eIRB Tip of the Month – May 2018

Disabling Pop-Up Blocker – Updated*

eIRB uses pop-up windows to present users with information, as well as to ask questions and confirm actions. In order for the system to function properly, pop-up blocker should always be disabled when using the eIRB site. This action may need to be taken more than once, especially on University computers which receive automatic updates from ITS that may reset functions. **NOTE: eIRB will no longer (as of May 2018) allow ANY system activity until pop-up blocker has been disabled.** Use the steps below to disable pop-up blocker and access the system.

If pop-up blocker is turned on, users will receive a warning message (pictured here).

1. Click ‘Quit’ on the warning message
2. Disable pop-up blocker manually
3. Log in again

**Google Chrome** and **Firefox** users can also use the browser bar prompt to allow pop-ups. After using the prompt, (1) click ‘Quit’ on the warning message and (2) log in again.

**NOTE:** Using the browser bar prompt on Firefox will produce a tiny window that may be confusing. If using the browser bar prompt on Firefox- (1) close the tiny window, (2) click ‘Quit’ on the warning message, and (3) log in again.

**Safari** users should NOT use the browser prompt and must manually disable pop-up blocker.

Click the buttons below for disabling instructions:

**Mozilla Firefox**
- 45.2.0
- Older versions
- From prompt

**Google Chrome**
- 66.0.3
- 54.0.2 or above
- From prompt

**Apple Safari**
- Newer versions
- 10.7 or above
- Older versions

*Use the steps below to disable pop-up blocker and access the system.*
Note that the Firefox menu bar (where you find “Tools”) may be hiding. (1) Right click at the top of the browser window and (2) check ‘Menu Bar’ to display the menu and find ‘Tools’. Under the content tab you can also manually type a web address to allow pop-ups.

Mozilla Firefox, newer versions (45.2.0)

1. Tools > 2. Options > 3. Content tab > 4. Block pop-up windows (uncheck)
Mozilla Firefox, newer versions (10.0.3 or above, 38.1.1)

1-Tools > 2-Options > 3-Content tab > 4-Block pop-up windows (uncheck)

Note that the Firefox menu bar (where you find “Tools”) may be hiding. Right click at the top of the browser window and check ‘Menu Bar’ to display the menu and find ‘Tools’. See pictures on previous page for more info.

Mozilla Firefox, older versions

1-Tools > 2-Options > 3-Content tab > 4-Block pop-up windows (uncheck)
Mozilla Firefox from screen prompt

1-Browser bar prompt “Options” > 2-Select “Always allow all pop-ups for eirb.slu.edu” > 3-Find mini window (might be hiding) and close using red X > 4-Click “Quit” on the warning message > 5-Log in again

Google Chrome newer versions (66.0.3)

1-More Menu > 2-Settings > 3-Advanced > 4-Privacy and security > 5-Content Settings > 6-Click “Popups” > 7-Slide button from “blocked” to “allowed” OR use “ADD” to manually add web address to “Allow” list.

(1) On the right hand side of your Chrome Internet window, click the “More” menu by clicking the three dots. (2) Toward the bottom, find “Settings” and click it.

Chrome steps continued on next page
Google Chrome newer versions (66.0.3)

1 - More Menu > 2 - Settings > 3 - Advanced > 4 - Privacy and security > 5 - Content Settings > 6 - Click “Popups” > 7 - Slide button from “blocked” to “allowed” OR use “ADD” to manually add web address to “Allow” list.
1. On the right hand side of your Chrome Internet window, click the “More” menu by clicking the three dots.

2. Toward the bottom, find “Settings” and click it.

2.1. The settings menu will open in a new tab.

3. At the very bottom find “Show advanced settings...” and click it.

4. Additional options will appear on the settings menu (i.e., it will get longer). Find “Privacy.”

5. Click “Content settings...”
Google Chrome newer versions (54.0.2)

1-More Menu > 2-Settings > 3-Show Advanced Settings > 4-Privacy > 5-Content Settings >
6-Under “Pop-ups”, select “Allow all sites to show pop-ups”

(6) On the “Content settings” menu, scroll down and find “Pop-ups”.
(7) Click “Allow all sites to show pop-ups” and then
(8) click the “Done” button in the lower right hand corner.

Google Chrome from screen prompt

1-Computer screen icon with red X > 2-Select “Always allow all pop-ups from https://eirb.slu.edu”
> 3-Click “OK” > 4-Click “Quit” on warning message > 5-Log in again
Apple Safari, newer versions

1-Safari > 2-Preferences > 3-Security tab > 4-Block pop-up windows (uncheck)

Apple Safari, newer versions (10.7 or above)

1-Safari > 2-Preferences > 3-Security tab > 4-Block pop-up windows (uncheck)
**Apple Safari, older versions**

1. Safari > 2-Block Pop-Up Windows

Note: Disabling pop-up blocker may be different for different browser versions. Use the ‘Help’ feature on your Internet browser to learn how to disable pop-up blocker if you are having trouble locating the function.

Do not use the browser prompt on Safari to disable pop-up blocker— it does not work. Safari users should manually disable pop-up blocker using the steps in this tip.

* This tip was prepared in May 2018. Please note that information given in this tip and/or the screen shots used could change or become outdated in the future. Rely on the IRB website for the most current and up-to-date information regarding IRB policies and procedures or call the IRB office at (314) 977-7744 with any questions.