

Canvas Update | Course Rosters, Blackboard Access, and Future Courses in Canvas (8/30/21)

What is happening with student course enrollments and Canvas?

We are aware of an issue with students who have dropped courses not being removed from Canvas courses, and ITS is working on this issue. It's important to know that, just as with Blackboard, changes to course registrations in Banner flow into Canvas several times a day through the SIS feed; Canvas rosters will not reflect adds/drops in real time. If you or your students don't see what you think you should see, contact the ITS Service Desk: 314-977-4000 or email ask@slu.edu.

Why do canceled courses still show up in Canvas?

Currently, instructors will continue to see canceled courses in their Canvas Dashboard. Canvas does not delete canceled courses automatically. This is to ensure that an instructor who has already built out their Canvas course does not lose those materials without warning. Later this semester, we will turn on a process to delete canceled courses. A message will be added to Canvas to provide instructors with some warning, in case they need to move course content from a canceled course shell.

What can you do now in Blackboard?

At this time, you should no longer be using Blackboard for course activities or to interact with students in any type of Blackboard site (including non-course "organization" sites). The only use of Blackboard from this point forward is to access historical course materials.

When will spring course shells be loaded in Canvas?

Sometime in September. We are working to finalize the timeline for when we will load Winter Session courses, Spring 2022 courses, and Summer 2022 courses into Canvas.

How do you get support for migrating Winter 2021-2022, Spring 2022, and Summer 2022 courses?

Information about migrating courses from Blackboard to Canvas may be found [here](#). As a reminder, instructors may migrate courses themselves (essentially, exporting Blackboard courses and importing those courses into Canvas), or they may request support from the Course Migration Team by completing this [short Google form](#). The capacity of the Course Migration Team varies, so if you know you will want help migrating your Blackboard course into Canvas, we encourage you to complete the request form as soon as possible to get into the queue.

Are there still training opportunities for learning to use Canvas?

Yes. There are multiple Q&A sessions scheduled for this week and two training sessions scheduled in September, all of which you can find registration links for [here](#). We also will be adding additional sessions for those who have not yet learned Canvas later this fall. Additionally, all faculty should have access to [Growing with Canvas](#) (a self-paced introduction to inside of Canvas), [recordings](#) of live training sessions, and to [this Quick Start Guide](#). The [Instructor Guides](#) in the Canvas Community also offers a wealth of information about each tool within Canvas. You can find the most current SLU training schedule [here](#).