Jesuit Universities students to ask before the semesters start. Improve the way these activities are promoted and students are recruited for these is a must.	0	0
<b>Loyola Retreat</b>	Avoid Oktoberfest in Fall. Improve the way these are promoted, and students are recruited for these is a must. In Spring Loyola retreat. The students visited the sea-coast as another activity.	Canceled/No body signed up	30
<b>Christmas Party and Sing-Along</b>	Good as always. It has become a tradition.	>40	NA
<b>Ash Wednesday</b>	Students participated in the Mass and in the distribution of ashes later that day,	N/A	>100
<b>Jesuit Heritage Week</b>	Little participation and awareness of it. More planning and promotion need to be done.	N/A	>20

Changes on the Campus Minister's responsibilities this last year, plus a long sick leave from the Director in early Spring had an impact on this area. The number of events and encounters with the SLU-Madrid Community must increase with more on a one-on-one personal basis and more visibility of Campus Ministry. Interfaith events will be included each semester along with other activities such as talks and coffees and cookies with students on regular basis.

## Volunteer opportunities

Events	COMMENTS	Participants Fall2018	Participants Spring 2019
<b>Campus Ambassadors</b>	Numbers increase as the number of freshmen are increasing. Students also met and have dinner with Dr. Pestello these three last academic years.	42 (total)	46 (total)
<b>Community ESL</b>			
<b>BocaTalk</b>	Continues to be a great experience. 2019-2020 presents a challenge as there is no clear leader at this point.	41 (total)	52 (total)
<b>Bake Sales/Fund raisers</b>	SGA and two clubs and organizations organized these therefore Student life did not organize one this academic year.	No bake sales	No bake sales
<b>Charity Runs/Padel Tournament</b>	The padel tournament worked very well in the Fall. We will continue with it and Charity run in the spring.		
<b>Other Services Participants</b>	Among the rest of activities these are the numbers that we have.	23 (total)	21 (total)
<b>Total Number of Active Service Sites</b>		11>20	13>20

The number of volunteers in the different areas is still strong. However, it seems that the number of faculty who have incorporated a Service-Learning component to their courses has decreased.

## Commencement

EVENT	COMMENTS	Summer 2018	Fall 2018	Spring 2019
<b>Commencement</b>	Summer and December took place in SIH. May Commencement in the Auditorium at Reina Sofía	MA graduates	20 graduates and 7 faculty	39 graduates and 32 faculty
<b>Awards Ceremony</b>	A way to increase the participation of graduates would be to give awards only to the graduates and faculty on this particular day.	N/A	N/A	Less people than last year, however, SIH Student Lounge was full
<b>Baccalaureate Mass</b>	One graduate with her family, three more families plus faculty members and staff. It took place at Real Monasterio de Santa Isabel close to the Reina Sofía and was a lovely intimate Mass. Graduates must know it is not really an optional event and it should be added to the tickets for parents to see it. Dr. Fred and Dr. Fran Pestello came to all these events. Dr. Fred Pestello was the Commencement speaker. Graduates must know it is not an optional event and it should be added to the tickets for parents to be aware of it.	N/A	N/A	>25

## Housing

	COMMENTS	Fall 2018	Spring 2019
<b>Applications</b>		386 (total)	445 (total)
<b>Host Families</b>	In Spring we stopped working with a host family that hosted 12. And in Spring with another one who hosted 4.	124 (total)	147 (total)
<b>Students in Host Families</b>	Back to previous years' numbers (before Spring 2018 when we reached our record of students in host families: 462 students)	376 (total)	424 (total)
<b>Students in Colegios</b>	GDPR prevents CMUs from releasing that info	30 UD at El Faro but under direct UO-EL Faro agreement	14 at El Faro
<b>Students in Other</b>	GDPR prevents rental agencies from releasing that info	N/A	N/A
<b>Housing Evaluation Response Rate</b>	Out of a total of 124 evaluations in Fall 102 were positive and 21 with some complaints Out of a total of 125 evaluations in Spring 105 were positive and 20 with some complaints	32.7%	29,4%
<b>Housing Complaints</b>	Most of them about the food, relationships among roommates. 12 out of the 18 mentioned had problems in the same homestay. We will no longer accept families who can take more than 4 students. In case something goes wrong with the family.	18 (total)	10 (Total)
<b>Housing Changes</b>	Location, moving with friends are the main reasons. Two cases: 1 in Fall involving 12 students; and 1 in Spring involving 4 has to do with personal issues at the Host families. We will no longer accept families who can take more than 4 students. In case something goes wrong with the family it will not be so difficult to accommodate the students	22 (total)	14(Total)

Recycling workshops with the host families take place every year. Last Summer 2018, we covered Mental Health and this summer 2019, we have covered Sexual identity and Diversity. Students' evaluations show that most of them are happy with their host family and enjoy the experience. The Host families that host our students are very flexible and a great resource to SLU-Madrid taking care of the students living with them. Host families start to feel the pressure of helicopter parents which they are not used to.

## Legal Aid

	COMMENTS	Fall 2018	Spring 2019
<b>TIE applications</b>	It continues to be a long and tedious process. We must continue to make sure that the certificates prepared by the university (Admissions Office & Registrar's Office) include the whole academic year (from September to September)	56 (total)	51 (total)
<b>Renewals</b>	We continue reminding students about their annual renewals and re-entry permits.	Not sure about the numbers as some students do it on their own.	

Practical workshops with supervision in classrooms with computers will be scheduled next year for students to be more independent in filling out the application forms for the different procedures.

Delays by the Spanish authorities issuing the TIE cards, have impacted a few students who had their bank accounts blocked. Unfortunately, there is nothing we can do about it.

## Sports

	COMMENTS	Fall 2018	Spring 2019
<b>Number of Athletes/Advisees</b>		13 (total)	15 (total)
<b>Number of Opportunities Available</b>	Any sport that they demand.	>20	>20
<b>Number of Students Participating</b>		381 (total)	389 (total)
<b>Number of Participants in Charity Run</b>		85 (total)	N/A
<b>Number of Participants in Padel Tournament</b>		N/A	32 (total)
<b>World Cup Participation</b>		55 (total)	56 (total)

The agreement with Real CANOE has proven to be a great incentive for swimmers to do study at SLU-Madrid counting with one swimmer in Fall 2018 and 2 SLU-St. Louis and 10 Xavier University students doing summer session I, 2019, study abroad experience. We also had three volleyball players in Summer 2019.

## Reporting responsibilities

Student Responsibilities & Community Standards Violations	COMMENTS	Fall 2018	Spring 2019	Last Update
- <b>Number of Sanctions</b>	Most of them in host families. Not informing the host family, alcohol in the room.	5	7	
- <b>Number of Warnings</b>	Not informing the host family about nights out	5	6	
- <b>Number of Disciplinary letters</b>	Alcohol in the house, damage to the room. Plus two no contact orders.	1	4	
<b>Student Responsibilities &amp; Community Standards</b>	The name changed from Student Code of Conduct to Student Responsibilities & Community Standards in Spring 2019	Updated 30 October 2018	N/A	October 2018
<b>Date of Clery Report</b>	No Clery reportable crimes have taken place in Clery reportable geography	October 1, 2018	N/A	September 30, 2018
<b>Date of Webpage Updates</b>		Ongoing	Ongoing	Ongoing
<b>Date of Sexual Misconduct Policy Update</b>		N/A	N/A	July 1, 2019

## Student-led Clubs and Organizations

Active student-led clubs and organizations:

- Alternative Futures Club
- Bocataalk Club
- Campus Ambassadors Club
- Chess Club
- Economics Club
- Entrepreneurship Association
- Global Thought Club
- Human Rights Club
- Jesuit Club
- Model United Nations Society
- Philosophy Club
- Sierra Club
- Ski Club
- Vintage & Art Cinema Club

Student-led clubs and organizations have been more active than the previous academic year 2017-2018. Students participating in them have been active and kept events and meetings going on a regular basis. Anyhow, we tend to lose many of the leaders each year even though they are asked to name leaders and submit a budget for the following year. Maybe part of the reason for clubs being more active this year has been that the 2018-2019 SGA officers were not been active at all.

### Student Health

<b>Number of Students Hospitalized</b>	1 Mental health, 1 strep throat & minor surgeries (Wisdom teeth, others)	4 total	2 total
<b>Number Emergency Calls</b>	Mostly where to go to the doctor.	8 total	13 total
<b>Number of Visits to Hospital</b>	To those students hospitalized	3 total	9 total
<b>Number on-campus Crime Incidents</b>	15 cm knife found in a student's pencil case.	1 knife 4 total	3 total
<b>Number off-campus Crime Incidents</b>	Reported. Mainly pickpocketing 1 sexual assault in F18 and another one in SP19 (The one in SP19, a Title IX case.)	17 total	23 total

<b>Food restrictions</b>	The number of students with food intolerances and food allergies is of 24% (Appendix A)
<b>Mental health</b>	20% of the were come with anxiety, depression, THDH according to anonymous reports shared by SLU with us and reflected afterwards on SINEWS services. The number continues increasing.

### Student Safety

Both semesters the Citizen Services from the US Embassy came to campus and to give a talk. We will continue doing this and will also try to bring the Police.

Each October 1<sup>st</sup> the Clery Report on SLU-Madrid is published. Mike Parkinson and Jim Moran from SLU-St. Louis came in Summer 2019 to look at our Campus and covered all the Clery geography and most relevant matters about Clery and its report with Marta Maruri. Campus Security Authorities went to a training session and there will be more in the Fall.

Since the cameras were in place and the maintenance crew sits at the reception at peak times the level of thefts on Campus has definitely gone down in SIH.

## GOALS FOR 2019-2020

### **ACADEMIC & OPTIONAL TRIPS**

At least two Madrid Tours will be offered and added to the Faculty tours at the beginning of the semester. Try to initiate little tours through the city center (Madrid de los Austrias, Barrio de las Letras, Malasaña...). Trying to show both the history and the little jewels hidden around the city. The aim of these outings is for students to learn more about Madrid and its history as well as training Campus Ambassadors to be able to do these as well.

### **CAMPUS MINISTRY**

We will be hosting a semi-retreat in the Fall 2019 and a retreat in Spring 2020, and aiming to have 35 students each time

A once a semester Interfaith Event has been scheduled and we hope to involve at least 30 students participating on it. An Interfaith calendar has been added in order to greet all members of our Community on their special religious days.

Starting a weekly series of meetings called "Coffee with Arrupe" talking about faith and personal development.

Faculty and Staff will be able to do the Spiritual Exercises in Everyday Life lead by Fr. Jim and meeting as arranged by the participants to share with each other part of their individual experiences in the journey.

### **VOLUNTEER OPPORTUNITIES**

Although since 2016 we have the constraint of background checks in order to work with under 18 year olds and people with mental disabilities, numbers remain strong.

We aim to reach 150 students involved in different volunteer opportunities during the 2019-2020 academic year. We would like to increase the number of opportunities with two new NGOs. As well as adding another Campus volunteer service-work and one-day opportunities such as tree planting, the Banco de Alimentos, etc.

### **HOUSING**

As already mentioned, we want homestays that can accommodate up to four students. With the help of IT we will develop a system in which new students will be separate from the rest in the database for them to live together sharing their freshmen experience.

### **LEGAL AID**

Already two meetings have been scheduled for the new permanent students (and those students who are going to stay for more than 6 months) to explain the process to obtain the TIE, as well as to renew it. Information about traveling through the Schengen Zone and other useful information will be shared at these workshops.

Improving students' communication with legal teams like GAPA, Proyecto Oceano, etc. for those cases in which students need a lawyer for their TIE due to specific bureaucratic matters that differ from the normal procedure.

## **SPORTS**

Students remain involved, participating, training and playing the different sports as well as engaged in nearby gyms. César is really involved in the academic advising of the athletes pursuing their degrees on Campus and we will continue to enhance this great opportunity for high level athletes.

## **STUDENT-LED CLUBS AND ORGANIZATIONS**

We want to recruit leadership for each club. Series of informational meetings will be held with the SGA and club leaders to brief them about club management and University procedures (event forms, requisitions, expense reports, etc.)

Along with Schiller University in Madrid MUN Club, the SLU-Madrid MUN Club are planning a MUN Conference in Madrid in Spring 2019 (March 20-22, 2019).

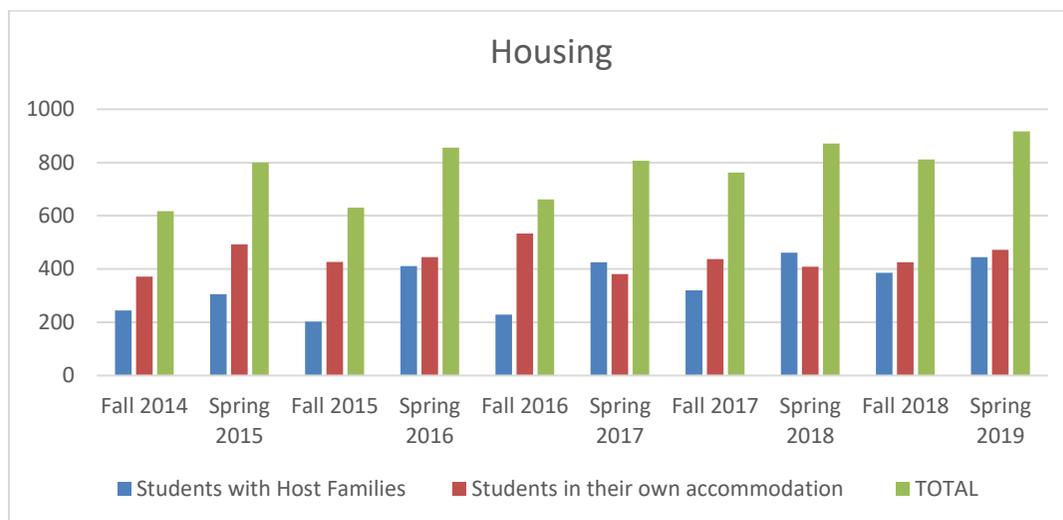
## **SAFETY & SECURITY**

A continuous promotion of safety, security and care for each other will take place from the very start of the semester. New emergency and safety leaflets have been proof-read and edited in order to give out to students at the Welcome Sessions.

Topics like consent, resources in case of sexual assault and Title IX and other matters will be covered in more depth during the Welcome Sessions and Freshmen Seminars.

## APPENDICES

### A. HOUSING: last five years comparison



	Fall 2014	Spring 2015	Fall 2015	Spring 2016	Fall 2016	Spring 2017	Fall 2017	Spring 2018	Fall 2018	Spring 2019
Students with Host Families	245	306	203	411	229	426	320	462	386	445
Students in their own accommodation	372	493	427	445	533	381	438	409	426	472
<b>TOTAL</b>	<b>617</b>	<b>799</b>	<b>630</b>	<b>856</b>	<b>662</b>	<b>807</b>	<b>762</b>	<b>871</b>	<b>812</b>	<b>917</b>

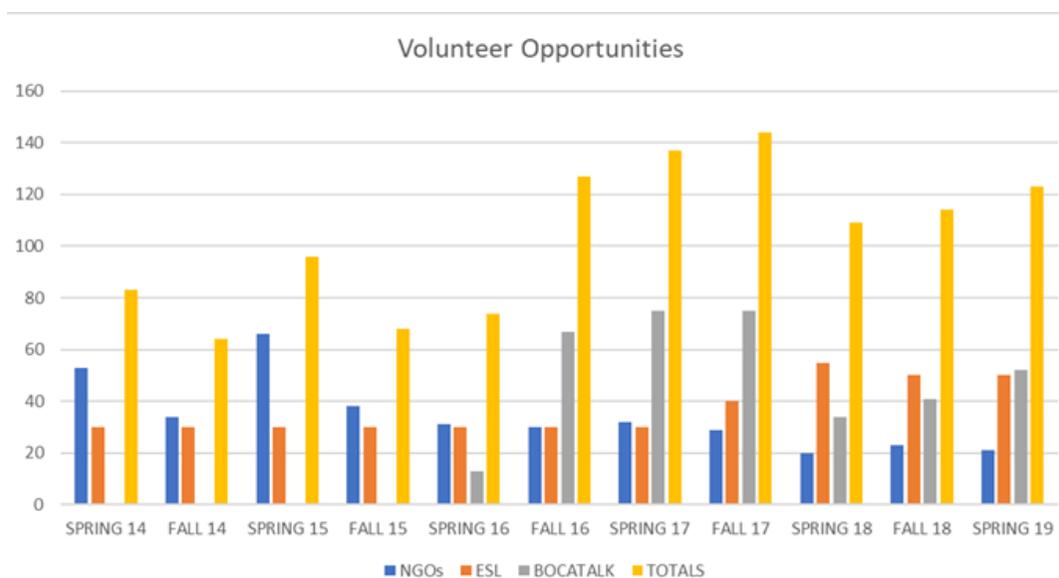
As the number of students increase, housing applications increase as well, although more students look into non-host family housing.

The biggest challenges for host family housing right now are the increasing number of students with eating and mental health disorders (anorexia, bulimia, anxiety, depression, etc.) as well as the huge increase of food allergies\* and food restrictions. While vegetarians, lactose intolerants and gluten free are quite easy requirements to offer; families cannot assure they can accommodate and be responsible for severe allergies and they are less willing to offer vegan food.

\* Source: <https://www.foodallergy.org/life-with-food-allergies/food-allergy-101/facts-and-statistics>

- Researchers estimate that 32 million Americans have food allergies, including 5.6 million children under age 18. That's one in 13 children, or roughly two in every classroom.
- About 40 percent of children with food allergies are allergic to more than one food.
- The Centers for Disease Control & Prevention reports that **the prevalence of food allergy in children increased by 50 percent between 1997 and 2011.**

## B. VOLUNTEER OPPORTUNITIES: last five years comparison



	SPRING 14	FALL 14	SPRING 15	FALL 15	SPRING 16*	FALL 16**	SPRING 17***	FALL 17	SPRING 18	FALL 18****	SPRING 19
NGOs	53	34	66	38	31	30	32	29	20	23	21
ESL	30	30	30	30	30	30	30	40	55	50	50
BOCATALK	0	0	0	0	13	67	75	75	34	41	52
TOTALS	83	64	96	68	74	127	137	144	109	114	123
	Rodrigo	Rodrigo	Rodrigo	Paloma	Paloma	Paloma	Paloma	Paloma	Paloma	Paloma	Carlos & Paloma

Total number of students in the different Volunteer Opportunities and Service-Learning Opportunities offered along with courses.

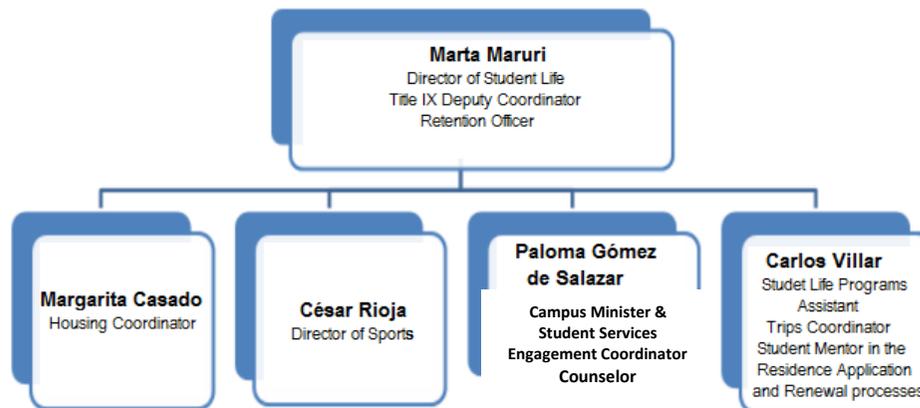
The number of courses offering the Service-Learning component has decreased in the last two years.

These do not include the Campus Ambassadors whose number has grown from 8 in 2014 to 45 in Spring 2019.

\*In 2016 the Spanish government established the law. All people working (or volunteering) with children or people with mental disabilities needed a background check.

\*\*In 2016 *Acción Social Protestante* stopped working with us. It was the NGO that worked the most with Rodrigo.

## Student Life Office Organization Chart



Student Life is in charge of Campus Ministry and works closely with Fr. James O'Leary, the SLU-Madrid Campus Chaplain in this area.



[Marta Maruri](#)  
Director



[Rev. James O'Leary, S.J.](#)  
Chaplain



[César Rioja](#)  
Sports



[Margarita Casado](#)  
Housing  
Coordinator



[Carlos Villar Moreu](#)  
Student Life Programs Assistant



[Paloma Gómez de Salazar](#)  
Campus Minister &  
Student Services  
Engagement Coordinator  
Counselor