Saint Louis University
Program Assessment Plan

Program (Major, Minor, Core): Bachelor of Arts
Department: Psychology
College/School: College of Arts & Sciences
Person(s) Responsible for Implementing the Plan: Janet Kuebli
Date Submitted: December 21, 2017

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<th>Program Learning Outcomes</th>
<th>Curriculum Mapping</th>
<th>Assessment Methods</th>
<th>Use of Assessment Data</th>
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<td>What do you expect all students who complete the program to know, or be able to do?</td>
<td>Where is the outcome learned/assessed (courses, internships, student teaching, clinical, etc.)?</td>
<td>How do students demonstrate their performance of the program learning outcomes? How does the program measure student performance? Distinguish your direct measures from indirect measures.</td>
<td>How does the program use assessment results to recognize success and &quot;close the loop&quot; to inform additional program improvement? How/when is this data shared, and with whom?</td>
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<td>Students will demonstrate their knowledge of psychology concepts, principles, and over-arching themes that constitute the empirical knowledge base in the domains of social, developmental and clinical/abnormal psychology.</td>
<td>This outcome is learned in courses throughout our curriculum. This outcome is assessed directly during a test session required for graduating seniors. Indirectly, this outcome is assessed via a required electronic survey that graduating seniors complete.</td>
<td>Direct: Students will be administered the ETS Major Field Test in Psychology. Students’ subscale scores will be compared with those of an ETS comparative sample of institutions in three domains: Social, Developmental, and Clinical/Abnormal. Indirect: Graduating Senior Exit Survey</td>
<td>The UGP Director and UGP Committee will review and discuss results annually. The UGP Director will share results and make recommendations as needed annually to Department Chair and at a full department meeting.</td>
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Students will demonstrate their ability to apply psychological concepts, principles and skills to their capstone projects.

This outcome is learned in PSY 2050, 3400-3499, 4400-4499, PSY 4730 and 4790 and in capstone courses PSY 4010, 4870, & 4900.

This outcome is assessed directly in the courses above.
Indirectly, this outcome is assessed annually via a required electronic survey that graduating seniors complete.

Direct: Direct: **Judges’ ratings of PSY 4780 and PSY 4900 capstone posters**
Indirect: Graduating Senior Exit Survey

Faculty who teach these classes and the UGP Director will review and discuss results annually. The UGP Director will share results and make recommendations as needed annually to Department Chair, the UGP Committee and at a full department meeting.

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1. **It is not recommended** to try and assess (in depth) all of the program learning outcomes every semester. It is best practice to plan out when each outcome will be assessed and focus on 1 or 2 each semester/academic year. Describe the responsibilities, timeline, and the process for implementing this assessment plan.
   a. The ETS Major Field Test in Psychology (MFT-Psych) will be administered in the Spring semester once every three years. The UGP Director will oversee the administration of this assessment and review of the results.
   b. The Graduating Senior Exit Survey will be administered annually at the end of each spring semester. The UGP Director will oversee electronic administration of the survey as well as analysis and summary of the results.
   c. Piloting has been undertaken to refine three short assessments for the three PSY 2050 sections. These assessments are administered each semester and measure students’ mastery of and ability to apply measurement, methodology and ethical principles taught in this class. Additionally, efforts to develop new course-based assessments of students’ abilities to apply psychological concepts, principles and skills will be initiated in 2016-2017. We will start with PSY 4790 and PSY 4870 (capstone) which both entail practica experiences and PSY 4900 which is another capstone course. The UGP Director will oversee development and piloting of these assessments and subsequent collection and summary of the data. The assessment will be formally piloted in 2017-2018.
2. Please explain how these assessment efforts are coordinated with Madrid (courses and/or program)?
   The UGP Directors at the SLU and Madrid courses have begun to share their independently constructed assessment practices. While awaiting university-level clarification of the extent to which assessments should be identical (i.e., the “same” program at each campus), the SLU and Madrid Directors annually review ways to more closely coordinate our assessment strategies.

3. The program assessment plan should be developed and approved by all faculty in the department. In addition, the program assessment plan should be developed to include student input and external sources (e.g., national standards, advisory boards, employers, alumni, etc.). Describe the process through which your academic unit created this assessment plan. Include the following:

   a. Timeline regarding when or how often this plan will be reviewed and revised. (This could be aligned with program review.)
      This plan, overseen by the UGP Director, has been developed and modified over the past 15 years with input from four successive department chairpersons and members of the UGP Committee. Feedback from members of the Undergraduate Program Committee and from the full faculty at department meetings is also reflected in this plan. This plan is formally reviewed and revised as needed every 5 years by the UGP Director and the Department Chair, although modifications are made annually if needed.

   b. How students were included in the process and/or how student input was gathered and incorporated into the assessment plan.
      Membership of the UGP Committee includes a student representative from our chapter of Psi Chi which is the national honors organization for psychology majors. This individual is appointed by the Executive Board of Psi Chi. Input regarding assessment results is solicited annually from this student at a UGP Committee meeting. As needed, this individual solicits additional feedback from members of Psi Chi. As needed, the UGP Director also oversees occasional surveys and/or focus groups to solicit additional feedback from students who are not members of Psi Chi (e.g., PSY 2050 supplemental course evaluations).

   c. What external sources were consulted in the development of this assessment plan?
      External sources which guide the plan include:
      - APA BEA Task Force (2013). *APA Guidelines for the Undergraduate Psychology Major, Version 2.0*

   d. Assessment of the manageability of the plan in relation to departmental resources and personnel
      Resources required to accomplish this plan are currently not sufficient. More administrative staff and additional faculty with dedicated time to give to these assessment tasks are needed to conduct this plan in a timely way. The cost of the MFT-Psychology assessment dictates administration every three years. PSY 2050 assessments currently require the time and effort from the UGP
Director and one non-tenured faculty member who supervises instruction each semester in the PSY 2050 sections. Three faculty members from among those who teach PSY 4790, PSY 4870 and PSY 4900 will also be needed to work with the UGP Director to design and pilot initial assessments of students’ abilities to apply psychological concepts, principles and skills to real world issues and settings and/or career goals. Most likely, this assessment will be written exercises requiring additional faculty to apply a rubric to assess student performance.
December 22, 2017

Kathleen Thatcher
Assessment Coordinator
Saint Louis University

Re: Psychology B.A. & B.S. Program Assessment Plans

Dear Kathleen,

Please find attached with this letter, copies of the revised Program Assessment Plans for the Bachelor of Arts (B.A.) and Bachelors of Science (B.S.) in Psychology. The revisions represent our efforts to improve the learning outcomes assessment, based on the feedback we received during the fall 2017 semester. Several of the more substantive changes that we made include the following:

1) Outcomes for the B.A. Assessment Plan were disaggregated to facilitate more targeted or specific assessment of learning outcomes. For example specific components of the Major Field Test in Psychology will be examined to determine quality of student learning in the areas of a) Social Psychology, b) Developmental Psychology, and c) Abnormal Psychology.

2) Outcomes for the B.S. Assessment Plan were disaggregated to facilitate more targeted or specific assessment of learning outcomes. For example specific components of the Major Field Test in Psychology will be examined to determine quality of student learning in the areas of a) Memory & Cognition, b) Physiological Psychology, and c) Research Methods & Measurement.

3) The changes described in points 1 and 2 were made not only to disaggregate student learning outcomes in two degree programs, but to more clearly highlight the curricular areas emphasized by the two programs.

4) An additional revision was made to better differentiate the B.A. and B.S. outcomes and acquire data that will inform program improvements. More specifically, aggregated faculty ratings for the students’ capstone research, capstone course, and
capstone practicum projects will be collected, aggregated, and analyzed to permit both assessment of student learning outcomes, but also inform potential changes to improve the B.A. and B.S. programs.

In closing, we appreciate the feedback we received regarding the Program Outcome Assessment plans for our two undergraduate degree programs. We believe the changes summarized in this letter and reflected in the attached documents significantly address the points of feedback and have improved our assessment plans. We hope that you also find the revised plans to be substantively improved. If you wish to discuss this letter, or the revised Program Outcome Assessment plans, please do not hesitate to contact me or Janet Kuebli.

Sincerely,

Jeffrey D. Gfeller, Ph.D.
Professor and Chair
Department of Psychology
Saint Louis University