IT Governance



WHO MAKES IT-RELATED DECISIONS?

IT Steering Committee

✓ President, Provost, CFO, and VP Medical Affairs approve IT strategy

√ Approves IT investment plan

Info Security Committee IT Advisory Committee

✓ Stakeholders ensure alignment of all IT initiatives and oversight of risk mitigation

✓ Prioritizes yearly IT investment requests

IT Portfolio Teams

- Admin IT
- Research IT
- Clinical IT
- Student IT
- Learning IT

- ✓ Members selected by stakeholders
 - ✓ Assess, prioritize, and fulfill departments' IT needs

WHAT & WHERE IT REQUESTS ARE FULFILLED?

Type of IT request	Where decisions are made		Examples
Strategic initiatives <i>OR</i> major projects that require both IT resources <i>AND</i> capital investment		IT Steering and Advisory Committees	New lecture capture system
Additions to service catalogue that require IT resources but <i>NOT</i> capital investment	A	IT Portfolio Teams (stakeholder + IT Relationship Manager)	New Blackboard integration module
Already in IT service catalogue <i>OR</i> requests that do not require IT resources	A	IT customer support refers user to IT solution and/or facilitates purchase	New Tableau software license

HOW TO SUBMIT IT REQUESTS?



Contact IT with a request



In the IT service catalogue?

No



An expert IT Relationship Manager works with users to find the best solution





IT governance used to review and prioritize requests requiring significant resources

